

North Kansas City Community Survey

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GIS Maps

Submitted to North Kansas City, Missouri

ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061
May 2017



Interpreting GIS Maps

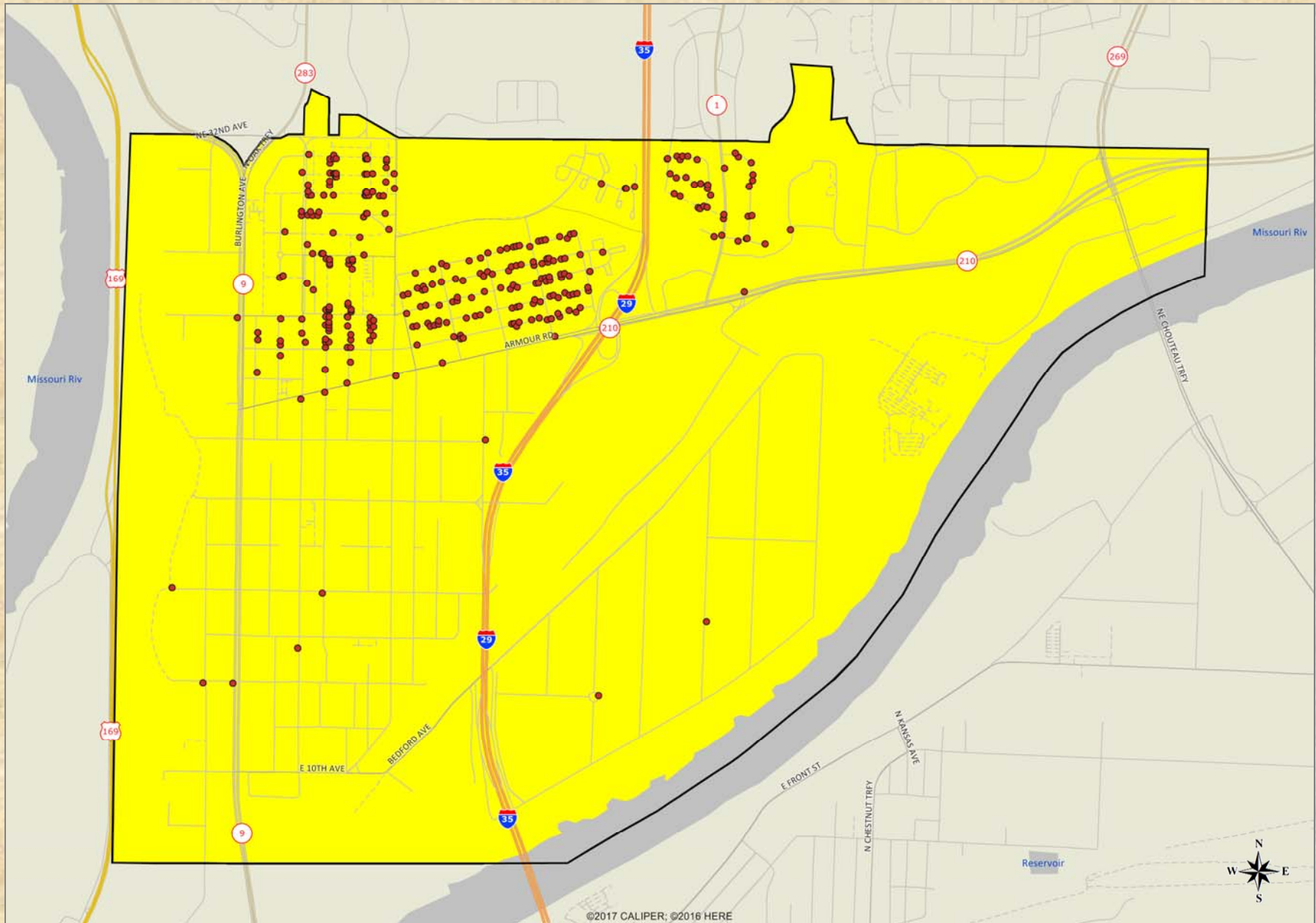
North Kansas City, Missouri

The maps on the following pages show the mean ratings for several questions on the survey by census block group.

When reading the maps, please use the following color scheme as a guide:

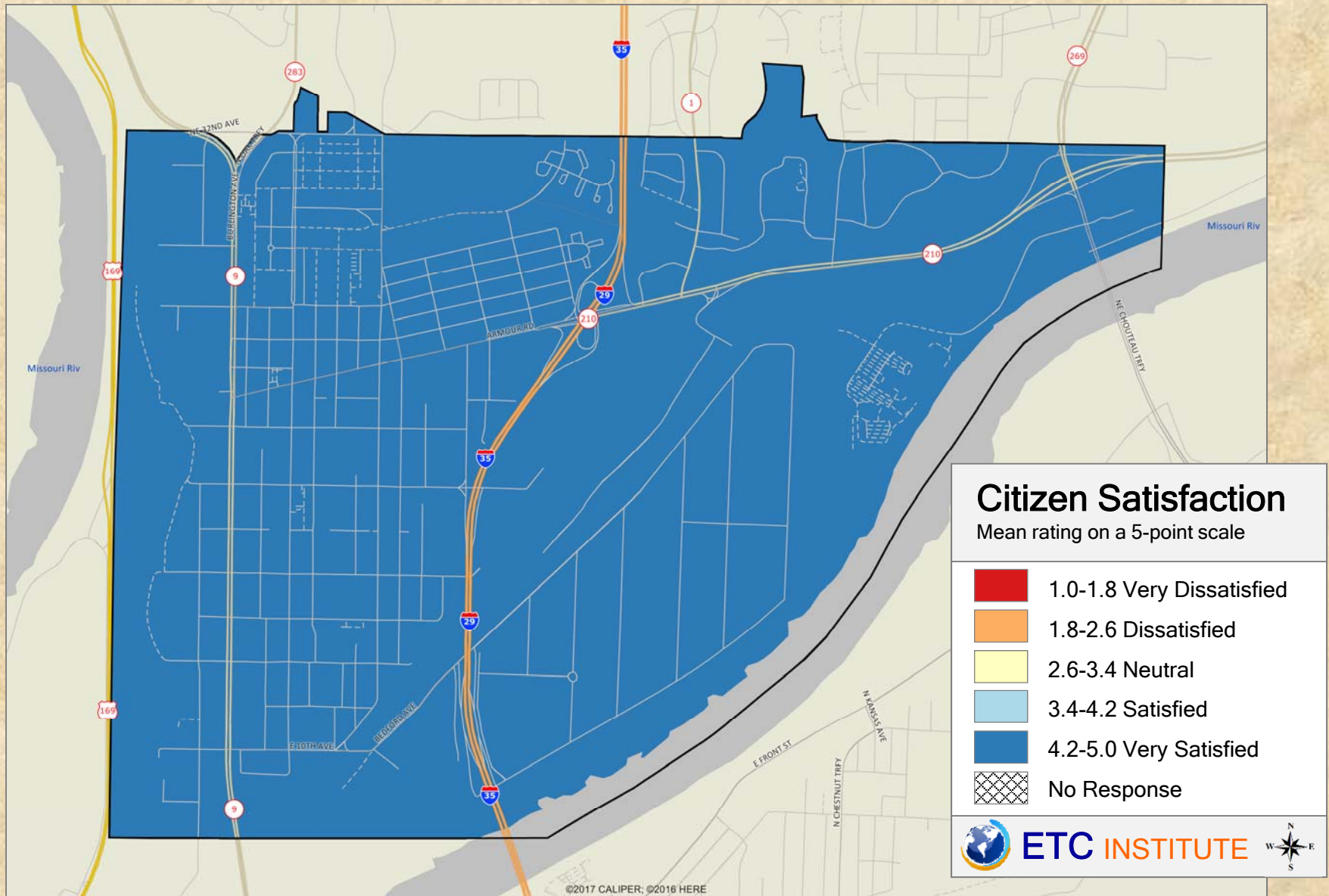
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Survey Respondents



2017 North Kansas City Community Survey

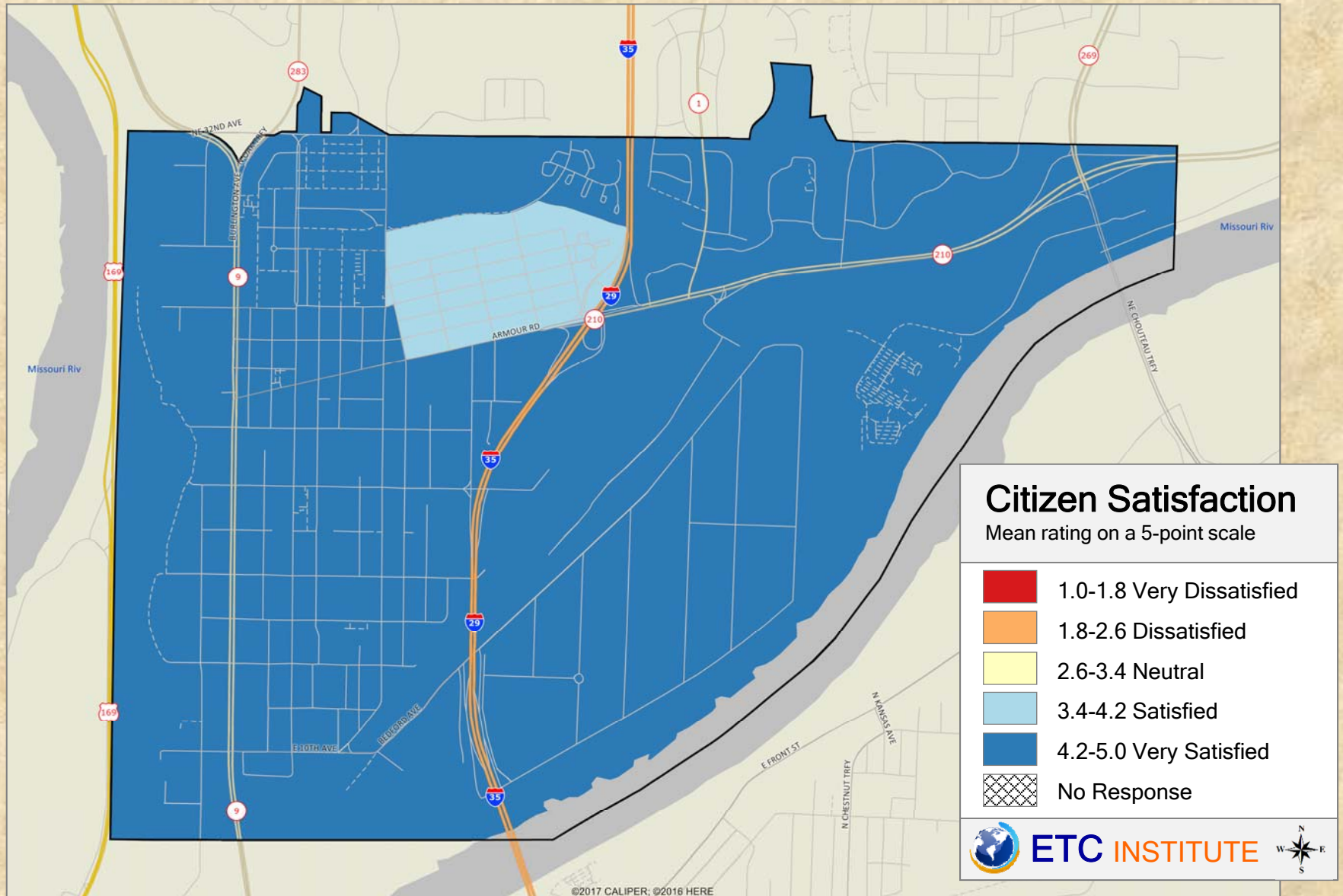
Q1.1 Satisfaction with: The City's parks and recreation system



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

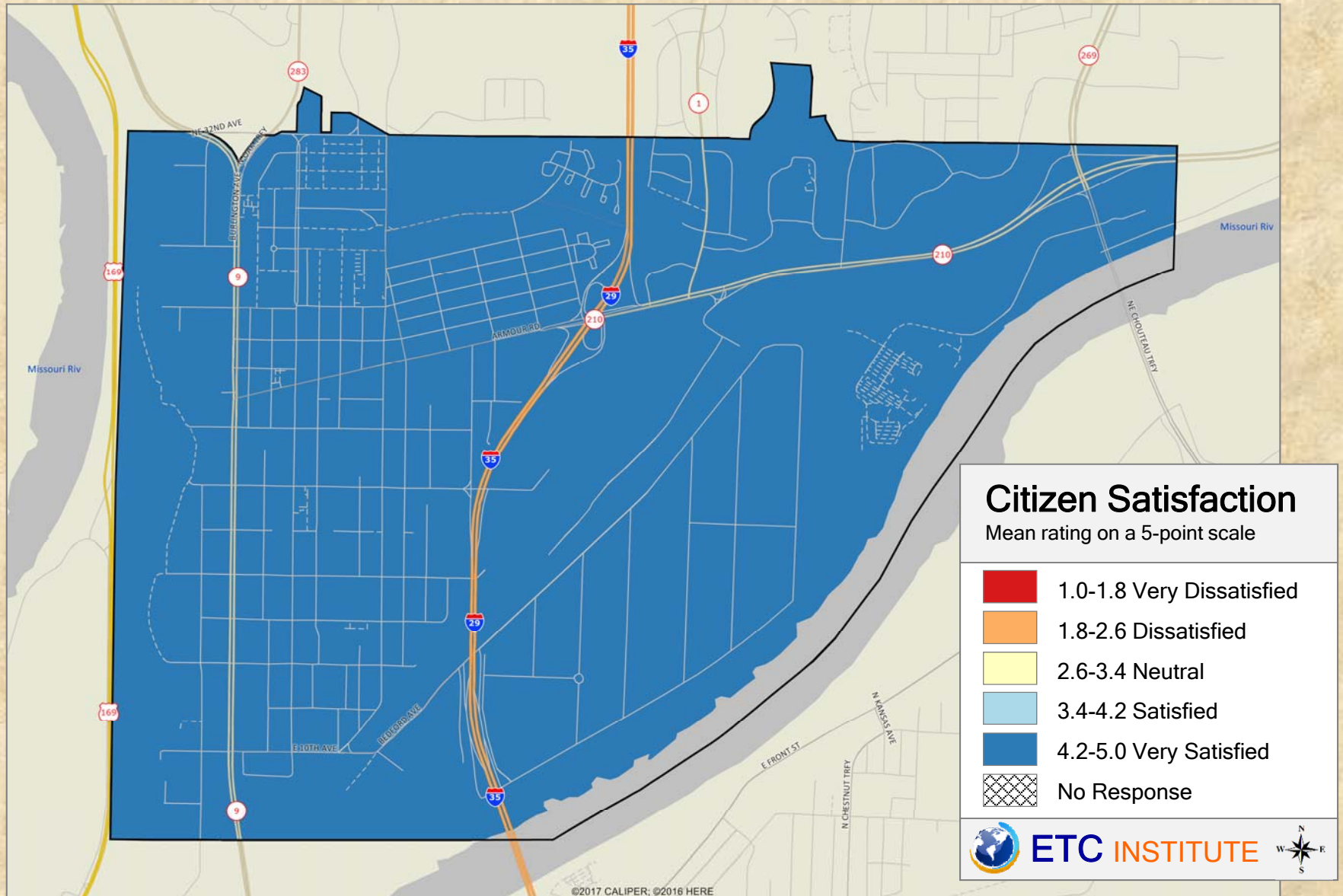
Q1.2 Satisfaction with: City water and wastewater services



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

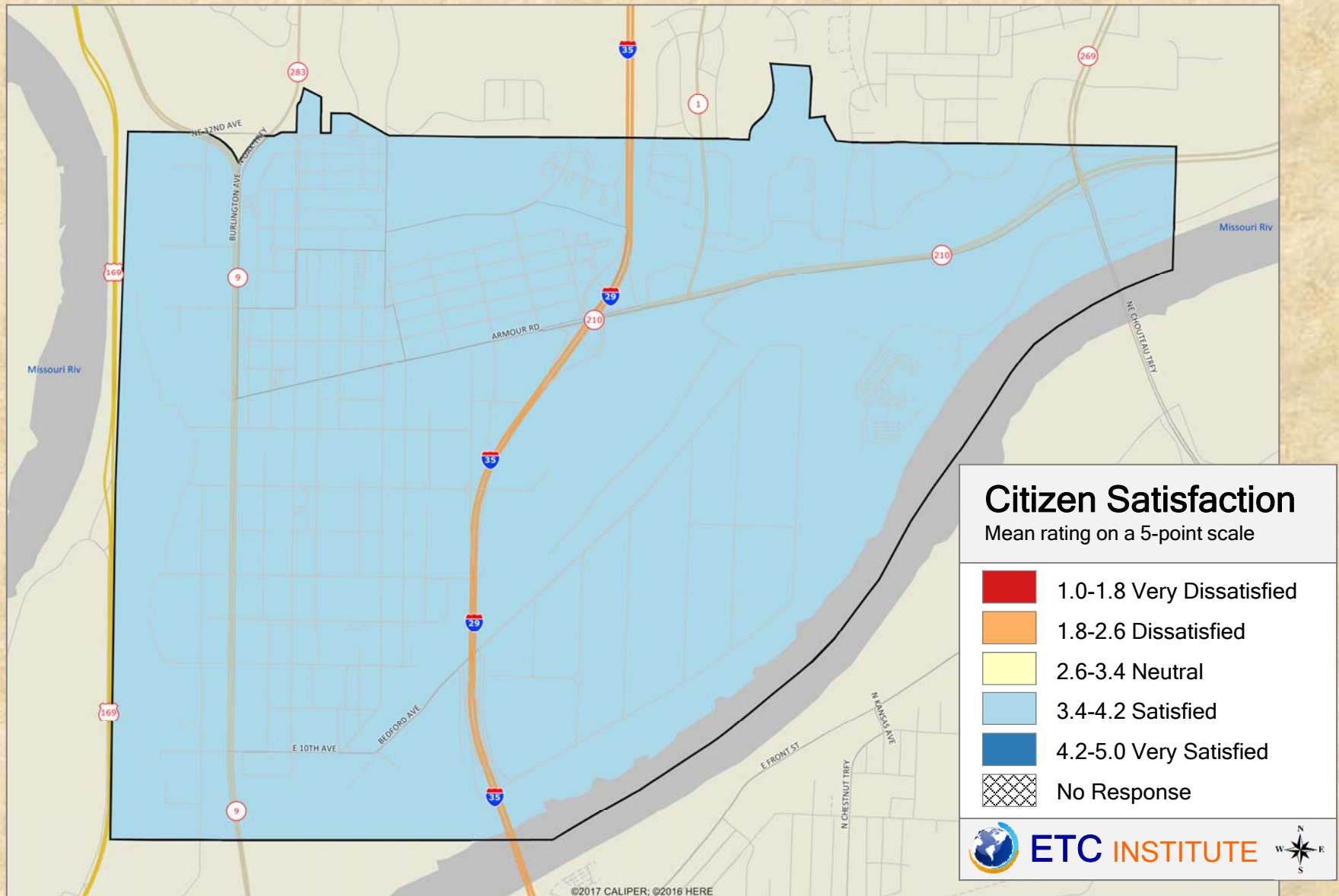
Q1.3 Satisfaction with: Fire and emergency medical services



