

RESOLUTION NO. 19-079

A RESOLUTION ADOPTING THE NORTH KANSAS CITY COMMUNITIES FOR ALL AGES SILVER LEVEL EXECUTIVE SUMMARY AND WORKBOOK

WHEREAS, the North Kansas City Governing Body, Planning Commission, community partners, and city staff conducted a Community For All Ages Silver Level Assessment in the summer of 2019, facilitated by Mid America Regional Council; and

WHEREAS, the Planning Commission held public meetings on May 8, June 13, July, 25, August 15 and September 19, 2019, with community partners and citizens to review City policy as part of the Community For All Ages Silver Level Assessment workbook; and

WHEREAS, through these public meetings the Planning Commission, community partners, and citizens made recommendations and suggestions for consideration by the City Council; and

WHEREAS, the Governing Body wishes to build upon the work accomplished during the Silver Level Assessment phase of the Community For All Ages program and monitor the City's progress in considering and/or implementing the recommendations and suggestions outlined in the Community For All Ages Silver Level Assessment Executive Summary;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF NORTH KANSAS CITY, MISSOURI, AS FOLLOWS:


Section 1. The City Council accepts and adopts the 2019 Community For All Ages Silver Level Assessment Executive Summary attached hereto as Exhibit A.

Section 2. The City Council directs staff to provide periodic reports on the progress being made in considering and/or implementing the recommendations and suggestions noted in the Executive Summary.

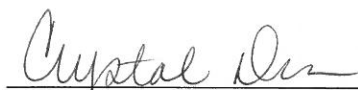
Section 3. **Effective Date.** This Resolution shall be in full force and effect from and after its passage by the City Council and approval by the Mayor.

DONE this 19th day of November, 2019.

CITY OF NORTH KANSAS CITY, MISSOURI


Don Stielow, Mayor

ATTEST:


Crystal Doss, City Clerk

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

Summary of Recommendations, Suggestions, and Actions

1 Public Outdoor Spaces and Buildings	4
Policy	4
1A All Ages-friendly Siting, Design, and Development Policies for Public Spaces	4
1B Bike and Pedestrian Facilities that Maximize Safety for All Ages.....	4
1C Design and Build Public Buildings to Meet the Needs of All Ages	4
1D Safety in Parks and Neighborhoods.....	4
1E Involve Residents of All Ages in Planning for Siting and Design of Public Buildings.....	4
Action	4
1F Provide Seating in Public Outdoor Spaces and Buildings that Meet the Stamina Needs of All Ages	4
1G Stairways on Public Property Designed and Constructed for Maximum Safety.....	4
1H Ample Pick-up and Drop-off Spaces Near Public Facilities	4
1I Flexible Access to City Services and Customer Arrangements to Meet Needs of All Ages	5
1J Encourage Downtown Walkability	5
2 Housing and Commercial Development	5
Policy	5
2A Audit of Development Codes to Ensure Range of Housing Options Allowed	5
2B Policies that Allow for and Encourage Housing Options Such as Accessory and Shared Dwellings	5
2C Streamline Building Code Review Processes to be Consistent with Plans and Policies, Including those that Reduce Costs and Encourage Multiple Price Points.....	5
2D Policies that Encourage Developers to Include Features that Meet All Types of Mobility Needs	5
2E Evaluate Zoning and Building Codes for Encouragement of Design and Building of Commercial Properties that Consider Needs of All Ages.....	6
Action	6
2F City Uses Property Maintenance Enforcement to Support Neighborhood Quality and Provide Resources to Property Owners Who Need Assistance	6
2G Information is Available about Housing Options to Meet Different Mobility Needs	6
2H Property Tax Relief Program for Qualified Residents	6
2I Programs that Offer Residents Information on Strengthening Crime Prevention by Assessing and Protecting Private Property.....	6

