PHONE SCAMS

BE SAFE, BE PROTECTED

AVOID BEING A VICTIM OF A PHONE SCAM

- Don't send money orders, prepaid cards, or gift cards to people you don't know.
- If a company tells you over the phone that your computer has a virus or needs protection, take your computer to a trusted computer repair shop.
- If you get a call or email claiming that a loved one needs emergency money, call the loved one before sending money in case the request is a scam.
- Don't give your personal information—including social security, credit card, or bank account numbers—to people you don't know who contact you, even if they claim to be with a company you know, like your bank.
- If your bank or credit card company calls you and asks you to confirm or provide personal information, like account numbers, social security numbers, or your date of birth, hang up and call the company back at a phone number you have obtained from a reputable source.
- Government agencies, such as the Internal Revenue Service or the Social Security Administration, do not call people to discuss matters. They will send a letter to you and direct you as to how to contact them to discuss an issue.
- Public utilities do not call you and threaten to turn off your electricity or water. They will notify you by mail if your bill is delinquent.
- The subjects who make phone scam calls can be very believable when they are talking to you. Many of these criminals are not even in the United States. Remember that the phone number that may show on your caller I.D. on your phone may not be accurate. Computers can create fake phone number that will appear on your caller I.D.

TOP When you are asked to send money or give out personal information.

HECK Call their business or visit their website to verify.

ACT Report Crimes

MENTION To family and friends

NORTH

: KANSAS CITY
: POLICE DEPARTMENT

2020 Howell St. North Kansas City, MO 64116 www.nkc.org/departments/police/

Non-Emergency Phone Number 816.274.6013