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

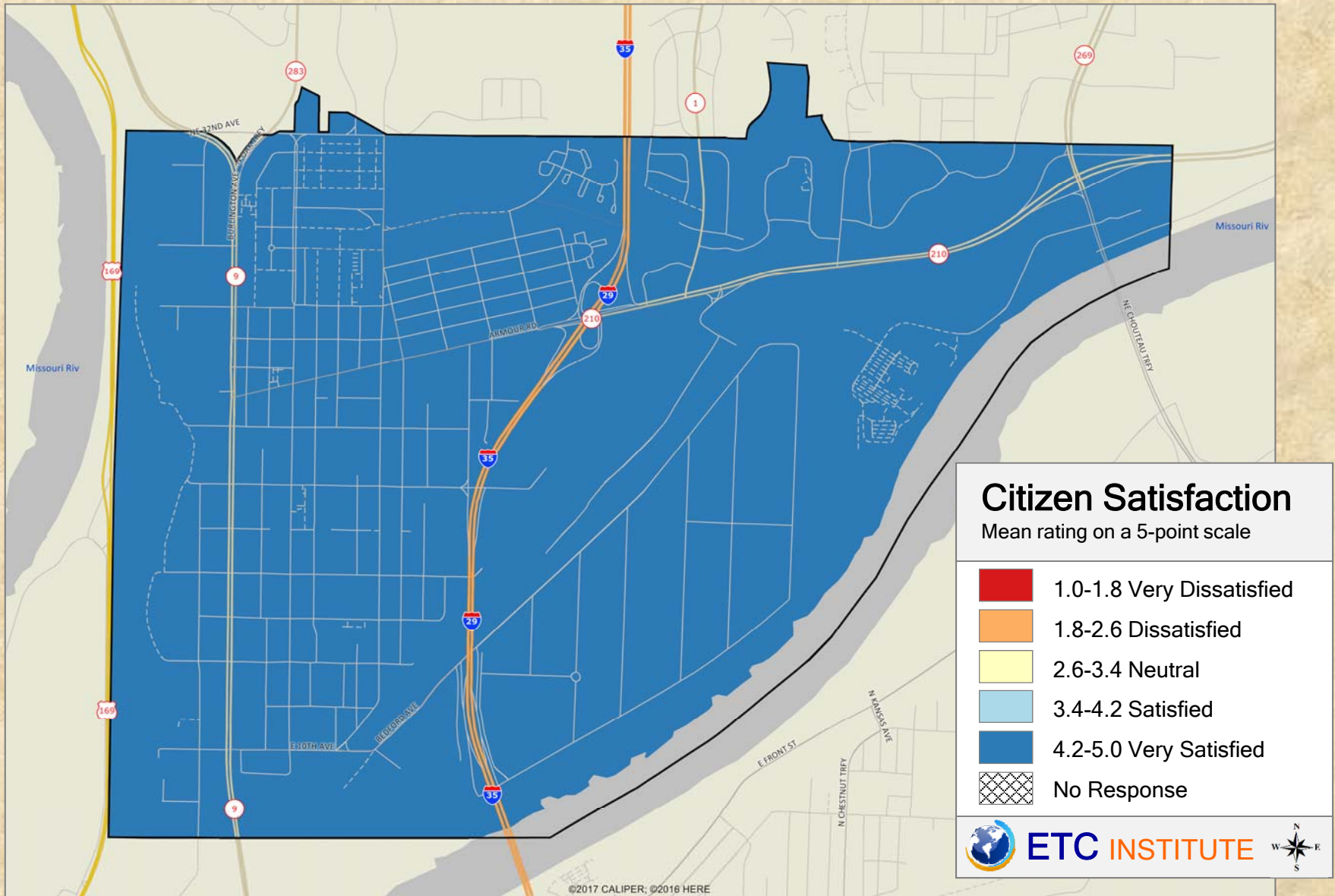
Q1.4 Satisfaction with: Enforcement of city codes and ordinances



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

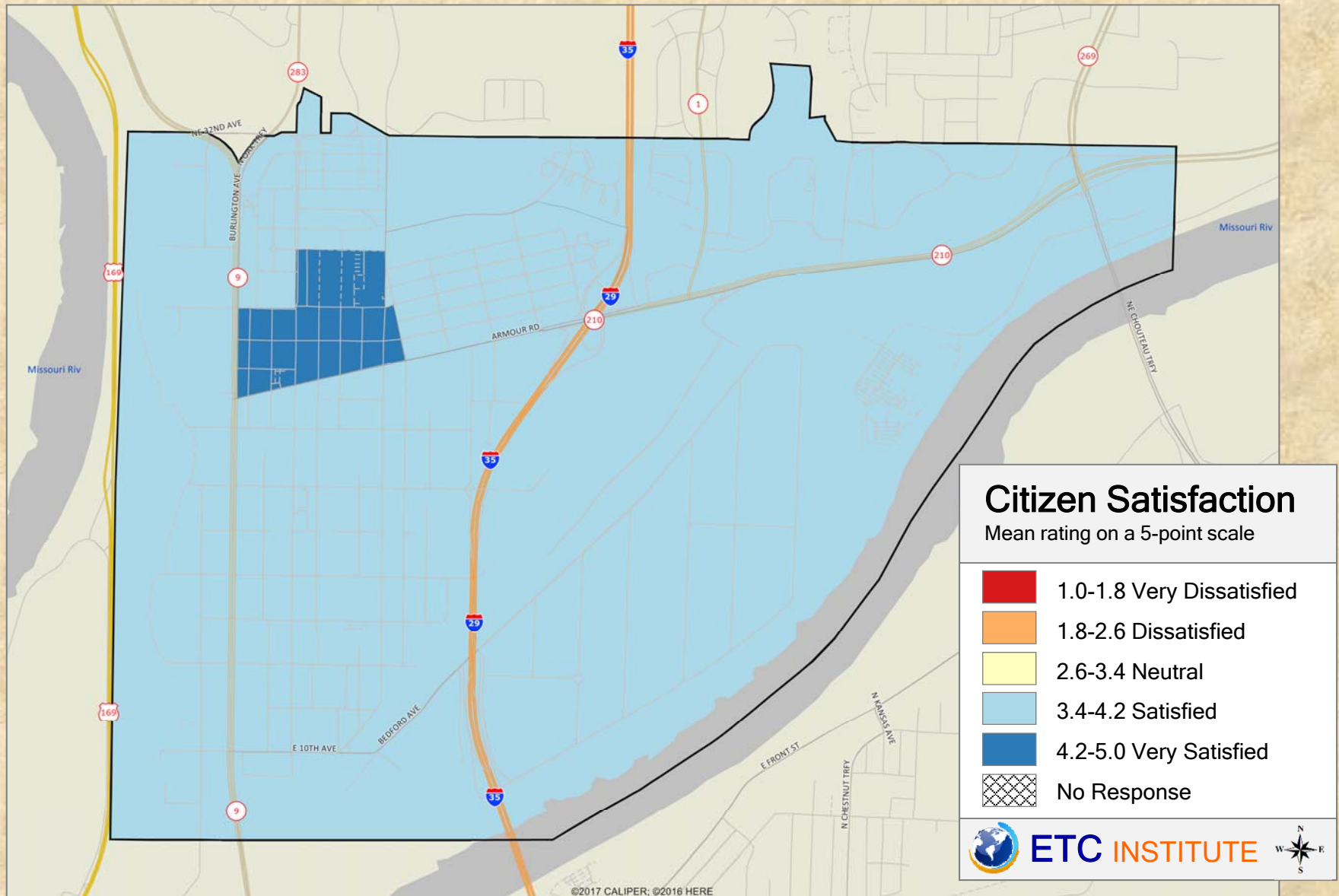
Q1.5 Satisfaction with: Library services



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

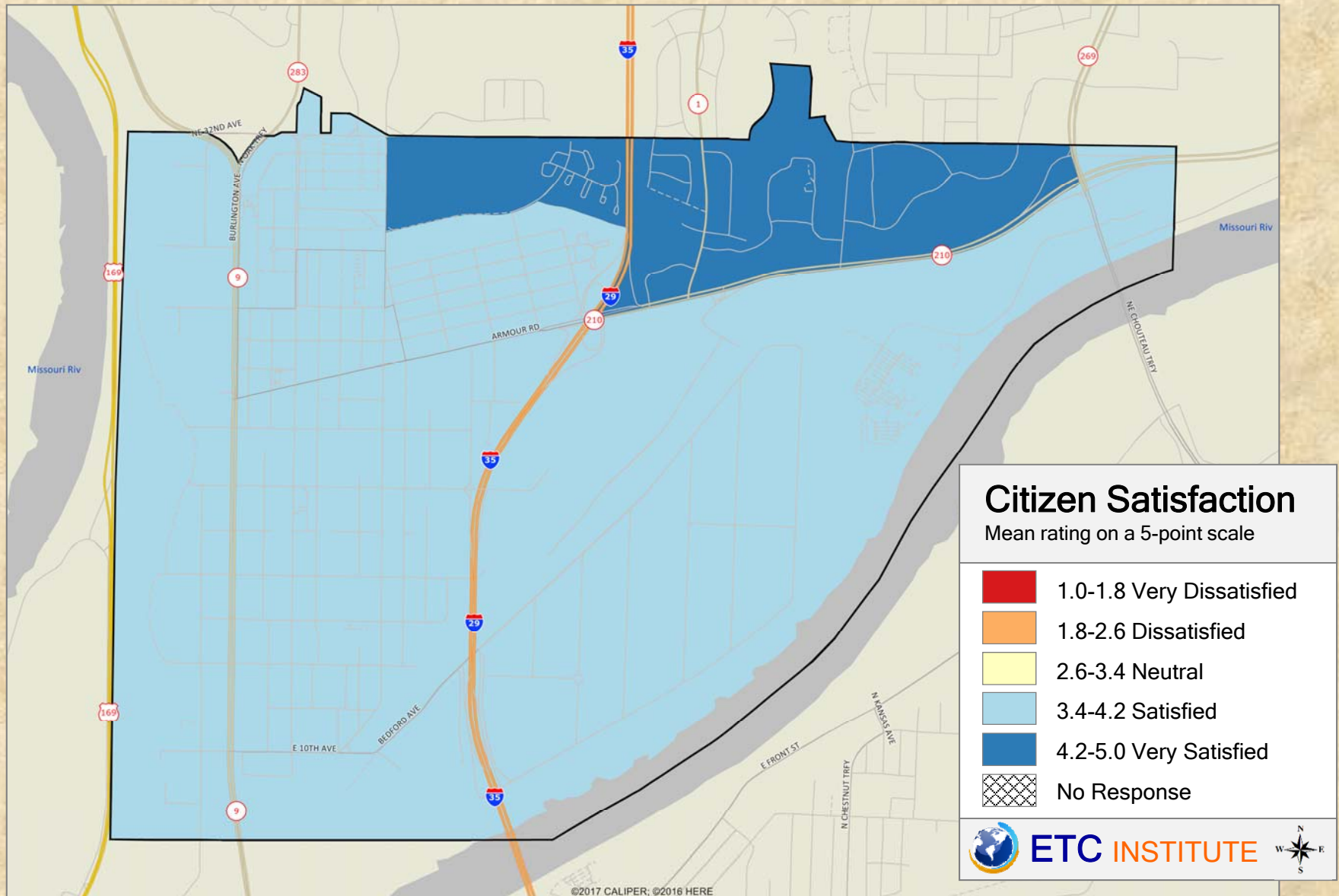
Q1.6 Satisfaction with: Maintenance of city streets and sidewalks



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

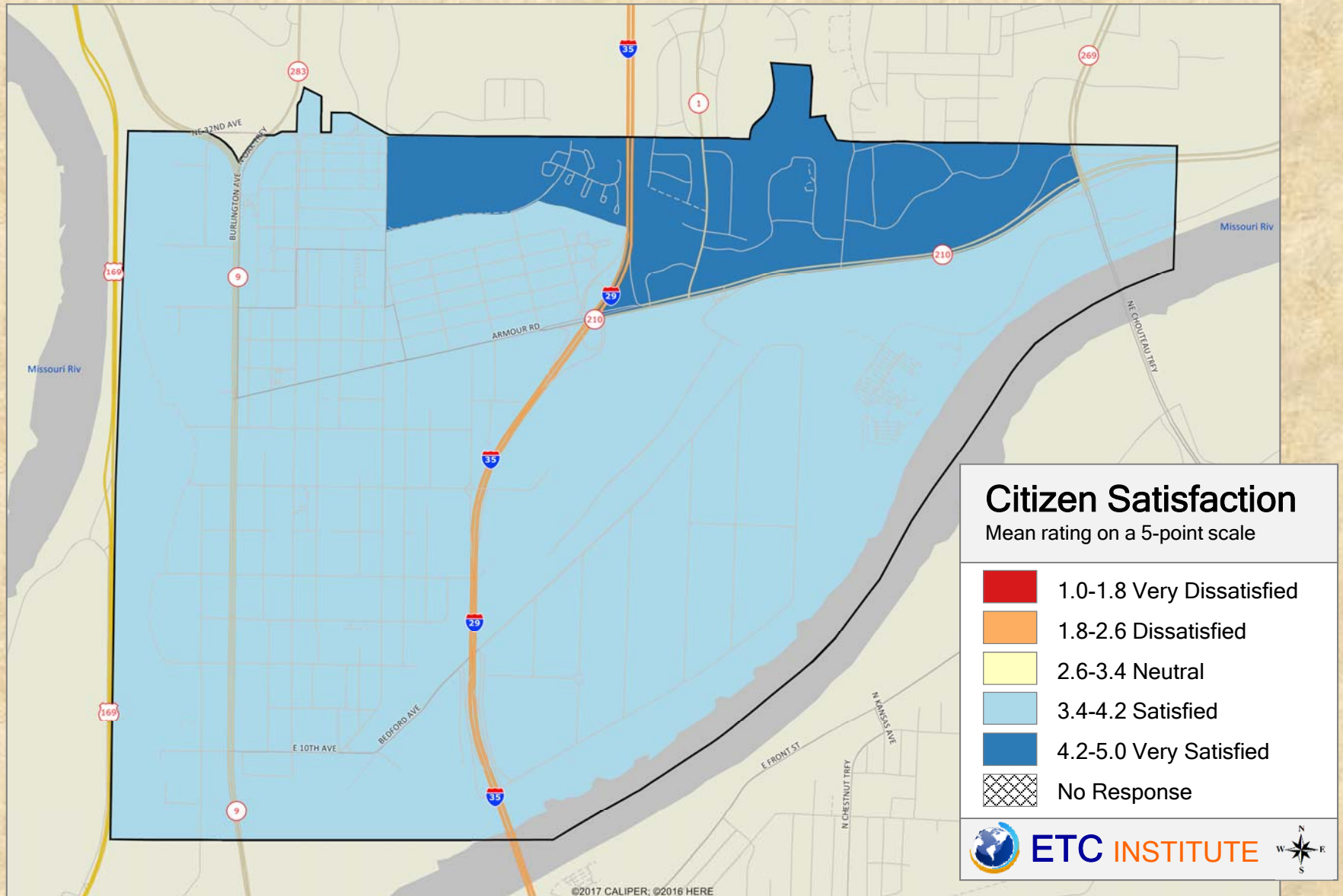
Q1.7 Satisfaction with: Management of stormwater runoff and flood prevention