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

3	Transportation.....	6
	Policy	6
	3A Multiple Transportation Modes are addressed in Comprehensive Plan	6
	3B Adopt Complete Streets or Comparable Policy; Take Steps to Implement	6
	3C Work to Ensure that Public Transit Stops Meet Needs of All Ages and Abilities	6
	3D Towards Zero Deaths.....	6
	Action	7
	3E Work with Partners to Implement Strategies to Support Independent Mobility for All Ages and Abilities.....	7
	3F Provide Transportation Resource Information	7
	3G Construct Pedestrian Facilities to Connect Neighborhoods, Transit, and Other Locations like Retail	7
	3H Promote Resources for Determining Older Driver Competency	7
	3I Consider Application for Walk Friendly Designation from Pedestrian Bicycle Information Center	7
	3J Consider Application for Bicycle Friendly Community Designation from Bicycle League of America	7
4	Social Inclusion, Communication, and Participation.....	7
	Policy	7
	4A City Designs Programming that Reflect Understanding of its Demographics.....	7
	4B Comprehensive City Communication Plan that Reflects Diversity of Age, Culture, and Abilities	7
	4C City Communicates Information about Accessibility and Accommodations for City Activities and Events	7
	4D City Adopts Emergency Management Plan	8
	Action	8
	4D City Communication Plan has Strategies to Reach Residents at Risk of Social Isolation	8
	4E City and Its Partners Showcase the Skills and Contributions of All Ages, Cultures, and Abilities...	8
	4F City works with its Partners to Educate Residents about Emergency/Disaster Preparedness.....	8
5	Civic Participation and Employment.....	8
	Policy	8
	5A City Policy Encourages Civic Participation by All Age Groups in Community.....	8
	Action	8
	5B City Maintains and Promotes Volunteer and Employment Opportunities with Easy Means to Apply	8

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

5C	City Provides Flexible Volunteer Options for All Ages and Abilities, including Training, Recognition, and Guidance.....	8
5D	City Encourages Community Partners and Organizations to Use Volunteer Engagement and Management Best Practices.....	8
5E	City and Its Partners Encourage Adaptable, Flexible Employment Practices to Meets Needs of All Ages	9
5F	City and Its Partners have Outreach Plan to Ensure Residents of All Ages Are Included in Community and Civic Conversations	9
5G	City Ensures that Meeting Locations are Accessible to All Residents and Meets Communication Needs and Challenges of Diverse Populations	9
6	Community and Health Services.....	9
	Policy	9
6A	City Plans Recognize Need for Accessible Health Care Options Served by Transportation Options.....	9
	Action	9
6B	City Partners with Health Care Organizations to Offer Health Services at Community Facilities	9
6C	City Partners with Local Health Department to Publicize Plans and Services to Improve Immunization Rates among City Residents	9
6D	City Personnel are Educated and Knowledgeable about Specialized Needs for Different Ages and Abilities, including Reporting Requirements for Abuse and Neglect, Regardless of Age.....	9
6E	City Promotes and Enables Location of Full Services Grocery Stores and Retail Establishments that Expand Availability of Healthy Food Options	10
6F	City Works with Local Ambulance Service Providers to Ensure City Demographic Information is incorporated into Planning for Services	10
6G	City Partners with Health Care Organizations to Educate Citizens about Health Choices and Preventive Services, Including Benefits of Smoking Cessation	10
6H	City Encourages Healthy Eating by Providing Information about Home-delivered Meals, Food Banks, and other Resources	10
6I	City Supports Community Gardens and Similar Initiatives to Encourage Health Eating and Community Participation.....	10
6J	City and its Partners Provides Referrals to Residents needing more Intensive Services	10

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

1: Public Outdoor Spaces and Buildings

Policy

- 1A All Ages-friendly Siting, Design, and Development Policies for Public Spaces
- **Recommendation:** Continue to explore with the levee district whether the levee could be used as an east-west connector. Maybe just a pedestrian gravel path, not fully paved.
 - **Action:** Continue to explore a better partnership with MoDOT to address connectivity and maintenance (e.g. lighting, cleanliness, and mowing) in the area of Missouri Highway 210 and I-35.
- 1B Bike and Pedestrian Facilities that Maximize Safety for All Ages
- No action at this time
- 1C Design and Build Public Buildings to Meet the Needs of All Ages
- **Recommendation:** City considers the inclusion of neutral, non-binary bathroom facilities in any new City building to demonstrate its desire to be a welcoming City.
 - **Suggestion:** Explore locating wayfinding kiosks to more heavily used areas, e.g. Dagg Park, where there is lots of foot traffic, including non-residents.
 - **Suggestion:** Consider installing an information kiosk at Macken Park.
- 1D Safety in Parks and Neighborhoods
- **Suggestion:** Relay comments about the desire for increased lighting along the walking trail at Macken Park to the Parks & Recreation Board. At the sessions, residents requested replacing the current bulbs with brighter bulbs in the existing light fixtures.
- 1E Involve Residents of All Ages in Planning for Siting and Design of Public Buildings
- No action at this time.

Action

- 1F Provide Seating in Public Outdoor Spaces and Buildings that Meet the Stamina Needs of All Ages
- **Recommendation:** Consider additional benches along Diamond Parkway.
 - **Recommendation:** Relay comments about the desire to add more seating at the Dagg Park (the splash park to face the splash area itself) to the Parks & Recreation Board. Also inquire if day lockers or cubbies could be installed at Dagg Park.
- 1G Stairways on Public Property Designed and Constructed for Maximum Safety
- No action at this time.
- 1H Ample Pick-up and Drop-off spaces Near Public Facilities
- **Recommendation:** Determine the need and feasibility of adding more handicap parking spots at the YMCA (to be brought forward by the YMCA.)

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

- 1I Flexible Access to City Services and Customer Arrangements to Meet Needs of All Ages
 - **No action at this time.**

- 1J Encourage Downtown Walkability
 - **Recommendation:** Explore the ability to regulate smoking on public sidewalks on major walkways, possibly by specific districts within the City. (Staff has looked into this recommendation with the City Counselor and the Police Department. There are several legal and enforcement challenges with this recommendation.)
 - **Recommendation:** Explore the installation of digital kiosks as an alternative or supplement to printed materials, advantages include ease of updating information and minimizing print impacts.

2: Housing and Commercial Development

Policy

- 2A Audit of Development Codes to Ensure Range of Housing Options Allowed
 - **Recommendation:** Develop strategies to retain older duplexes and apartments to help keep housing costs affordable and to provide a broader range of cost points for housing options.
 - **Action:** City staff will provide regular updates to the Planning Commission on the National League of Cities and the First Suburbs Coalition's Affordable Housing Pilot Program.

- 2B Policies that Allow for and Encourage Housing Options Such as Accessory and Shared Dwellings
 - **No additional action.**

- 2C Streamline Building Code Review Processes to be Consistent with Plans and Policies, including those that Reduce Costs and Encourage Multiple Price Points
 - **No additional action.**

- 2D Policies that Encourage Developers to Include Features that Meet All Types of Mobility Needs
 - **Recommendation:** Provide information in the NKC newsletter about partners who may provide assistance for building accessible ramps. Consider using multiple communication tools to communicate resources including convening neighborhood meetings or homes associations to reach those residents who do not read the newsletter and/or have limited English language proficiency.
 - **Action:** Participants requested information about Universal Design (UD), e.g. defining the terms, building it into the bones/framework of a home structure, ability to retrofit, and other related topics. MARC will share information about UD.

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

2E Evaluate Zoning and Building Codes for Encouragement of Design and Building of Commercial Properties that Consider Needs of All Ages

- No additional action.

Action

2F City Uses Property Maintenance Enforcement to Support Neighborhood Quality and Provide Resources to Property Owners Who Need Assistance

- **For later discussion:** Research programs that encourage stronger partnerships between cities and landlords to enhance property maintenance, i.e. can the City do more to work with landlords?

2G Information is Available about Housing Options to Meet Different Mobility Needs

- No additional action.

2H Property Tax Relief Program for Qualified Residents

- No additional action.

2I Programs that Offer Residents Information on Strengthening Crime Prevention by Assessing and Protecting Private Property

- **Action:** Explore whether the Police Department is involved with Metro Elder Abuse Task Force.

3: Transportation

Policy

3A Multiple Transportation Modes are addressed in the Comprehensive Plan

- No additional action.

3B Adopt Complete Streets or Comparable Policy; Take Steps to Implement

- No additional action.

3C Work to Ensure that Public Transit Stops Meet Needs of All Ages and Abilities

- No additional action.

3D Towards Zero Deaths

- **Suggestion:** Work toward a level of ridership that will justify a Max Bus Line.
- **Suggestion:** Improve the crosswalk at Fayette and improve access to the north side of Armour to provide access to Cerner and NKC Hospital. Work with MoDot to improve the pedestrian experience of Armour Road/Route 210 under the I-35 Bridge.
- **Suggestion:** Improve walkability of transit riders to stops along Burlington.

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

Action

3E Work with Partners to Implement Strategies to Support Independent Mobility for All Ages and Abilities

- **Suggestion:** Include Clay County Senior Services in discussion with nonprofit rideshare providers.

3F Provide Transportation Resource Information

- **No additional action.**

3G Construct Pedestrian Facilities to Connect Neighborhoods, Transit, and Other Locations like Retail

- **No additional action.**

3H Resources for Determining Older Driver Competency

- **Action:** Add the link to the Older Driver Safety content from KC Communities for All Ages website to the NKC website. <https://www.marc.org/Community/KC-Communities-for-All-Ages/Transportation-Mobility/General-Information> (This has been completed.)