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

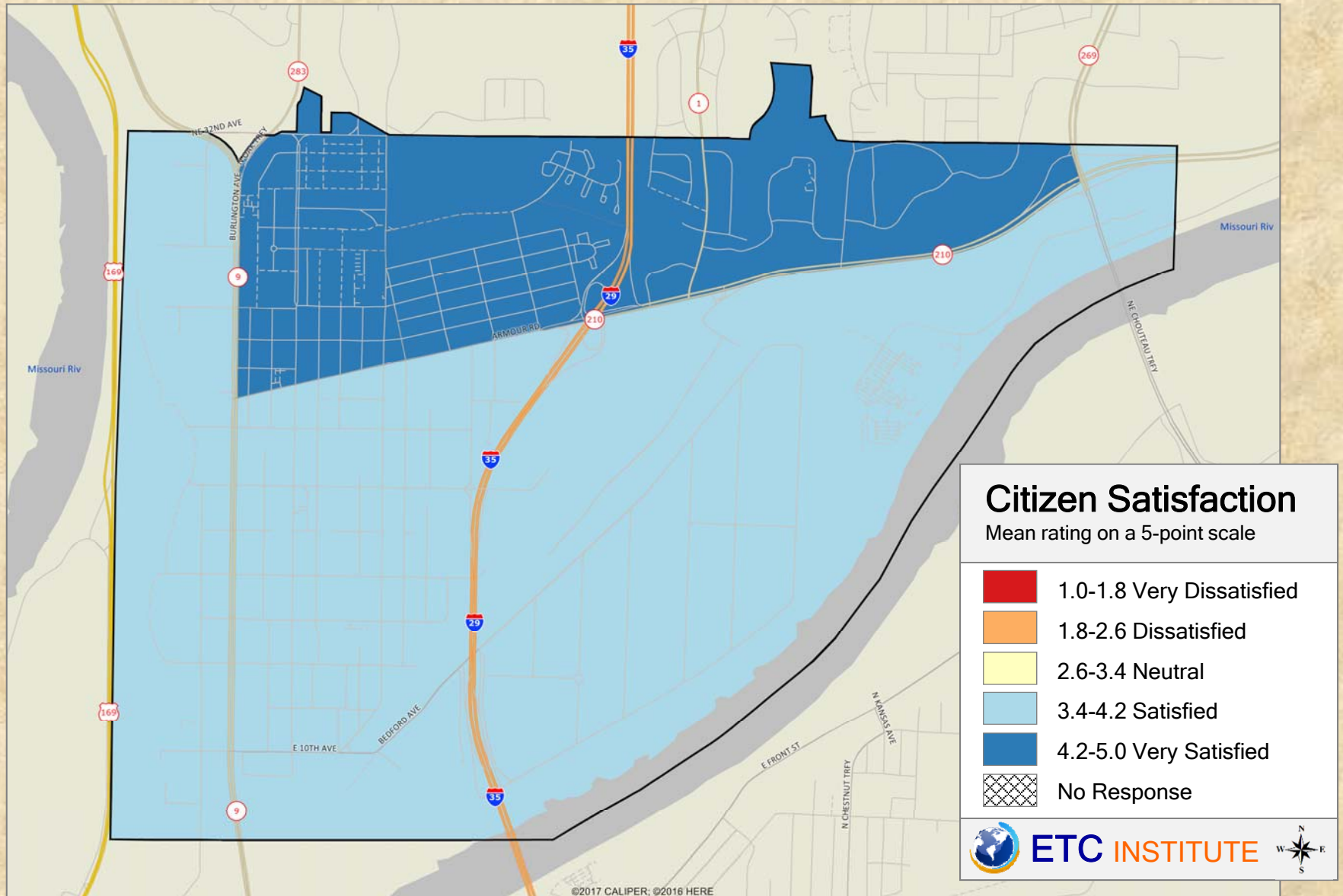
Q1.8 Satisfaction with: Municipal court services



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

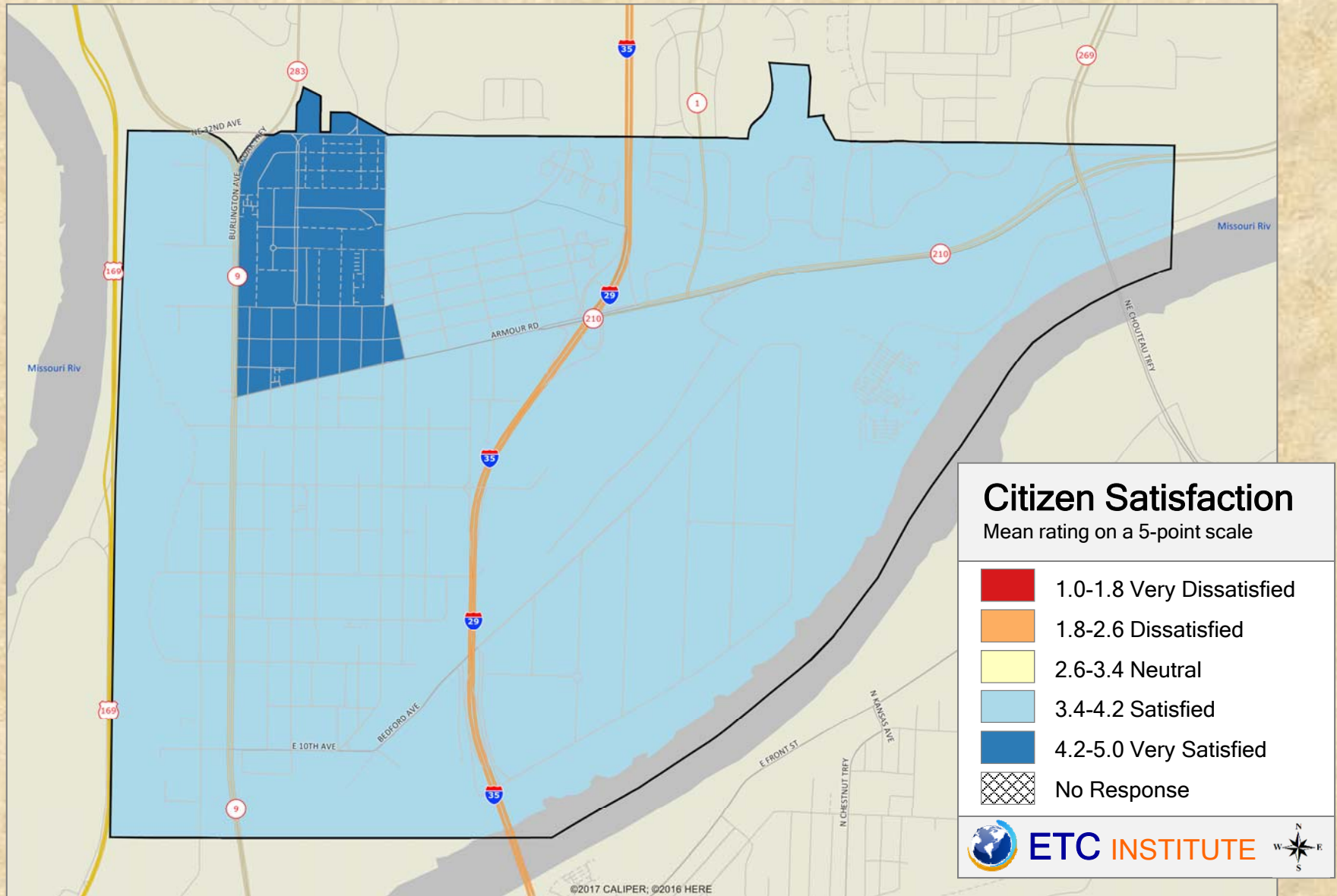
Q1.9 Satisfaction with: Police services



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

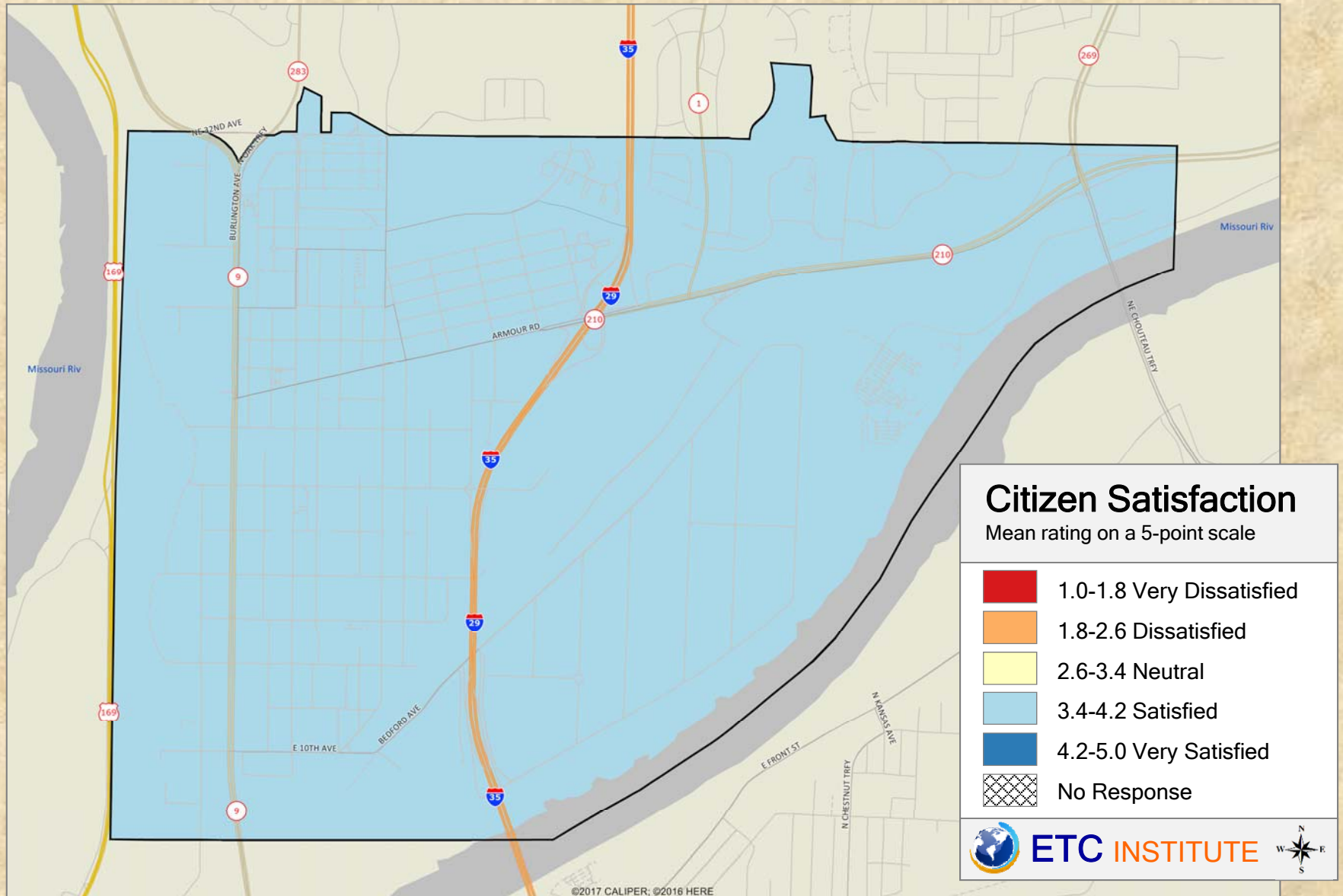
Q1.10 Satisfaction with: Trash, recycling, and yard waste collection services



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

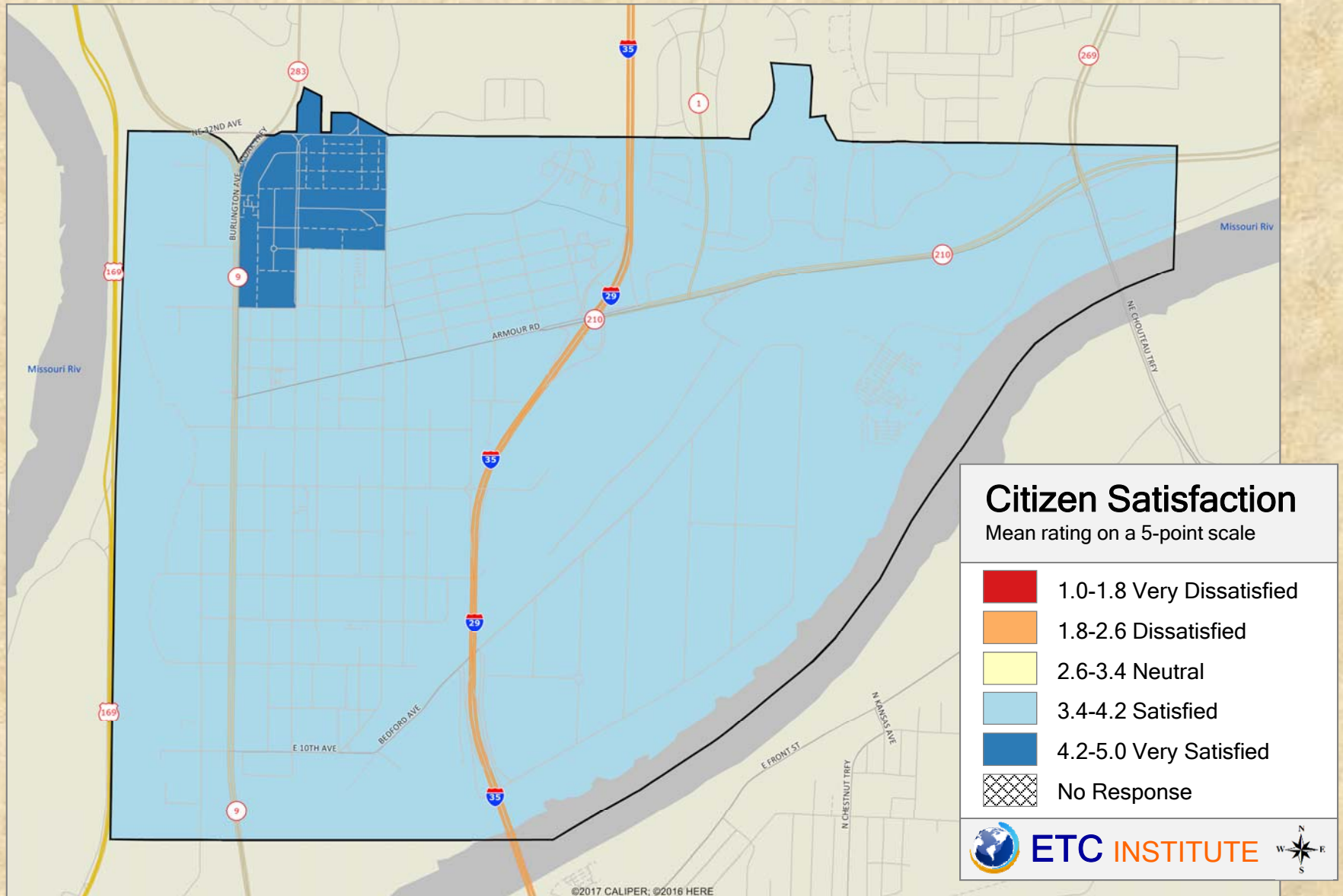
Q1.11 Satisfaction with: City community with the public



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

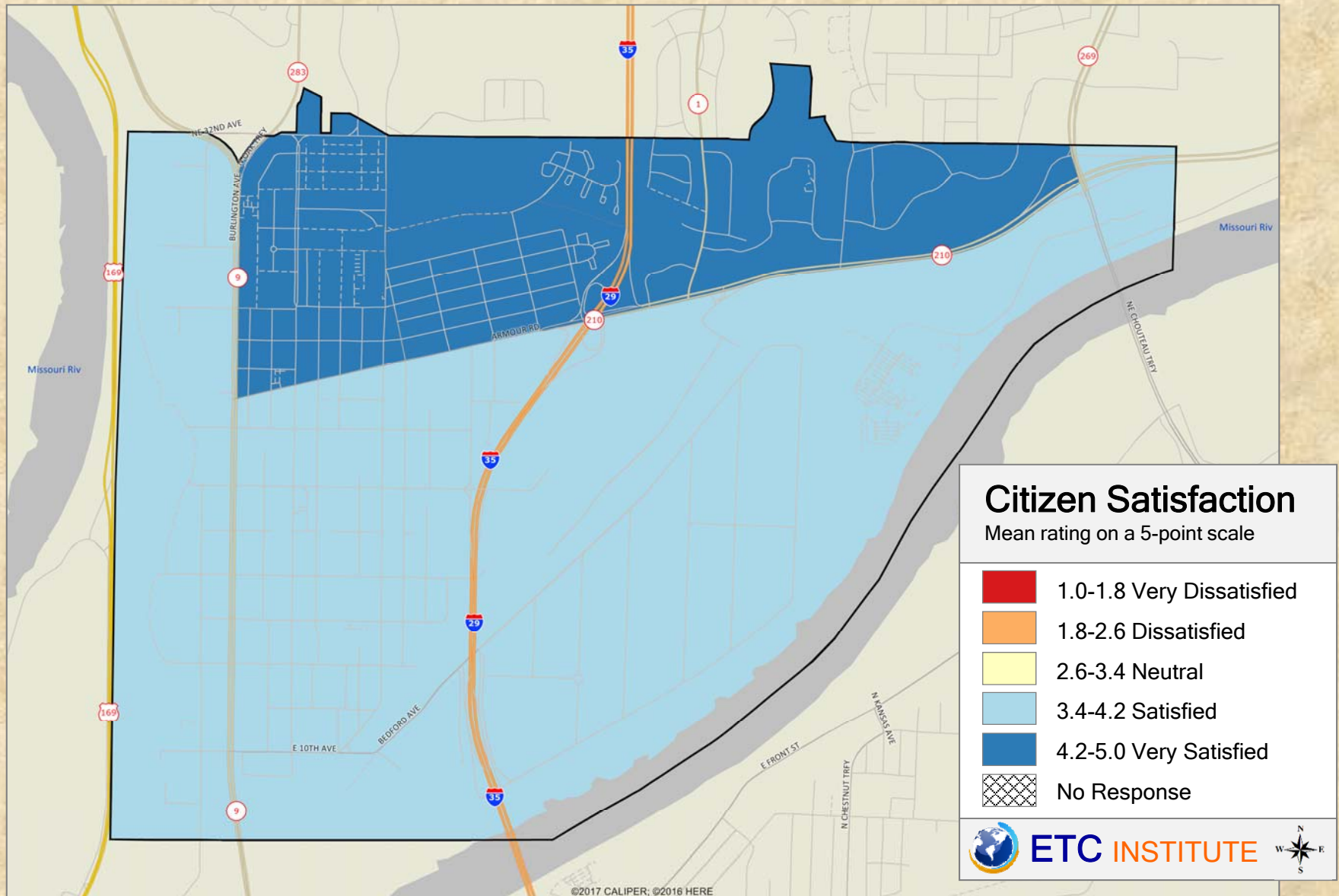
Q1.12 Satisfaction with: Customer service provided by city employees