3I Consider Application for Walk Friendly Designation from Pedestrian Bicycle Information Center

- **Action:** Submitted application for designation as a Walk-Friendly Community in 2015; staff will review to assess any changes that might lead to a resubmission.

3J Consider Application for Bicycle Friendly Community Designation from Bicycle League of America

- **No additional action.**

4: Social Inclusion, Communication, and Participation

Policy

4A City Designs Programming that Reflect Understanding of its Demographics

- **No additional action.**

4B Comprehensive City Communication Plan that Reflects Diversity of Age, Culture, and Abilities

- **No additional action.**

4C City Communicates Information about Accessibility and Accommodations for City Activities and Events

- **No additional action.**

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

4D City Adopts Emergency Management Plan

- No additional action.

Action

4D City Communication Plan has Strategies for Reach Residents at Risk of Social Isolation

- **Suggestion:** Connect with staff at The Gardens to see if City Agendas can be provided to their residents.

4E City and Its Partners Showcase the Skills and Contributions of All Ages, Cultures, and Abilities

- No additional action.

4F City works with its Partners to Educate Residents about Emergency/Disaster Preparedness

- No additional action.

5: Civic Participation and Employment

Policy

5A City Policy Encourages Civic Participation by All Age Groups in Community

- **Recommendation:** Explore the inclusion of youth on City commissions and/or committees and/or adding a Youth Council.

Action

5B City Maintains and Promotes Volunteer and Employment Opportunities with Easy Means to Apply

- No additional action.

5C City Provides Flexible Volunteer Options for All Ages and Abilities, including Training, Recognition, and Guidance

- No additional action.

5D City Encourages Community Partners and Organizations to Use Volunteer Engagement and Management Best Practices

- **Suggestion:** Explore the possibility of inviting residents to volunteer on city-organized cleanup days in public spaces.
- **Suggestion:** Discuss with the Parks & Recreation Board ways to increase the number of volunteers at Parks & Recreation events.

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

5E City and Its Partners Encourage Adaptable, Flexible Employment Practices to Meets Needs of All Ages

- **No additional action.**

5F City and Its Partners have Outreach Plan to Ensure Residents of All Ages Are Included in Community and Civic Conversations

- **No additional action.**

5G City Ensures that Meeting Locations are Accessible to All Residents and Meets Communication Needs and Challenges of Diverse Populations

- **Recommendation:** Explore how state statutes on open meetings intersect with the resident's desire to have input remotely through digital technology.

6: Community and Health Services

Policy

6A City Plans Recognize Need for Accessible Health Care Options Served by Transportation Options

- **Recommendation:** Add information to City website about emerging services from MARC's Area Agency on Aging (AAA). The AAA Information & Referral Service is partnering with 211. MARC's Information & Referral Service number (816-421-8910) is automatically routed to 211.
 - Discussion at the Planning Commission included creating a Resident Resource magnet that included City, utility and partner contact information (Evergy, MGE, Clay County Senior Services, 211 - United Way of Greater KC.)
 - Discussion at the City Council was to ensure that the resident resource magnet fits the needs of North Kansas City.

Action

6B City Partners with Health Care Organizations to Offer Health Services at Community Facilities

- **No additional action.**

6C City Partners with Local Health Department to Publicize Plans and Services to Improve Immunization Rates among City Residents

- **No additional action.**

6D City Personnel are Educated and Knowledgeable about Specialized Needs for Different Ages and Abilities, including Reporting Requirements for Abuse and Neglect, Regardless of Age

- **Recommendation:** Continue and strengthen partnerships with Clay County Senior Services.
- **Recommendation:** Relay comments about the desire for Library and Parks & Recreation staff to be trained to recognize the signs of child and elder abuse to the appropriate boards.

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

6E City Promotes and Enables Location of Full Services Grocery Stores and Retail Establishments that Expand Availability of Healthy Food Options

- **No additional action.**

6F City Works with Local Ambulance Service Providers to Ensure City Demographic Information is incorporated into Planning for Services

- **No additional action.**

6G City Partners with Health Care Organizations to Educate Citizens about Health Choices and Preventive Services, Including Benefits of Smoking Cessation

- **No additional action.**

6H City Encourages Healthy Eating by Providing Information about Home-delivered Meals, Food Banks, and other Resources

- **No additional action.**

6I City Supports Community Gardens and Similar Initiatives to Encourage Healthy Eating and Community Participation

- **No additional action.**

6J City and its Partners Provides Referrals to Residents needing more Intensive Services

- **No additional action.**

MEMORANDUM



TO: Mayor & City Council

FROM: Kim Nakahodo, Assistant City Administrator

DATE: November 19, 2019

RE: KC Communities For All Ages Silver Level – NKC Communities For All Ages Silver Level Executive Summary

On February 5, 2019, the City Council approved a resolution to approve a technical services agreement with the Mid-America Regional Council and Clay County Senior Services to assist the City in becoming a Silver Level KC Communities For All Ages.

The Silver Level of the KC Communities For All Ages program is the most comprehensive phase, as staff is asked to complete an audit of city policies and actions through six different Workbooks:

- Public outdoor spaces and buildings
- Housing and commercial development
- Transportation and mobility
- Social inclusion, communication, and participation
- Civic participation and employment
- Community and health services

The City Council directed staff to work with the Planning Commission to complete this audit. The Planning Commission along with the Mid-America Regional Council, community partners, and staff conducted five work sessions over the summer to complete the Silver Level Workbook.

As part of the technical services agreement, the Mid-America Regional Council consultant captured the discussion, recommendations, suggestions and actions mentioned at each work session. These comments have been added to the original work session handouts to create the draft NKC Communities For All Ages Silver Level Workbook. A draft NKC Communities For All Ages Silver Level Executive Summary was

created to consolidate all of the recommendations, suggestions, and actions identified during the Silver Level assessment process.

On October 3, 2019, the Planning Commission issued the draft NKC Communities For All Ages Silver Level Executive Summary and Workbook. The Planning Commission recommended that the audit findings be presented to the City Council.

At its work session of November 5, 2019 the City Council considered the draft NKC Communities For All Ages Silver Level Executive Summary and Workbook. The Executive Summary provides the City with recommendations, suggestions and actions to guide the City over the next few years. The City Council instructed staff to present a final draft for approval at this meeting. A resolution adopting the NKC Communities For All Ages Silver Level Executive Summary has been prepared for Council approval.

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

Summary of Recommendations, Suggestions, and Actions

1 Public Outdoor Spaces and Buildings	4
Policy	4
1A All Ages-friendly Siting, Design, and Development Policies for Public Spaces	4
1B Bike and Pedestrian Facilities that Maximize Safety for All Ages.....	4
1C Design and Build Public Buildings to Meet the Needs of All Ages	4
1D Safety in Parks and Neighborhoods.....	4
1E Involve Residents of All Ages in Planning for Siting and Design of Public Buildings.....	4
Action	4
1F Provide Seating in Public Outdoor Spaces and Buildings that Meet the Stamina Needs of All Ages	4
1G Stairways on Public Property Designed and Constructed for Maximum Safety.....	4
1H Ample Pick-up and Drop-off Spaces Near Public Facilities	4
1I Flexible Access to City Services and Customer Arrangements to Meet Needs of All Ages	54
1J Encourage Downtown Walkability	5
2 Housing and Commercial Development	5
Policy	5
2A Audit of Development Codes to Ensure Range of Housing Options Allowed	5
2B Policies that Allow for and Encourage Housing Options Such as Accessory and Shared Dwellings	5
2C Streamline Building Code Review Processes to be Consistent with Plans and Policies, Including those that Reduce Costs and Encourage Multiple Price Points.....	5
2D Policies that Encourage Developers to Include Features that Meet All Types of Mobility Needs	5
2E Evaluate Zoning and Building Codes for Encouragement of Design and Building of Commercial Properties that Consider Needs of All Ages.....	65
Action	6
2F City Uses Property Maintenance Enforcement to Support Neighborhood Quality and Provide Resources to Property Owners Who Need Assistance	6
2G Information is Available about Housing Options to Meet Different Mobility Needs.....	6
2H Property Tax Relief Program for Qualified Residents	6
2I Programs that Offer Residents Information on Strengthening Crime Prevention by Assessing and Protecting Private Property.....	6