2017 North Kansas City Community Survey

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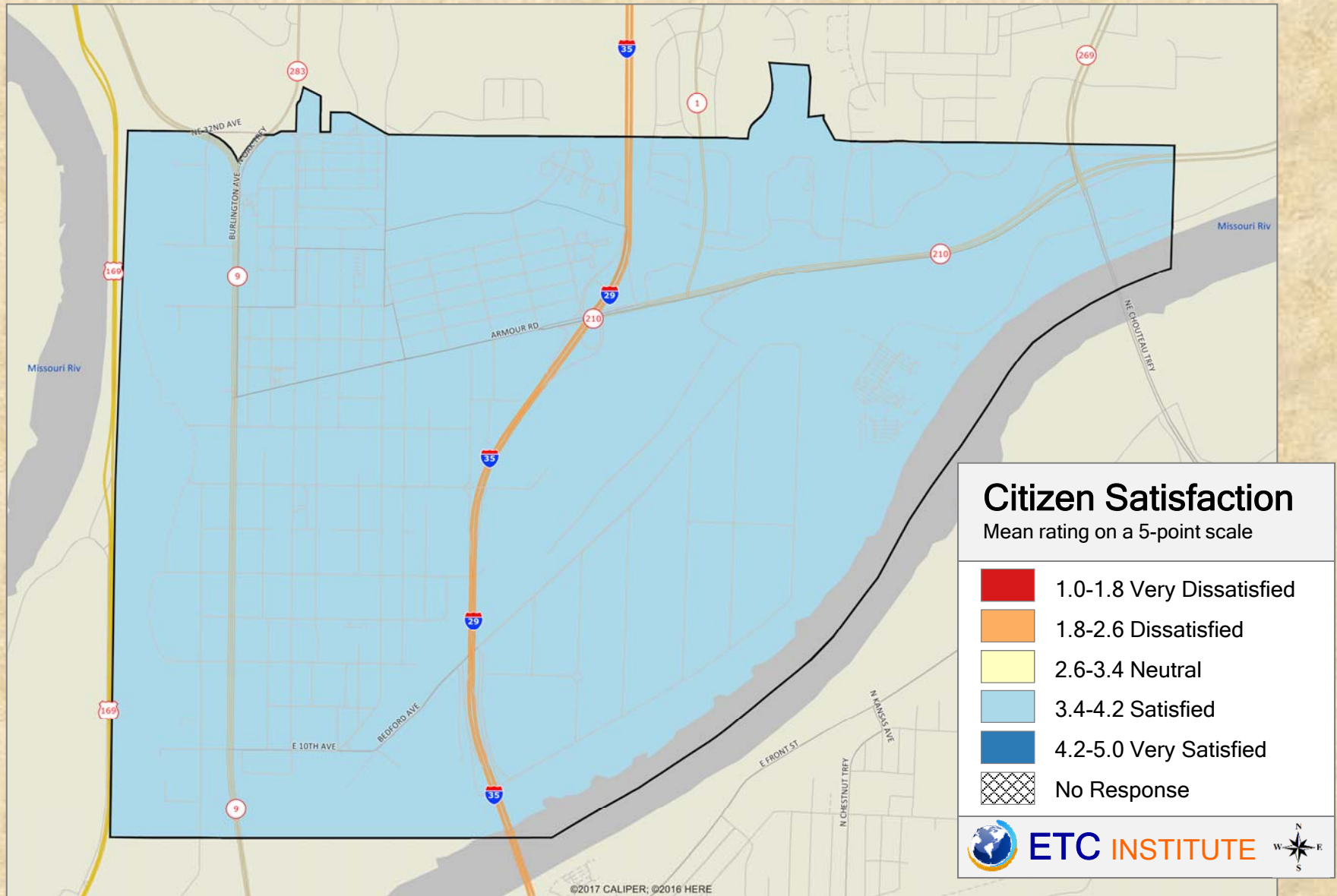
Q3.1 Satisfaction with: Overall quality of services provided by the City



2017 North Kansas City Community Survey

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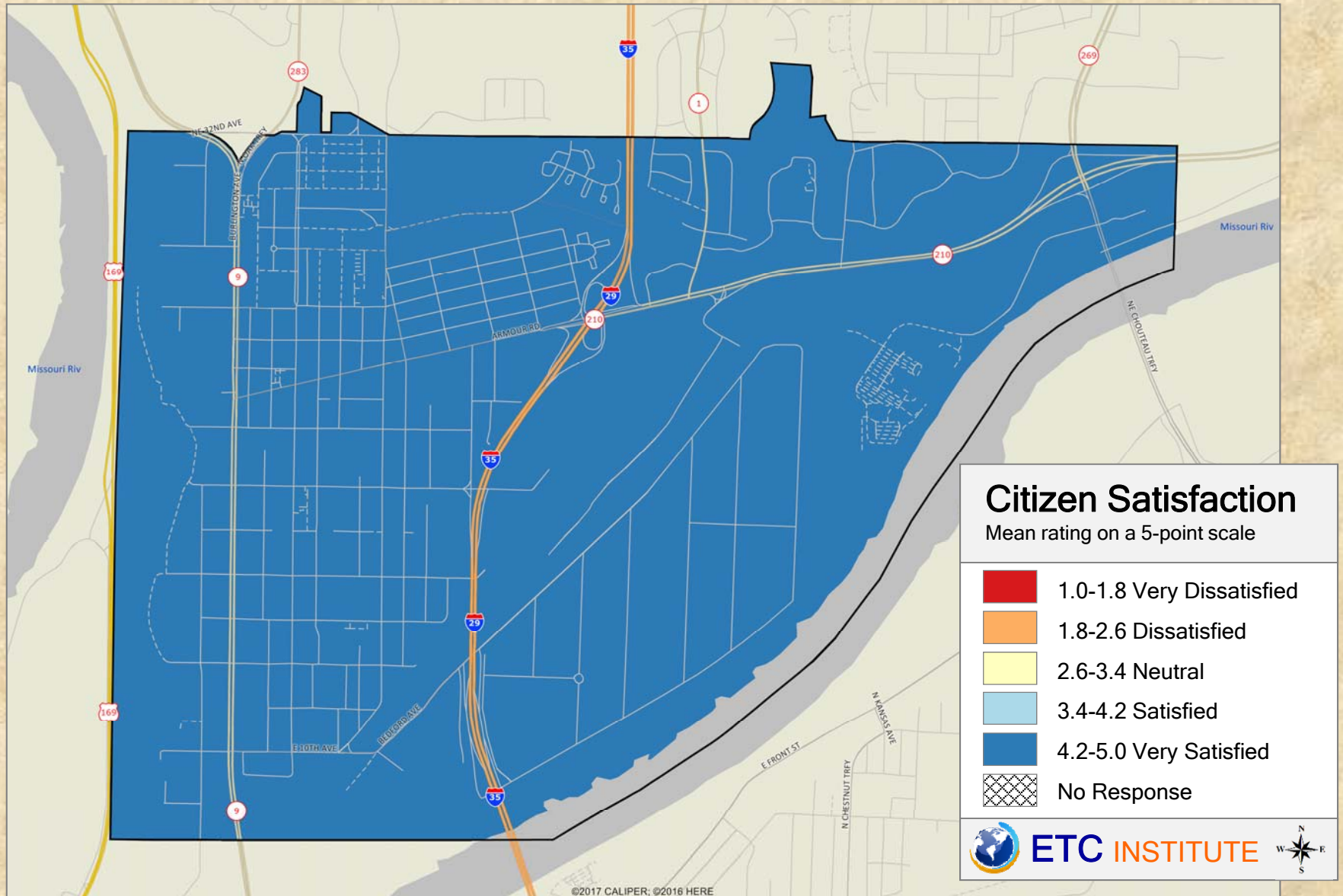
Q3.2 Satisfaction with: How well the City is planning for redevelopment



2017 North Kansas City Community Survey

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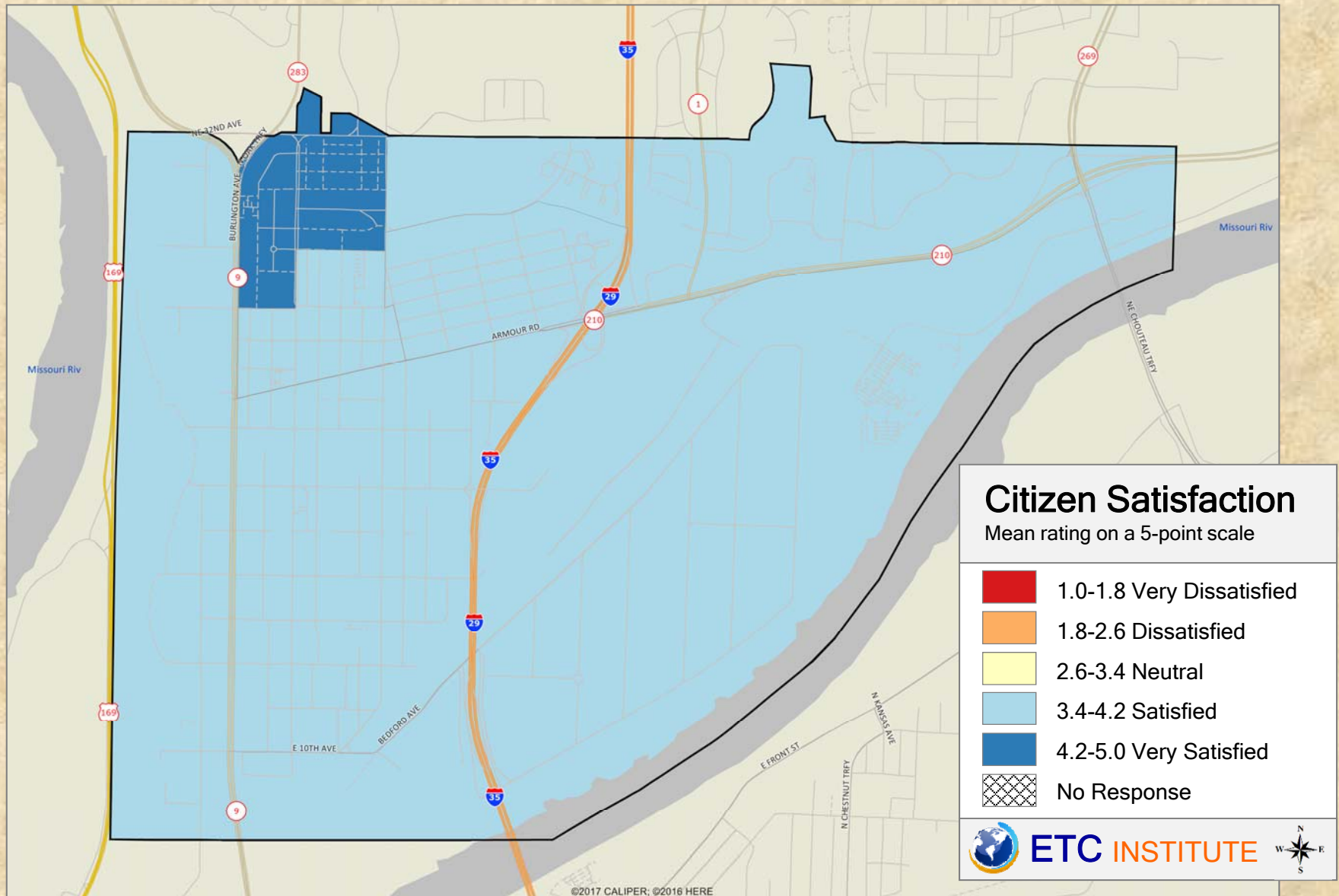
Q3.3 Satisfaction with: Overall quality of life in the City



2017 North Kansas City Community Survey

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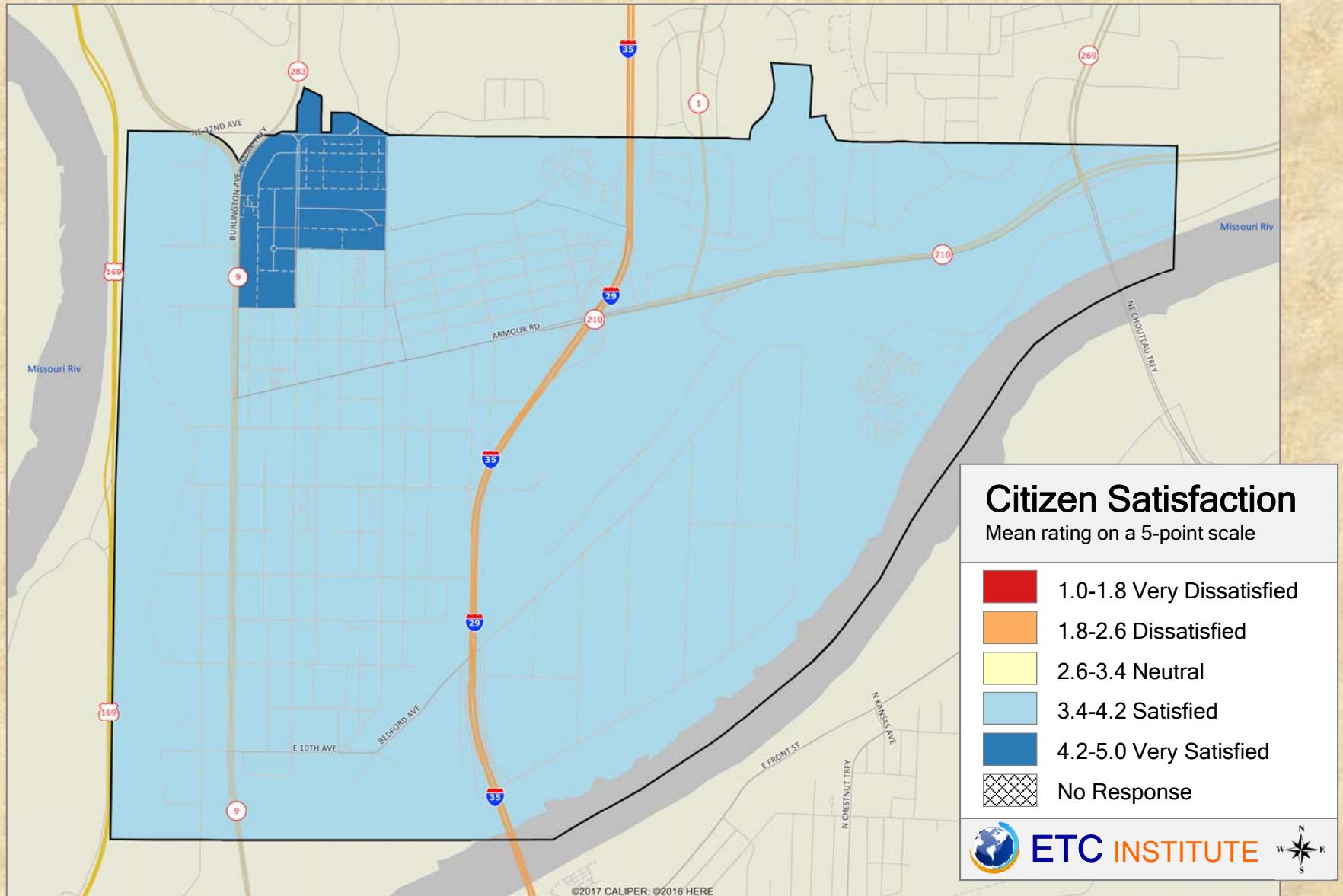
Q3.4 Satisfaction with: Overall value you receive for city taxes and fees



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

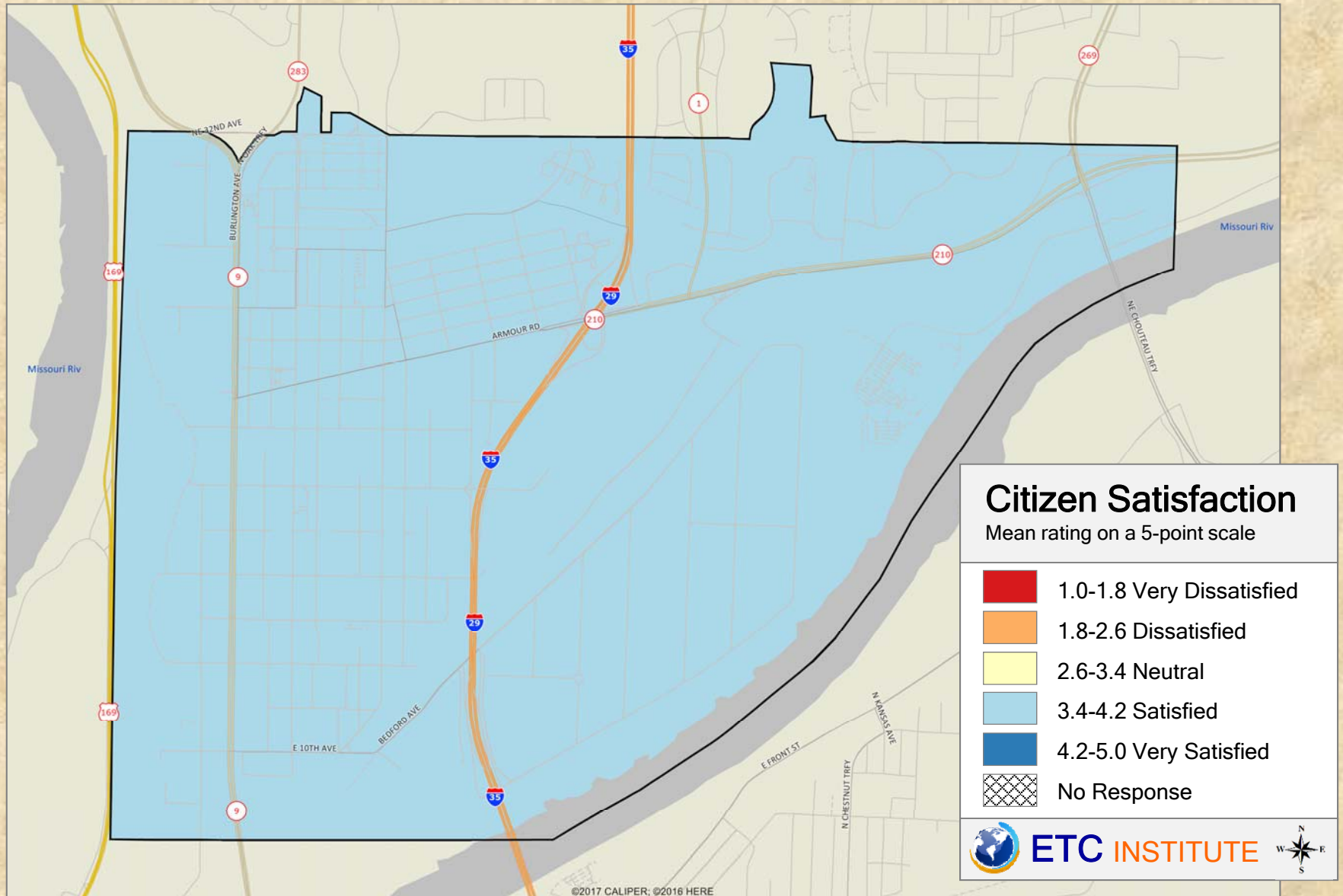
Q3.5 Satisfaction with: Overall quality of new development