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

3	Transportation	6
	Policy	6
3A	Multiple Transportation Modes are addressed in Comprehensive Plan	6
3B	Adopt Complete Streets or Comparable Policy; Take Steps to Implement	6
3C	Work to Ensure that Public Transit Stops Meet Needs of All Ages and Abilities	6
3D	Towards Zero Deaths.....	6
	Action	7
3E	Work with Partners to Implement Strategies to Support Independent Mobility for All Ages and Abilities.....	7
3F	Provide Transportation Resource Information.....	7
3G	Construct Pedestrian Facilities to Connect Neighborhoods, Transit, and Other Locations like Retail	7
3H	Promote Resources for Determining Older Driver Competency	7
3I	Consider Application for Walk Friendly Designation from Pedestrian Bicycle Information Center.....	7
3J	Consider Application for Bicycle Friendly Community Designation from Bicycle League of America	7
4	Social Inclusion, Communication, and Participation	7
	Policy	7
4A	City Designs Programming that Reflect Understanding of its Demographics.....	7
4B	Comprehensive City Communication Plan that Reflects Diversity of Age, Culture, and Abilities	7
4C	City Communicates Information about Accessibility and Accommodations for City Activities and Events	7
4D	City Adopts Emergency Management Plan	8
	Action	8
4D	City Communication Plan has Strategies to Reach Residents at Risk of Social Isolation	8
4E	City and Its Partners Showcase the Skills and Contributions of All Ages, Cultures, and Abilities... ..	8
4F	City works with its Partners to Educate Residents about Emergency/Disaster Preparedness	8
5	Civic Participation and Employment.....	8
	Policy	8
5A	City Policy Encourages Civic Participation by All Age Groups in Community.....	8
	Action	8
5B	City Maintains and Promotes Volunteer and Employment Opportunities with Easy Means to Apply	8

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

5C	City Provides Flexible Volunteer Options for All Ages and Abilities, including Training, Recognition, and Guidance.....	8
5D	City Encourages Community Partners and Organizations to Use Volunteer Engagement and Management Best Practices.....	8
5E	City and Its Partners Encourage Adaptable, Flexible Employment Practices to Meets Needs of All Ages	98
5F	City and Its Partners have Outreach Plan to Ensure Residents of All Ages Are Included in Community and Civic Conversations	9
5G	City Ensures that Meeting Locations are Accessible to All Residents and Meets Communication Needs and Challenges of Diverse Populations	9
6 Community and Health Services.....		9
Policy.....		9
6A	City Plans Recognize Need for Accessible Health Care Options Served by Transportation Options.....	9
Action.....		9
6B	City Partners with Health Care Organizations to Offer Health Services at Community Facilities	9
6C	City Partners with Local Health Department to Publicize Plans and Services to Improve Immunization Rates among City Residents	9
6D	City Personnel are Educated and Knowledgeable about Specialized Needs for Different Ages and Abilities, including Reporting Requirements for Abuse and Neglect, Regardless of Age.....	9
6E	City Promotes and Enables Location of Full Services Grocery Stores and Retail Establishments that Expand Availability of Healthy Food Options	109
6F	City Works with Local Ambulance Service Providers to Ensure City Demographic Information is incorporated into Planning for Services	109
6G	City Partners with Health Care Organizations to Educate Citizens about Health Choices and Preventive Services, Including Benefits of Smoking Cessation	10
6H	City Encourages Healthy Eating by Providing Information about Home-delivered Meals, Food Banks, and other Resources	10
6I	City Supports Community Gardens and Similar Initiatives to Encourage Health Eating and Community Participation.....	10
6J	City and its Partners Provides Referrals to Residents needing more Intensive Services	10

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

1: Public Outdoor Spaces and Buildings

Policy

- 1A All Ages-friendly Siting, Design, and Development Policies for Public Spaces
- **Recommendation:** Continue to explore with the levee district whether the levee could be used as an east-west connector. Maybe just a pedestrian gravel path, not fully paved.
 - **Action:** Continue to explore a better partnership with MoDOT to address connectivity and maintenance (e.g. lighting, cleanliness, and mowing) in the area of Missouri Highway 210 and I-35.
- 1B Bike and Pedestrian Facilities that Maximize Safety for All Ages
- No action at this time
- 1C Design and Build Public Buildings to Meet the Needs of All Ages
- **Recommendation:** City considers the inclusion of neutral, non-binary bathroom facilities in any new City building to demonstrate its desire to be a welcoming City.
 - **Suggestion:** Explore locating wayfinding kiosks to more heavily used areas, e.g. Dagg Park, where there is lots of foot traffic, including non-residents.
 - **Suggestion:** Consider installing an information kiosk at Macken Park.
- 1D Safety in Parks and Neighborhoods
- **Suggestion:** Relay comments about the desire for increased lighting along the walking trail at Macken Park to the Parks & Recreation Board. At the sessions, residents requested replacing the current bulbs with brighter bulbs in the existing light fixtures.
- 1E Involve Residents of All Ages in Planning for Siting and Design of Public Buildings
- No action at this time.