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

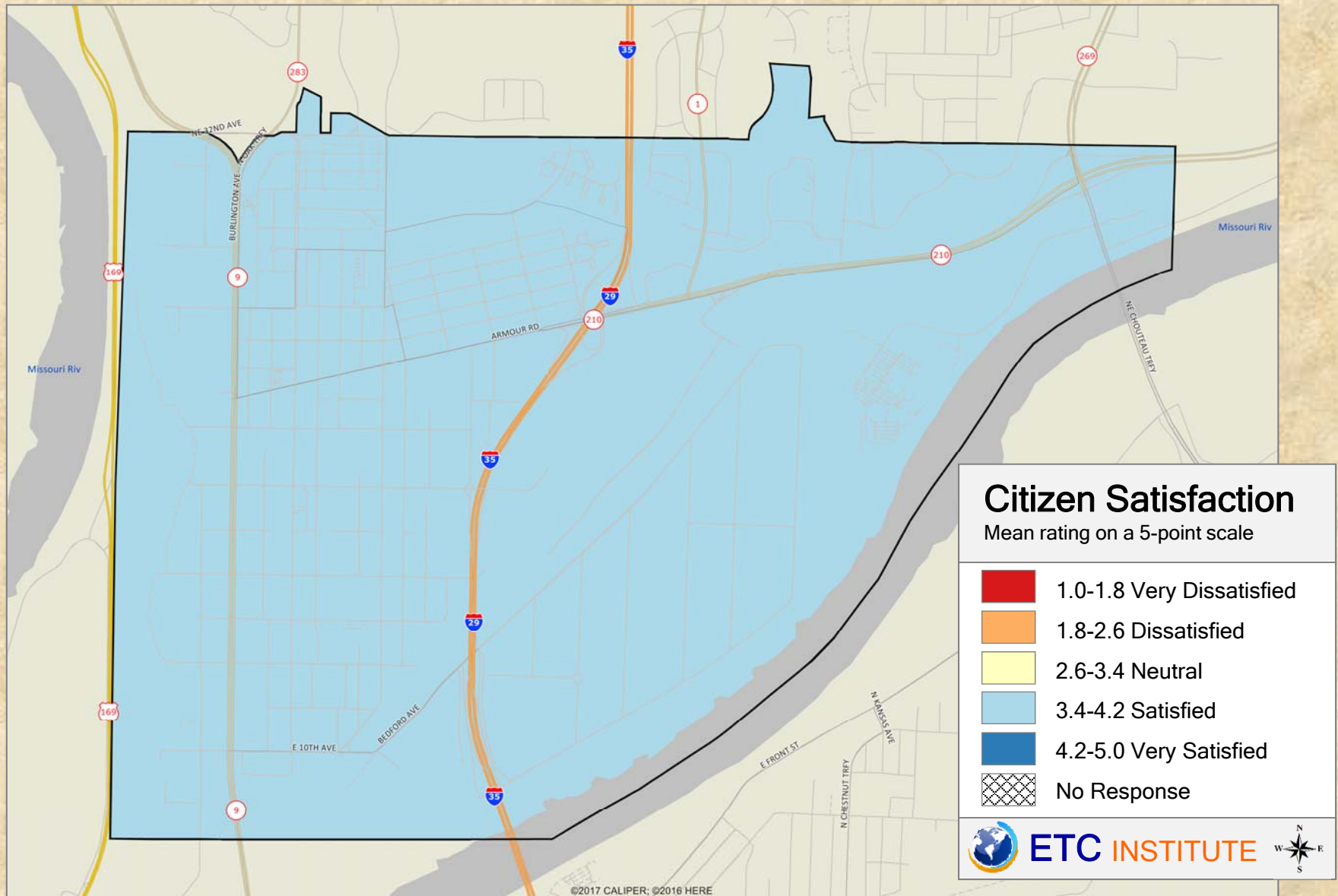
Q3.6 Satisfaction with: Appearance of residential property in the City



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

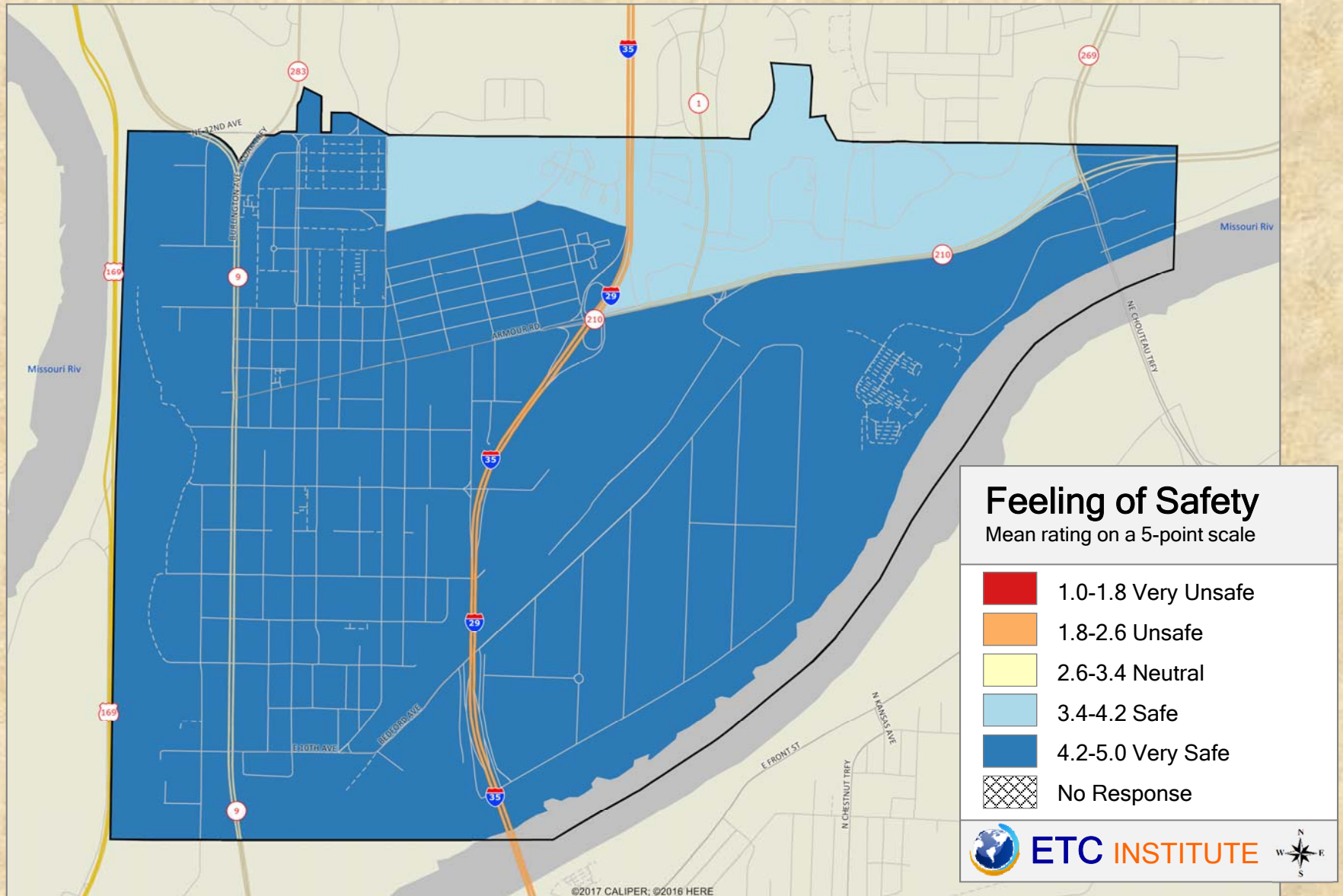
Q3.7 Satisfaction with: Appearance of commercial property in the City



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

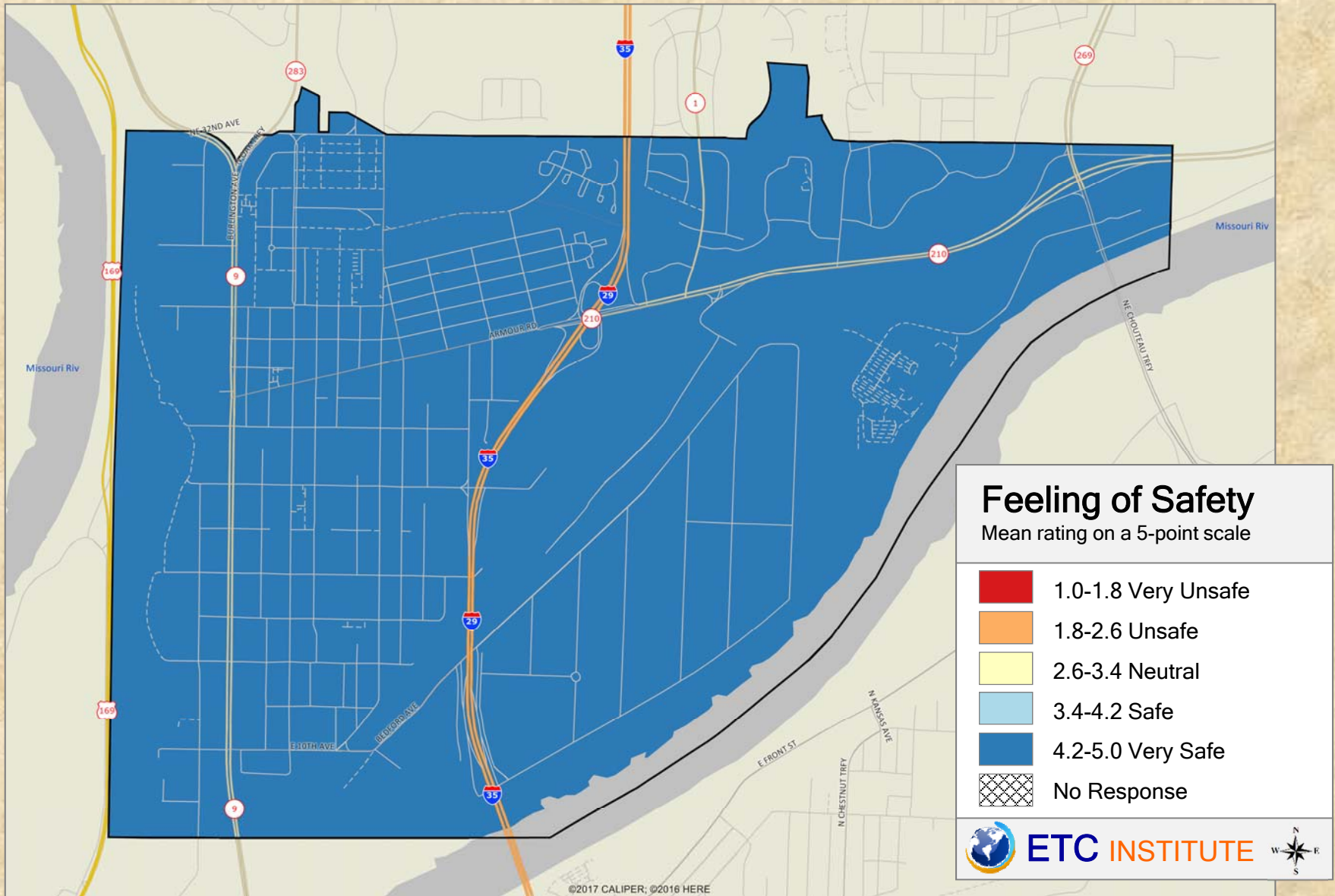
Q4.1 Felling of safety: In City parks



2017 North Kansas City Community Survey

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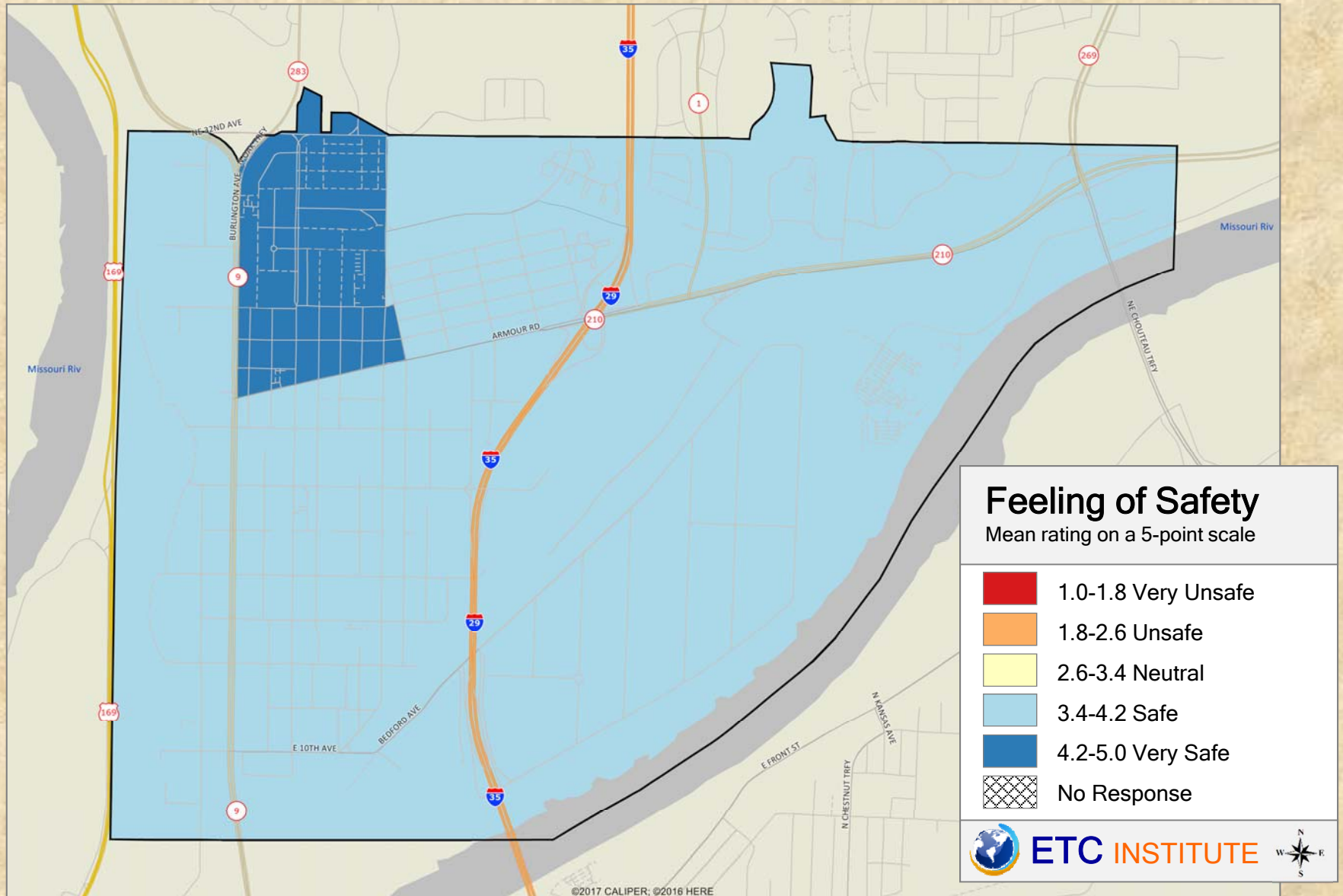
Q4.2 Felling of safety: In your neighborhood during the day



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

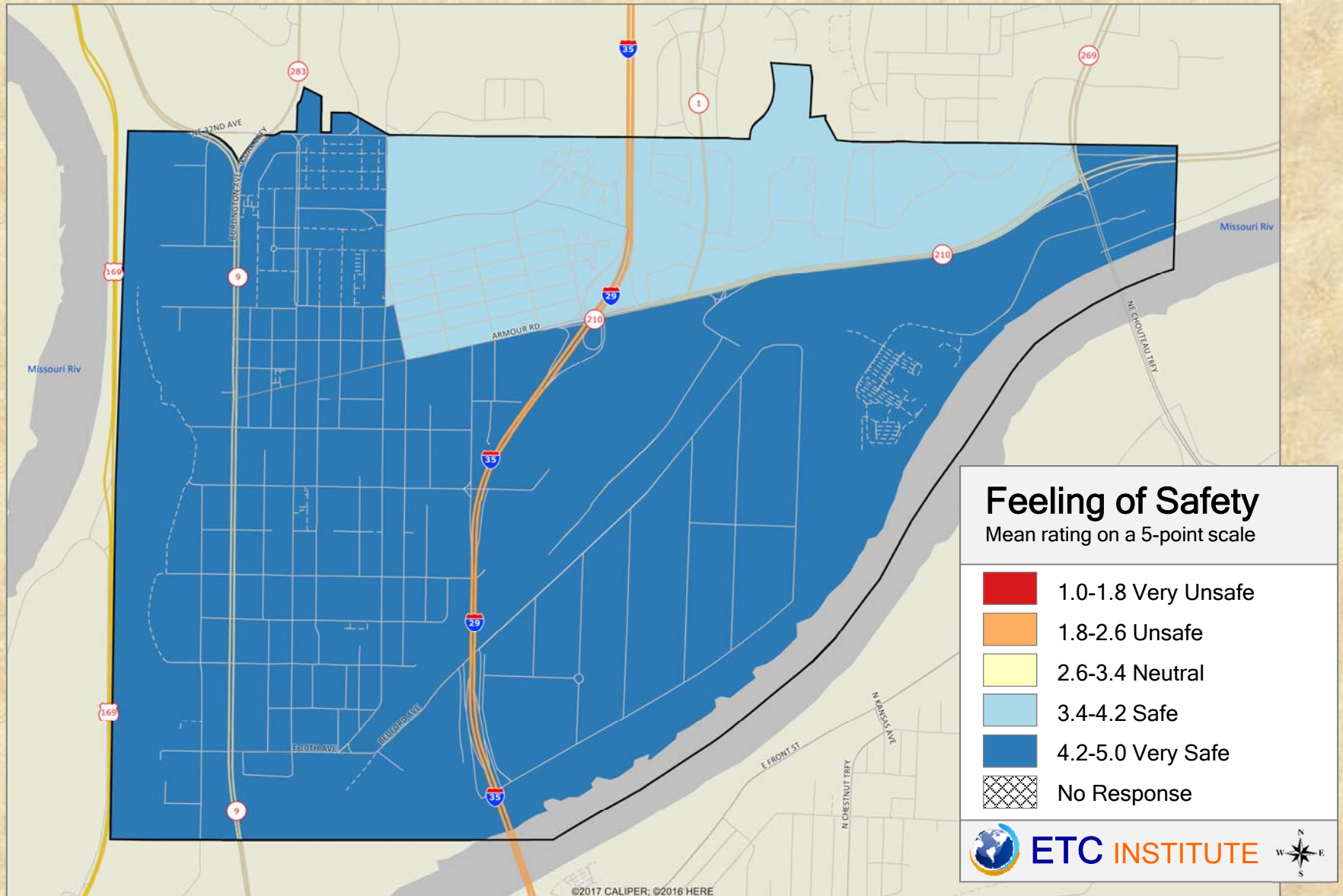
Q4.3 Felling of safety: In your neighborhood at night



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

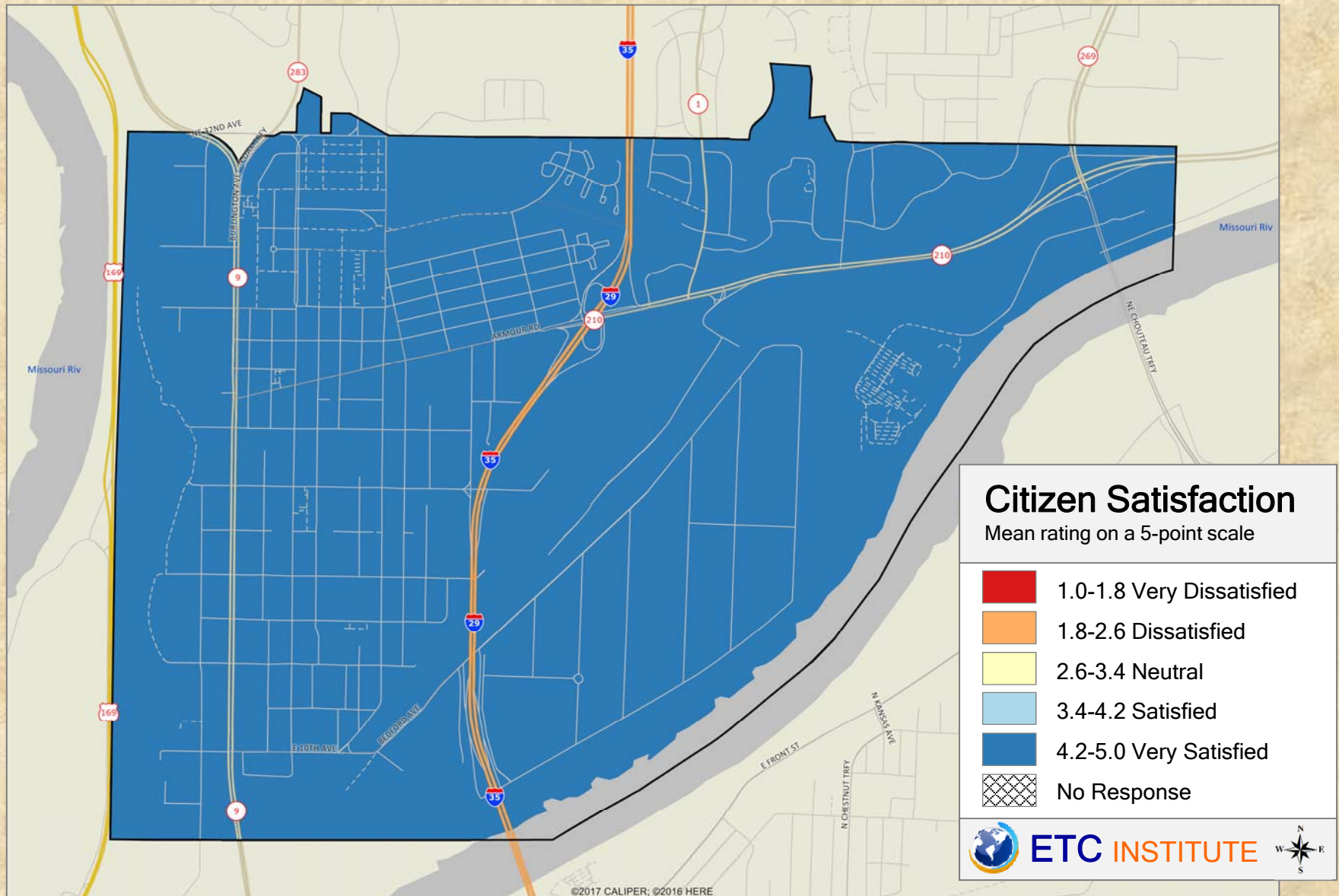
Q4.4 Feeling of safety: In commercial and retail areas of the City



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

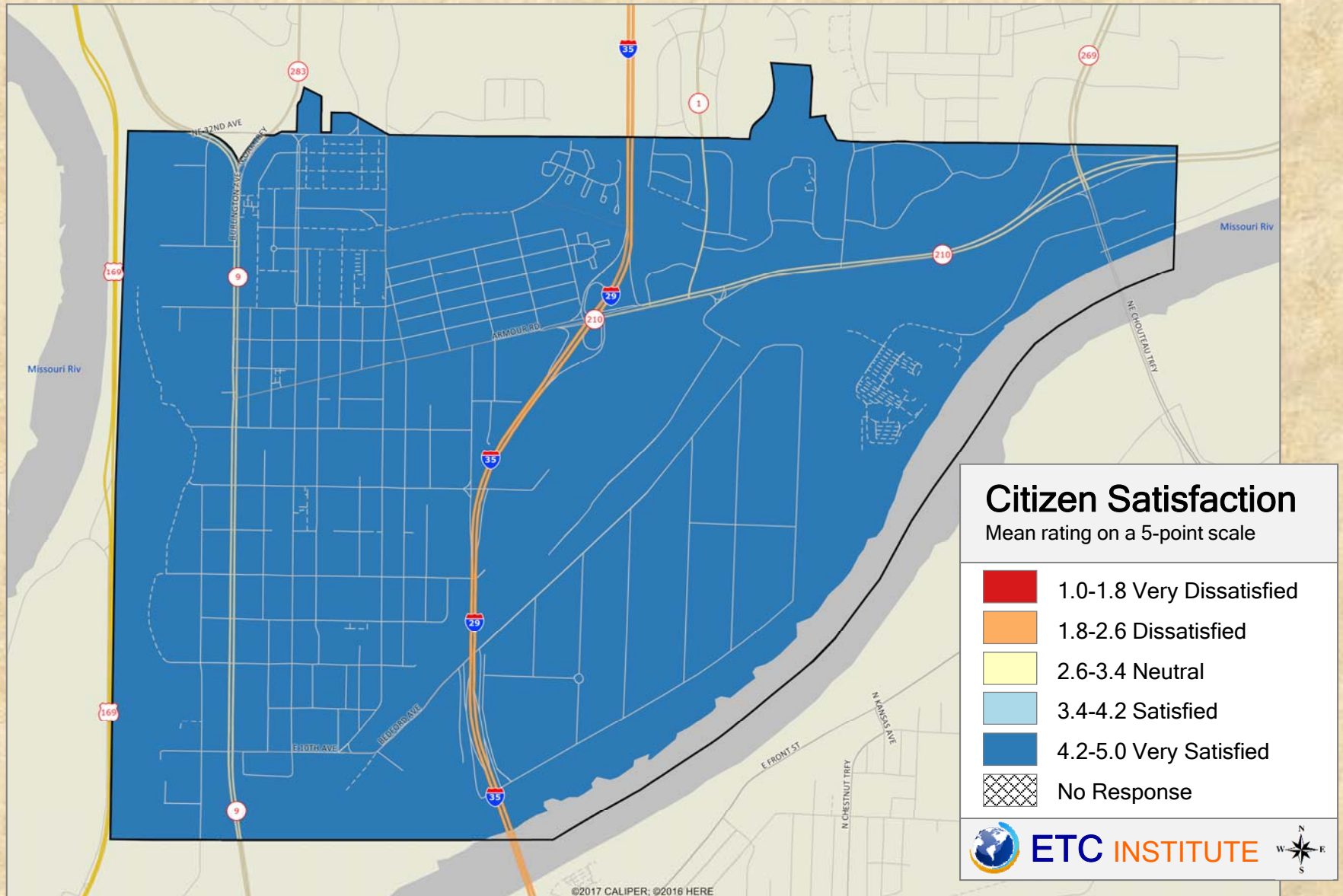
Q5.1 Satisfaction with: Overall quality of local police protection



2017 North Kansas City Community Survey

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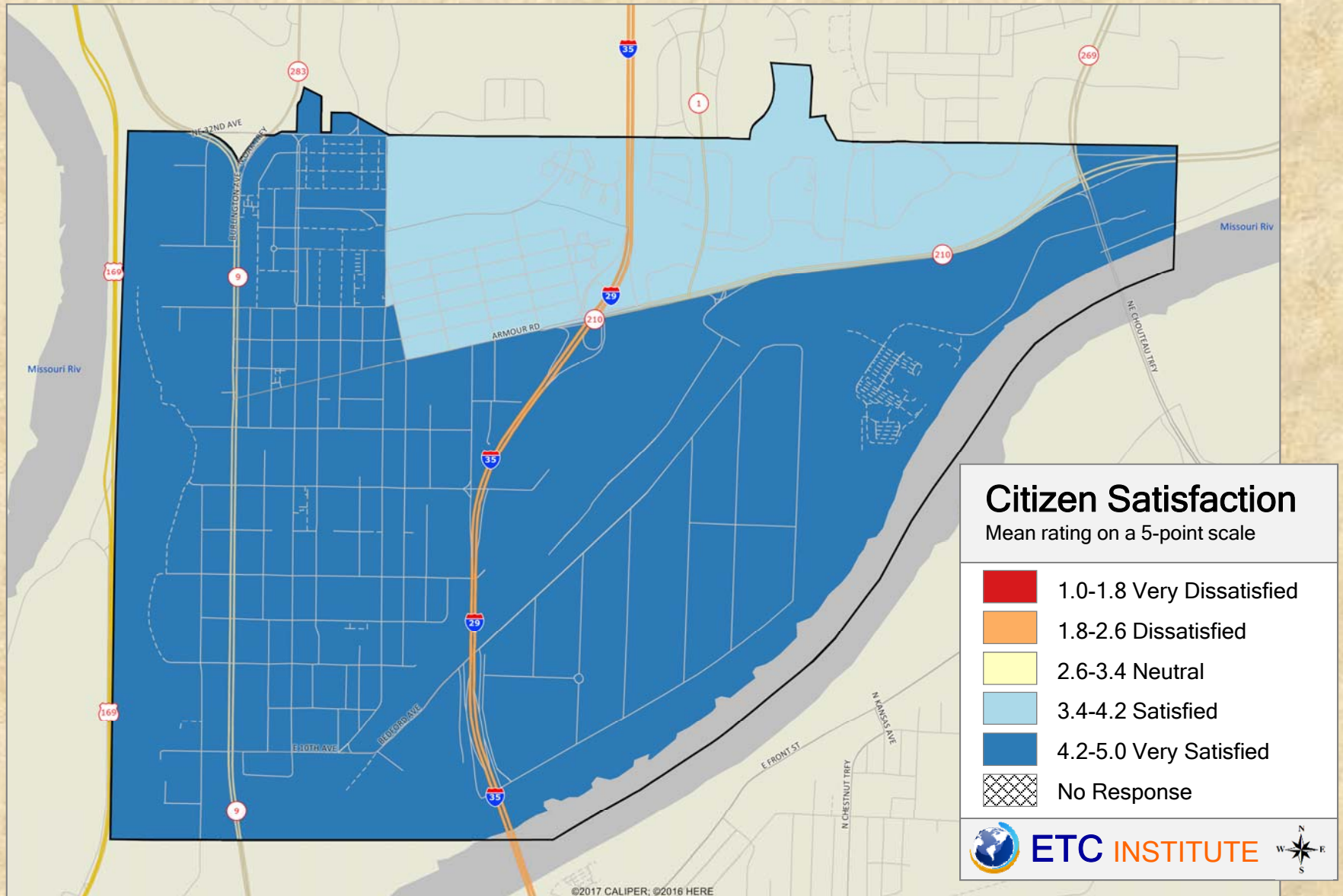
Q5.2 Satisfaction with: The visibility of police in your neighborhood



2017 North Kansas City Community Survey

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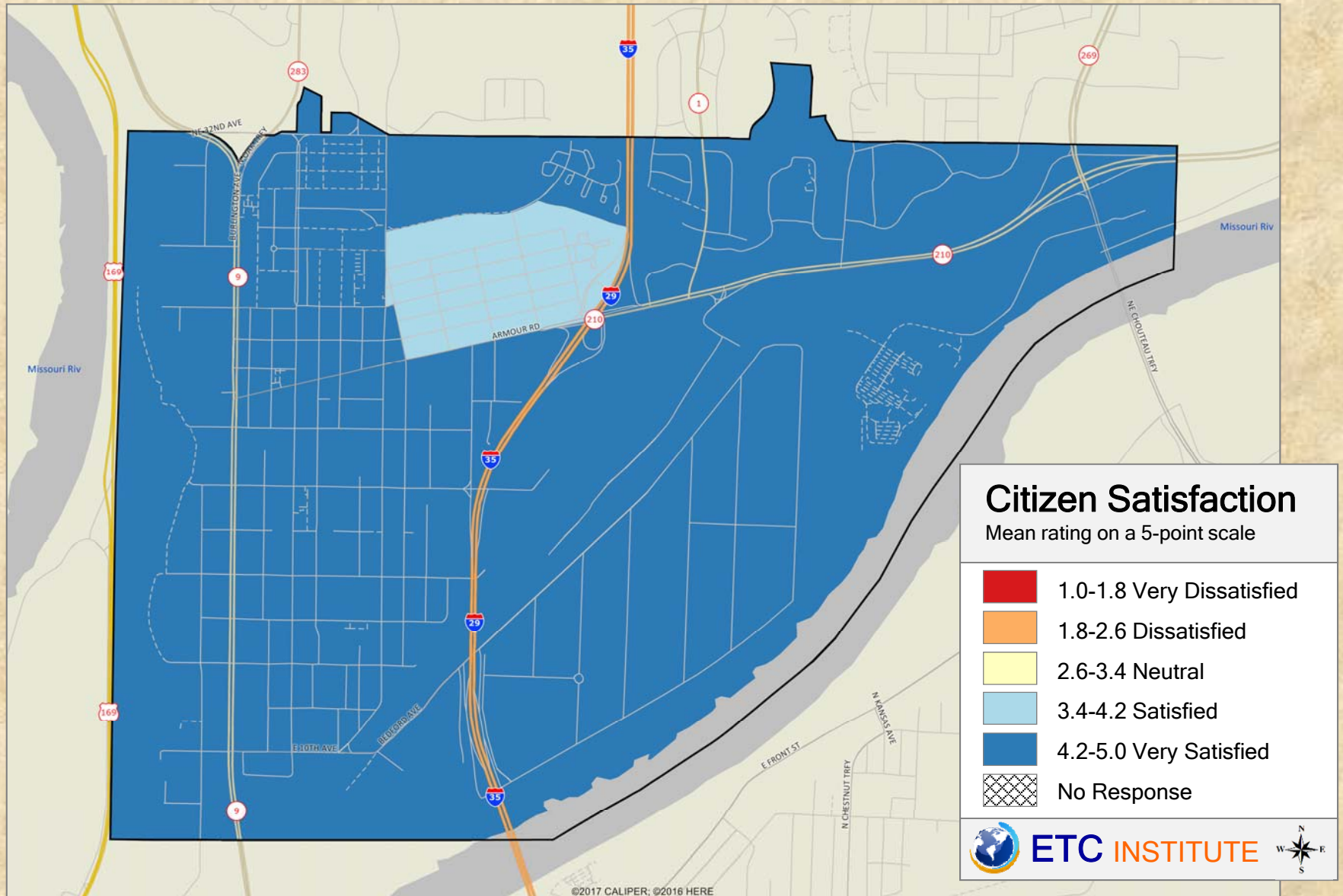
Q5.3 Satisfaction with: The visibility of police in retail areas