Action

- 1F Provide Seating in Public Outdoor Spaces and Buildings that Meet the Stamina Needs of All Ages
- **Recommendation:** Consider additional benches along Diamond Parkway.
 - **Recommendation:** Relay comments about the desire to add more seating at the Dagg Park (the splash park to face the splash area itself) to the Parks & Recreation Board. Also inquire if day lockers or cubbies could be installed at Dagg Park.
- 1G Stairways on Public Property Designed and Constructed for Maximum Safety
- No action at this time.
- 1H Ample Pick-up and Drop-off spaces Near Public Facilities
- **Recommendation:** Determine the need and feasibility of adding more handicap parking spots at the YMCA (to be brought forward by the YMCA.)

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

- 1I Flexible Access to City Services and Customer Arrangements to Meet Needs of All Ages
 - **No action at this time.**

- 1J Encourage Downtown Walkability
 - **Recommendation:** Explore the ability to regulate smoking on public sidewalks on major walkways, possibly by specific districts within the City. (Staff has looked into this recommendation with the City Counselor and the Police Department. There are several legal and enforcement challenges with this recommendation.)
 - **Recommendation:** Explore the installation of digital kiosks as an alternative or supplement to printed materials, advantages include ease of updating information and minimizing print impacts.

2: Housing and Commercial Development

Policy

- 2A Audit of Development Codes to Ensure Range of Housing Options Allowed
 - **Recommendation:** Develop strategies to retain older duplexes and apartments to help keep housing costs affordable and to provide a broader range of cost points for housing options.
 - **Action:** City staff will provide regular updates to the Planning Commission on the National League of Cities and the First Suburbs Coalition's Affordable Housing Pilot Program.

- 2B Policies that Allow for and Encourage Housing Options Such as Accessory and Shared Dwellings
 - **No additional action.**

- 2C Streamline Building Code Review Processes to be Consistent with Plans and Policies, including those that Reduce Costs and Encourage Multiple Price Points
 - **No additional action.**

- 2D Policies that Encourage Developers to Include Features that Meet All Types of Mobility Needs
 - **Recommendation:** Provide information in the NKC newsletter about partners who may provide assistance for building accessible ramps. Consider using multiple communication tools to communicate resources including convening neighborhood meetings or homes associations to reach those residents who do not read the newsletter and/or have limited English language proficiency.
 - **Action:** Participants requested information about Universal Design (UD), e.g. defining the terms, building it into the bones/framework of a home structure, ability to retrofit, and other related topics. MARC will share information about UD.

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

2E Evaluate Zoning and Building Codes for Encouragement of Design and Building of Commercial Properties that Consider Needs of All Ages

- No additional action.

Action

2F City Uses Property Maintenance Enforcement to Support Neighborhood Quality and Provide Resources to Property Owners Who Need Assistance

- **For later discussion:** Research programs that encourage stronger partnerships between cities and landlords to enhance property maintenance, i.e. can the City do more to work with landlords?

2G Information is Available about Housing Options to Meet Different Mobility Needs

- No additional action.

2H Property Tax Relief Program for Qualified Residents

- No additional action.

2I Programs that Offer Residents Information on Strengthening Crime Prevention by Assessing and Protecting Private Property

- **Action:** Explore whether the Police Department is involved with Metro Elder Abuse Task Force.

3: Transportation

Policy

3A Multiple Transportation Modes are addressed in the Comprehensive Plan

- No additional action.

3B Adopt Complete Streets or Comparable Policy; Take Steps to Implement

- No additional action.

3C Work to Ensure that Public Transit Stops Meet Needs of All Ages and Abilities

- No additional action.

3D Towards Zero Deaths

- **Suggestion:** Work toward a level of ridership that will justify a Max Bus Line.
- **Suggestion:** Improve the crosswalk at Fayette and improve access to the north side of Armour to provide access to Cerner and NKC Hospital. Work with MoDot to improve the pedestrian experience of Armour Road/Route 210 under the I-35 Bridge.
- **Suggestion:** Improve walkability of transit riders to stops along Burlington.

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

Action

3E Work with Partners to Implement Strategies to Support Independent Mobility for All Ages and Abilities

- **Suggestion:** Include Clay County Senior Services in discussion with nonprofit rideshare providers.

3F Provide Transportation Resource Information

- **No additional action.**

3G Construct Pedestrian Facilities to Connect Neighborhoods, Transit, and Other Locations like Retail

- **No additional action.**

3H Resources for Determining Older Driver Competency

- **Action:** Add the link to the Older Driver Safety content from KC Communities for All Ages website to the NKC website. <https://www.marc.org/Community/KC-Communities-for-All-Ages/Transportation-Mobility/General-Information> (This has been completed.)

3I Consider Application for Walk Friendly Designation from Pedestrian Bicycle Information Center

- **Action:** Submitted application for designation as a Walk-Friendly Community in 2015; staff will review to assess any changes that might lead to a resubmission.