2017 North Kansas City Community Survey

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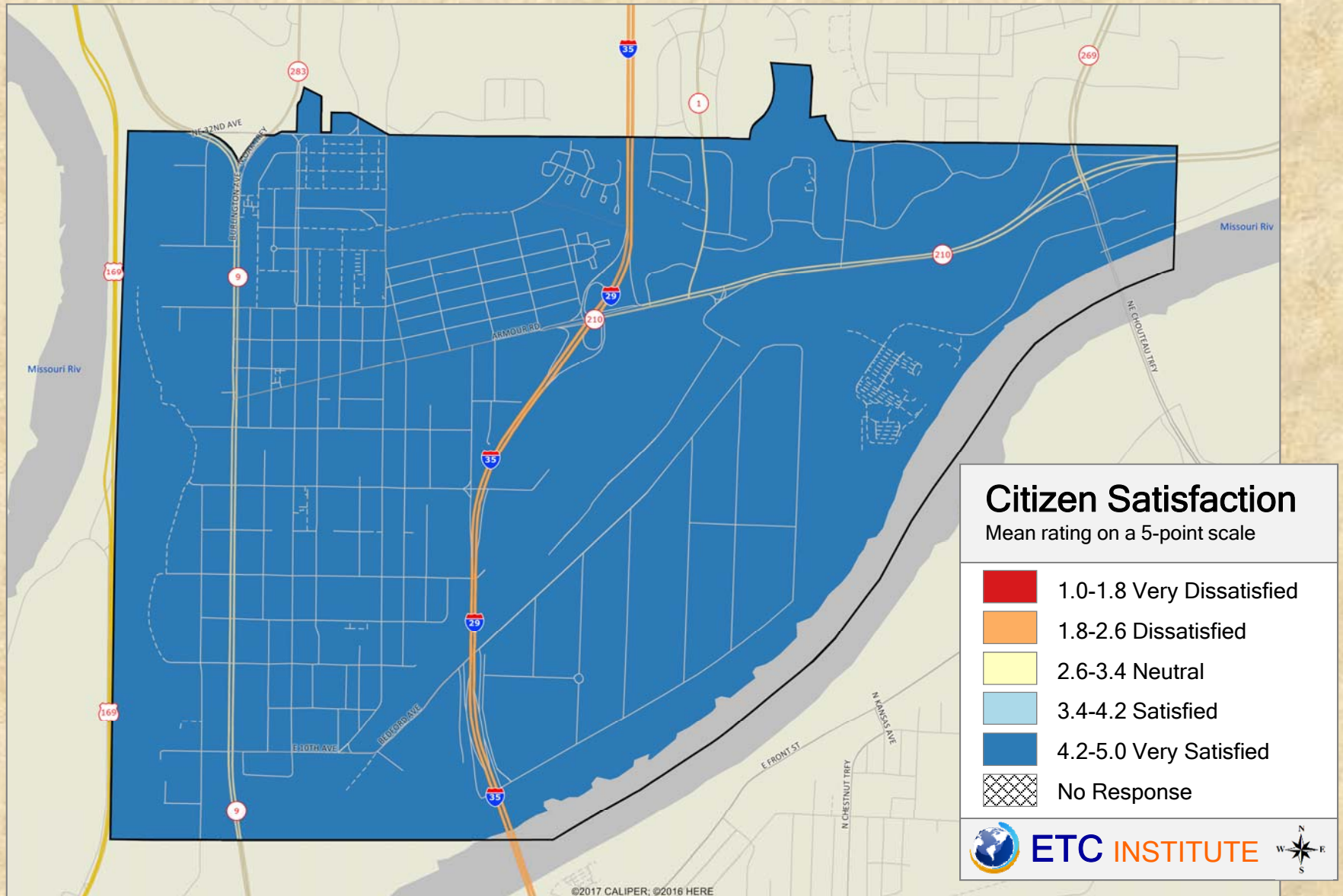
Q5.4 Satisfaction with: City's efforts to prevent crime



2017 North Kansas City Community Survey

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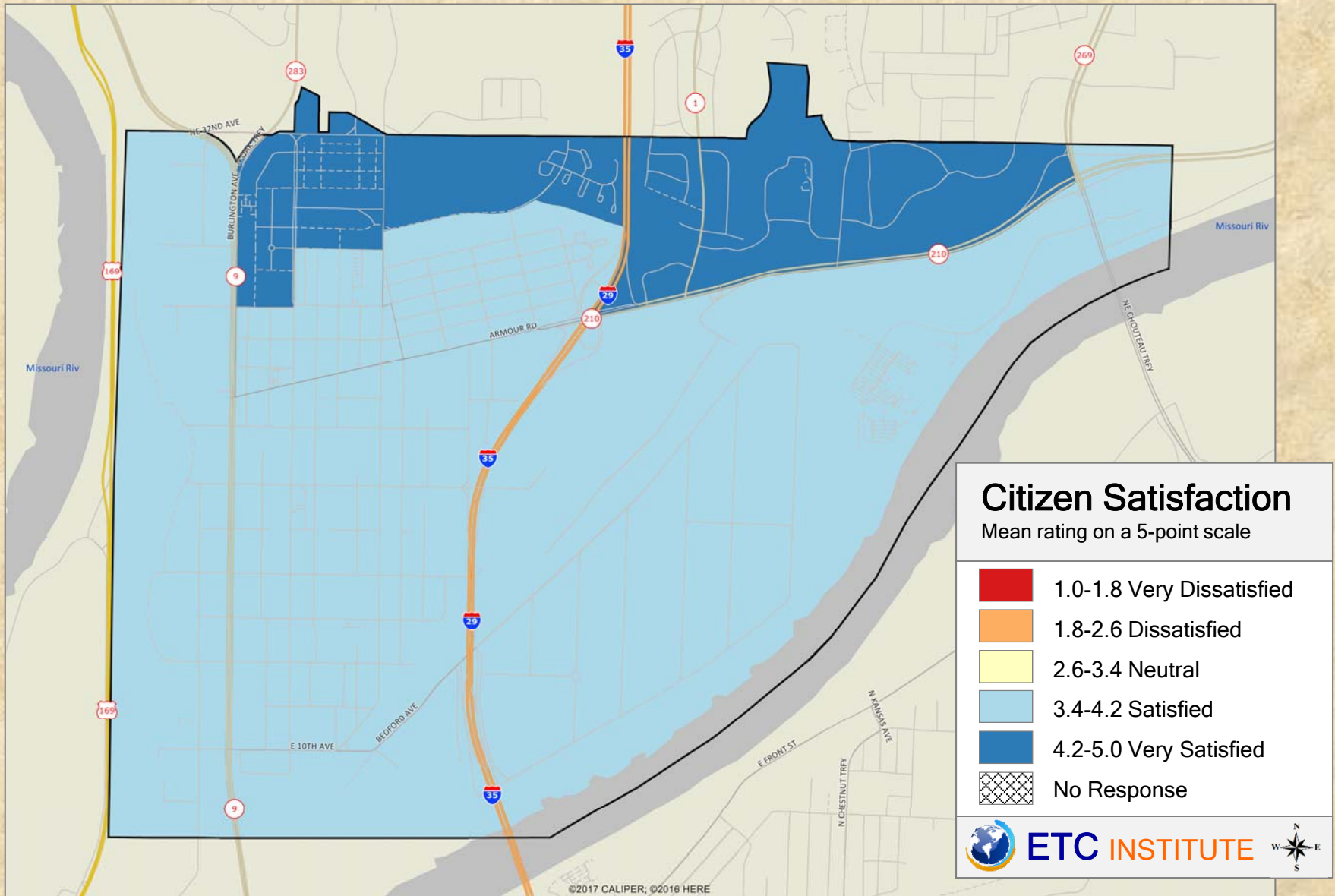
Q5.5 Satisfaction with: City's efforts to prevent fires



2017 North Kansas City Community Survey

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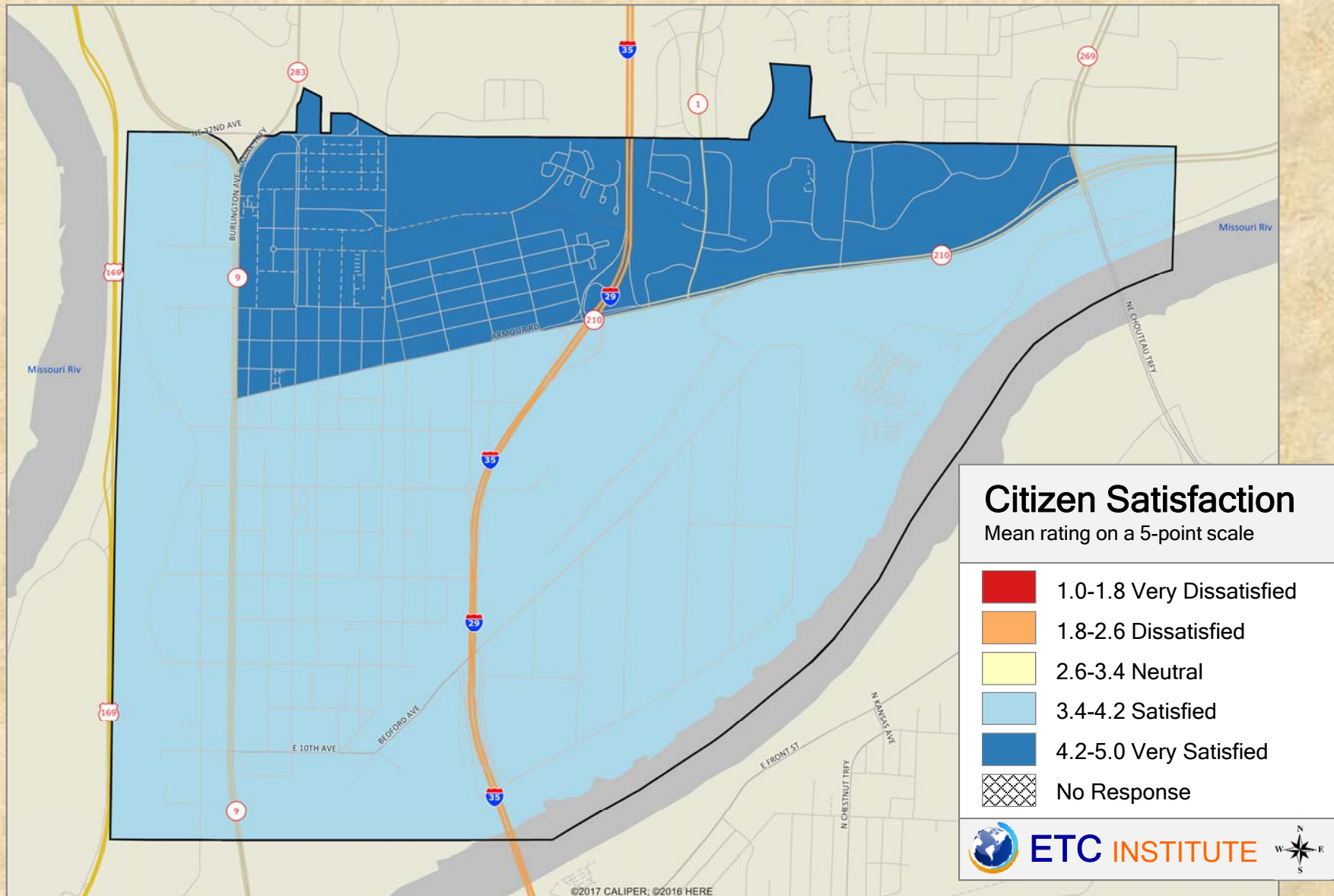
Q5.6 Satisfaction with: Enforcement of local traffic laws



2017 North Kansas City Community Survey

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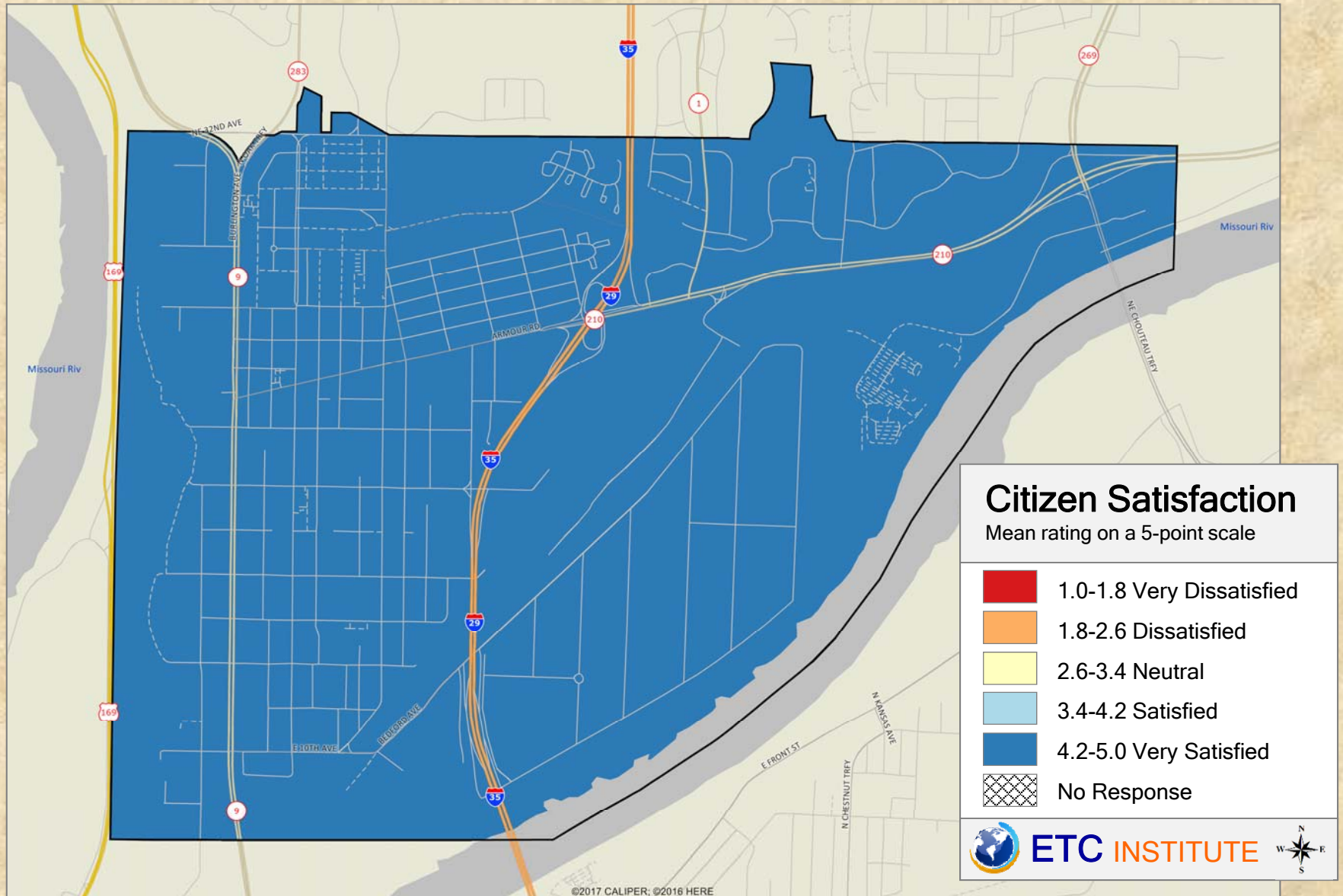
Q5.7 Satisfaction with: Overall quality of local fire protection