3J Consider Application for Bicycle Friendly Community Designation from Bicycle League of America

- **No additional action.**

4: Social Inclusion, Communication, and Participation

Policy

4A City Designs Programming that Reflect Understanding of its Demographics

- **No additional action.**

4B Comprehensive City Communication Plan that Reflects Diversity of Age, Culture, and Abilities

- **No additional action.**

4C City Communicates Information about Accessibility and Accommodations for City Activities and Events

- **No additional action.**

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

4D City Adopts Emergency Management Plan

- **No additional action.**

Action

4D City Communication Plan has Strategies for Reach Residents at Risk of Social Isolation

- **Suggestion:** Connect with staff at The Gardens to see if City Agendas can be provided to their residents.
- ~~**No additional action.**~~

4E City and Its Partners Showcase the Skills and Contributions of All Ages, Cultures, and Abilities

- **No additional action.**

4F City works with its Partners to Educate Residents about Emergency/Disaster Preparedness

- **No additional action.**

5: Civic Participation and Employment

Policy

5A City Policy Encourages Civic Participation by All Age Groups in Community

- **Recommendation:** Explore the inclusion of youth on City commissions and/or committees and/or adding a Youth Council.

Action

5B City Maintains and Promotes Volunteer and Employment Opportunities with Easy Means to Apply

- **No additional action.**

5C City Provides Flexible Volunteer Options for All Ages and Abilities, including Training, Recognition, and Guidance

- **No additional action.**

5D City Encourages Community Partners and Organizations to Use Volunteer Engagement and Management Best Practices

- **Suggestion:** Explore the possibility of inviting residents to volunteer on city-organized cleanup days in public spaces.
- **Suggestion:** Discuss with the Parks & Recreation Board ways to increase the number of volunteers at Parks & Recreation events.

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

5E City and Its Partners Encourage Adaptable, Flexible Employment Practices to Meets Needs of All Ages

- **No additional action.**

5F City and Its Partners have Outreach Plan to Ensure Residents of All Ages Are Included in Community and Civic Conversations

- **No additional action.**

5G City Ensures that Meeting Locations are Accessible to All Residents and Meets Communication Needs and Challenges of Diverse Populations

- **Recommendation:** Explore how state statutes on open meetings intersect with the resident's desire to have input remotely through digital technology.

6: Community and Health Services

Policy

6A City Plans Recognize Need for Accessible Health Care Options Served by Transportation Options

- **Recommendation:** Add information to City website about emerging services from MARC's Area Agency on Aging (AAA). The AAA Information & Referral Service is partnering with 211. MARC's Information & Referral Service number (816-421-8910) is automatically routed to 211.
 - Discussion at the Planning Commission included creating a Resident Resource magnet that included City, utility and partner contact information (Evergy, MGE, Clay County Senior Services, 211 - United Way of Greater KC.)
 - Discussion at the City Council was to ensure that the resident resource magnet fits the needs of North Kansas City.

Action

6B City Partners with Health Care Organizations to Offer Health Services at Community Facilities

- **No additional action.**

6C City Partners with Local Health Department to Publicize Plans and Services to Improve Immunization Rates among City Residents

- **No additional action.**

6D City Personnel are Educated and Knowledgeable about Specialized Needs for Different Ages and Abilities, including Reporting Requirements for Abuse and Neglect, Regardless of Age

- **Recommendation:** Continue and strengthen partnerships with Clay County Senior Services.

**NKC Communities For All Ages
Silver Level Executive Summary
October 3, 2019**

- **Recommendation:** Relay comments about the desire for Library and Parks & Recreation staff to be trained to recognize the signs of child and elder abuse to the Library Board appropriate boards.

6E City Promotes and Enables Location of Full Services Grocery Stores and Retail Establishments that Expand Availability of Healthy Food Options

- **No additional action.**

6F City Works with Local Ambulance Service Providers to Ensure City Demographic Information is incorporated into Planning for Services

- **No additional action.**

6G City Partners with Health Care Organizations to Educate Citizens about Health Choices and Preventive Services, Including Benefits of Smoking Cessation

- **No additional action.**

6H City Encourages Healthy Eating by Providing Information about Home-delivered Meals, Food Banks, and other Resources

- **No additional action.**

6I City Supports Community Gardens and Similar Initiatives to Encourage Healthy Eating and Community Participation

- **No additional action.**

6J City and its Partners Provides Referrals to Residents needing more Intensive Services

- **No additional action.**