2017 North Kansas City Community Survey

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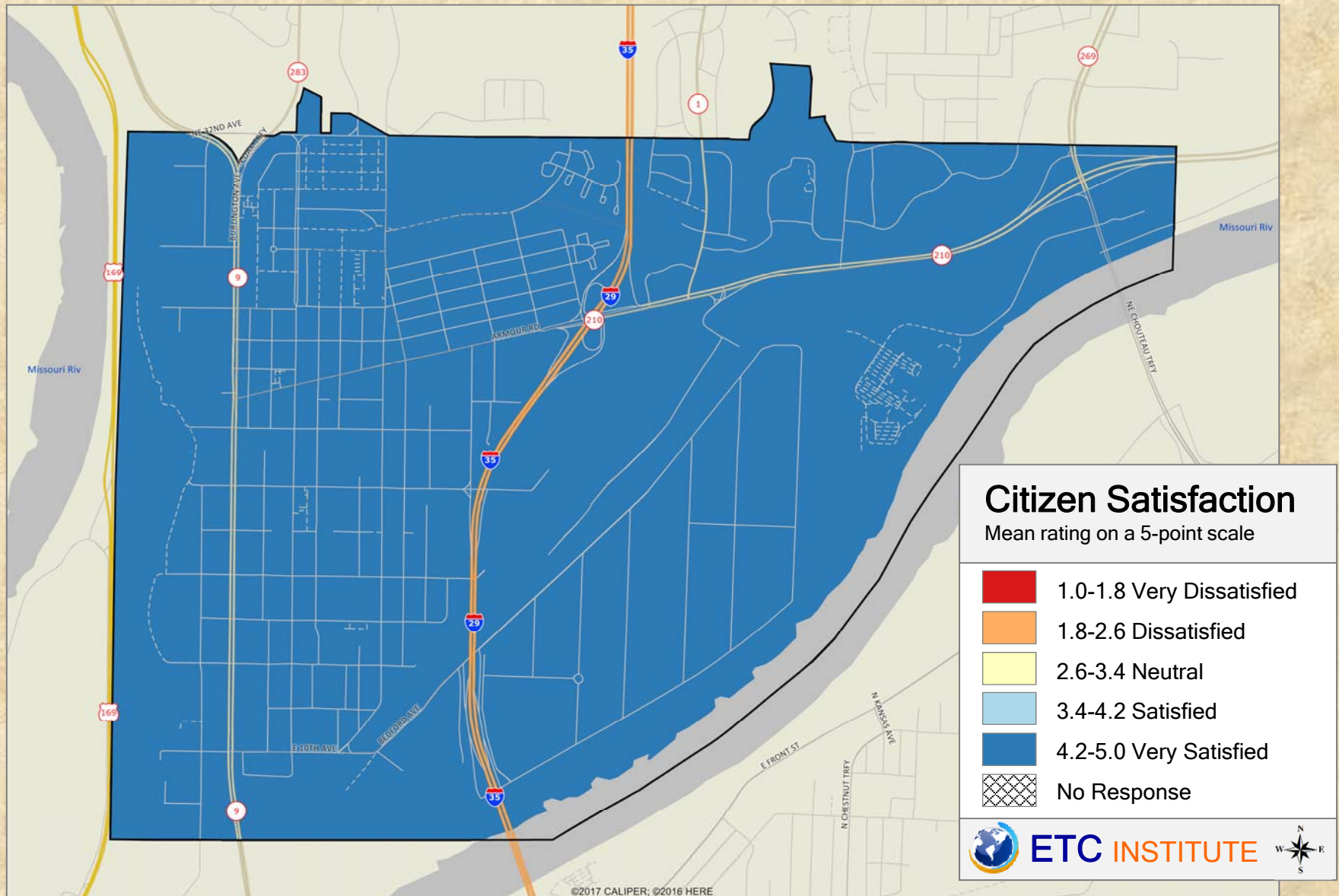
Q5.8 Satisfaction with: Quality of local ambulance service



2017 North Kansas City Community Survey

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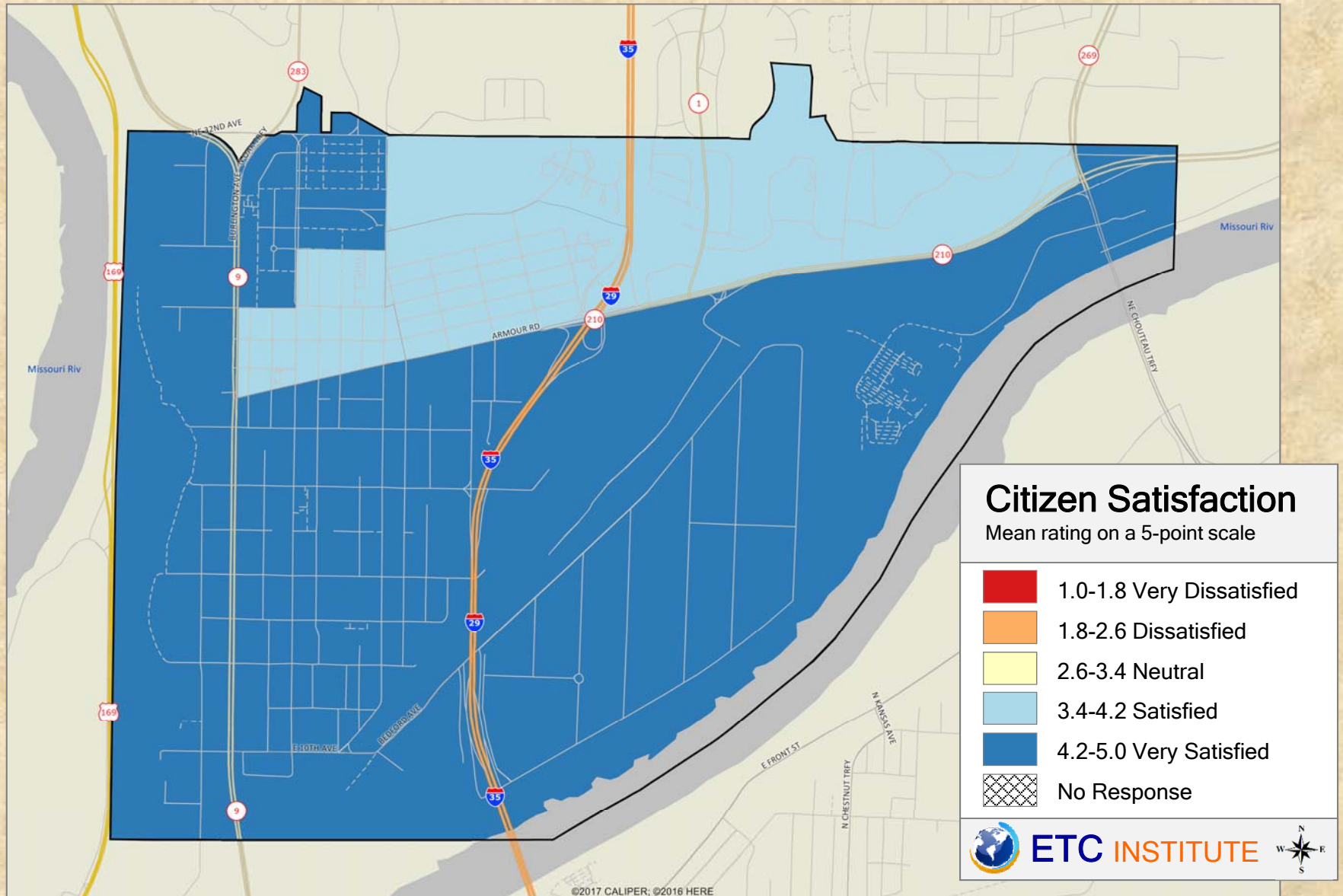
Q5.9 Satisfaction with: How quickly public safety personnel respond to emergencies



2017 North Kansas City Community Survey

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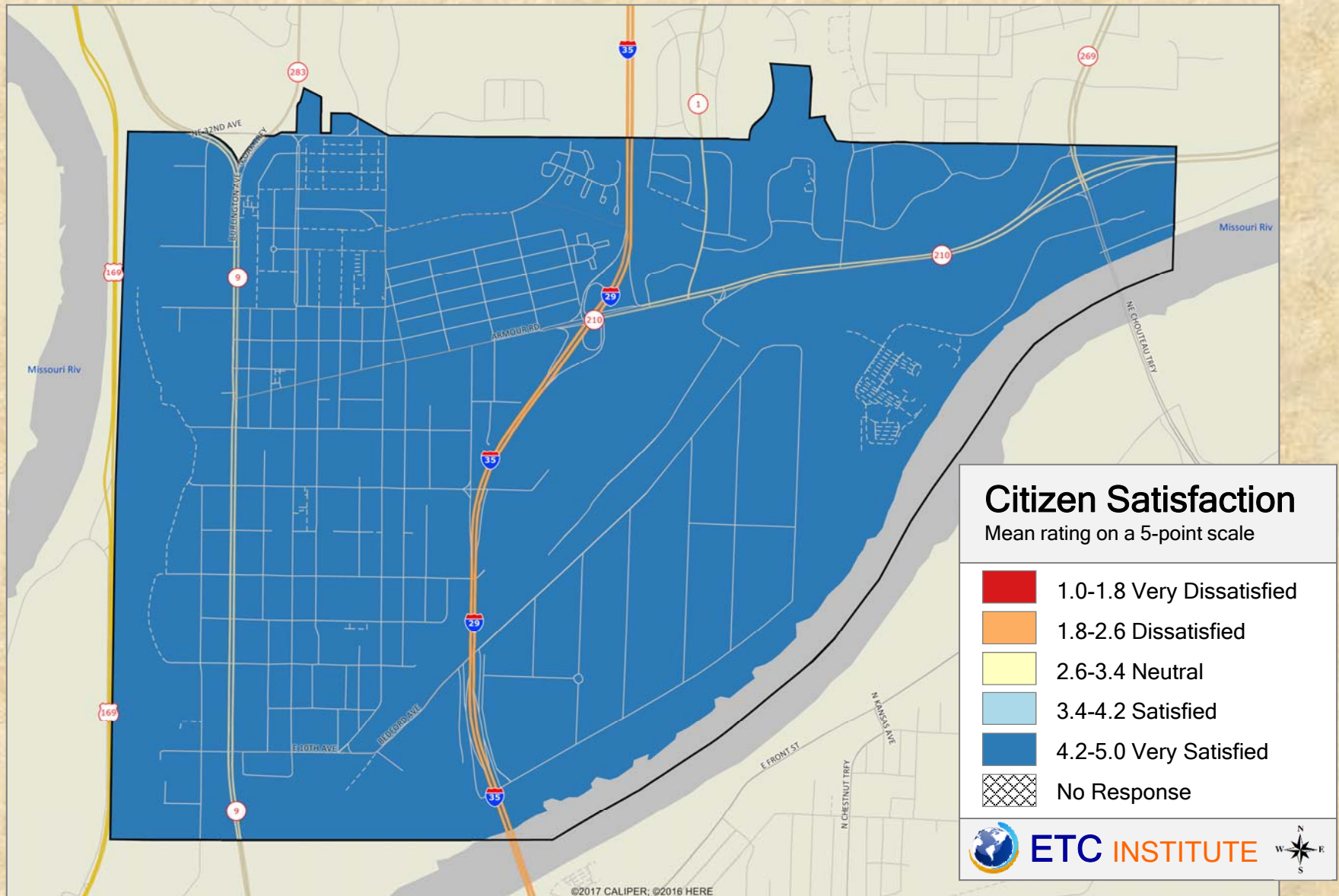
Q5.10 Satisfaction with: Quality of animal control



2017 North Kansas City Community Survey

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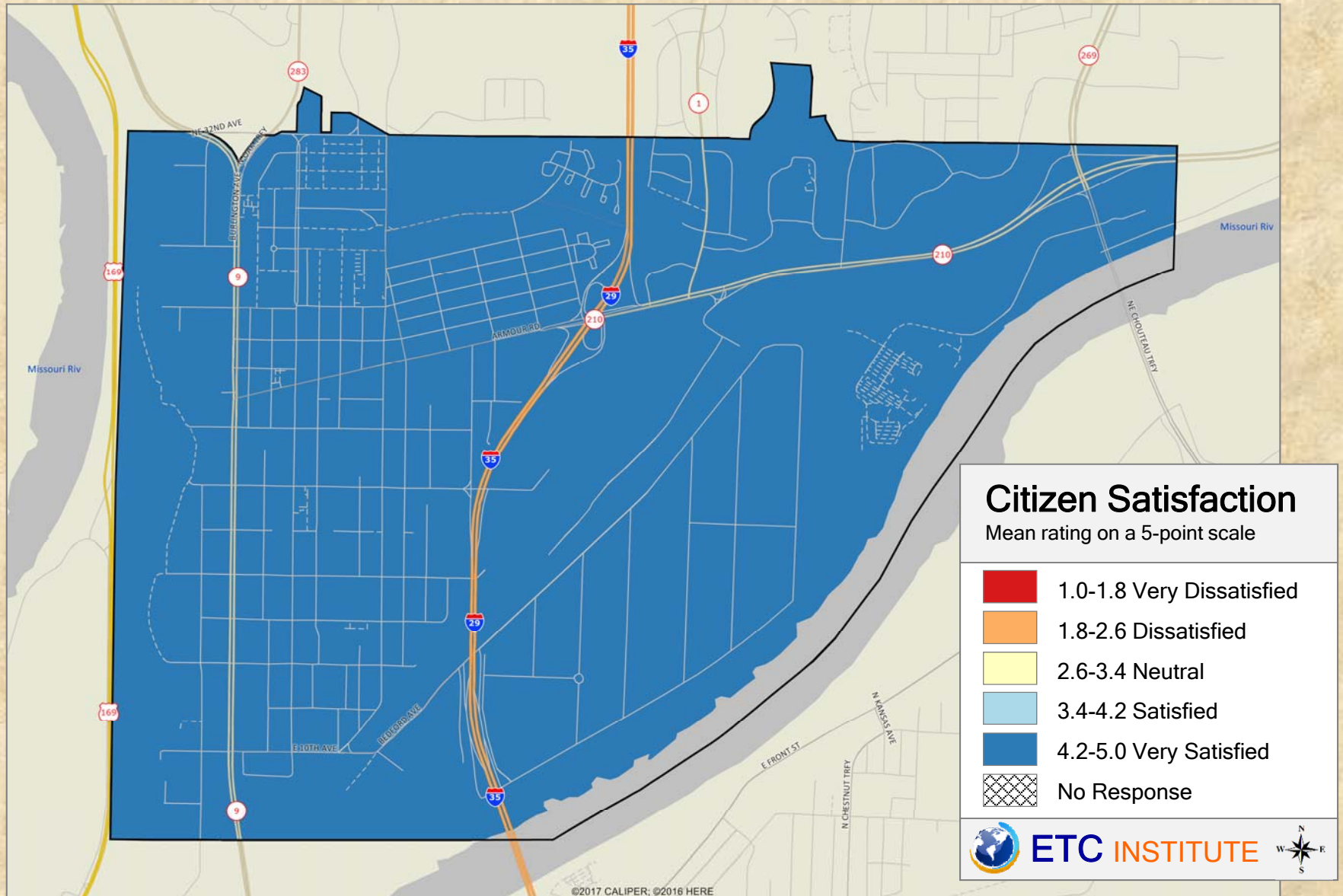
Q7.1 Satisfaction with: Maintenance and appearance of existing city parks



2017 North Kansas City Community Survey

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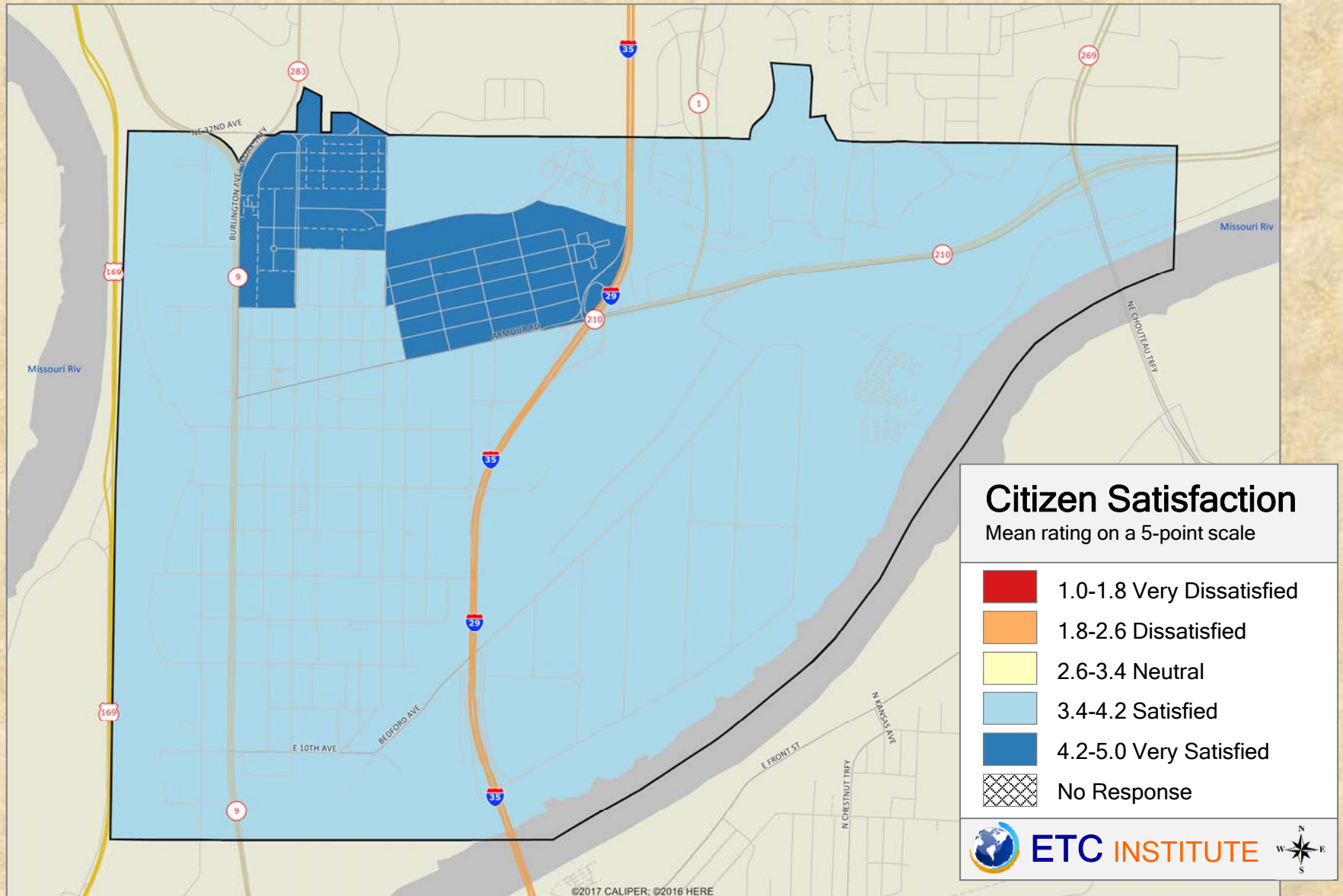
Q7.2 Satisfaction with: Number of city parks



2017 North Kansas City Community Survey

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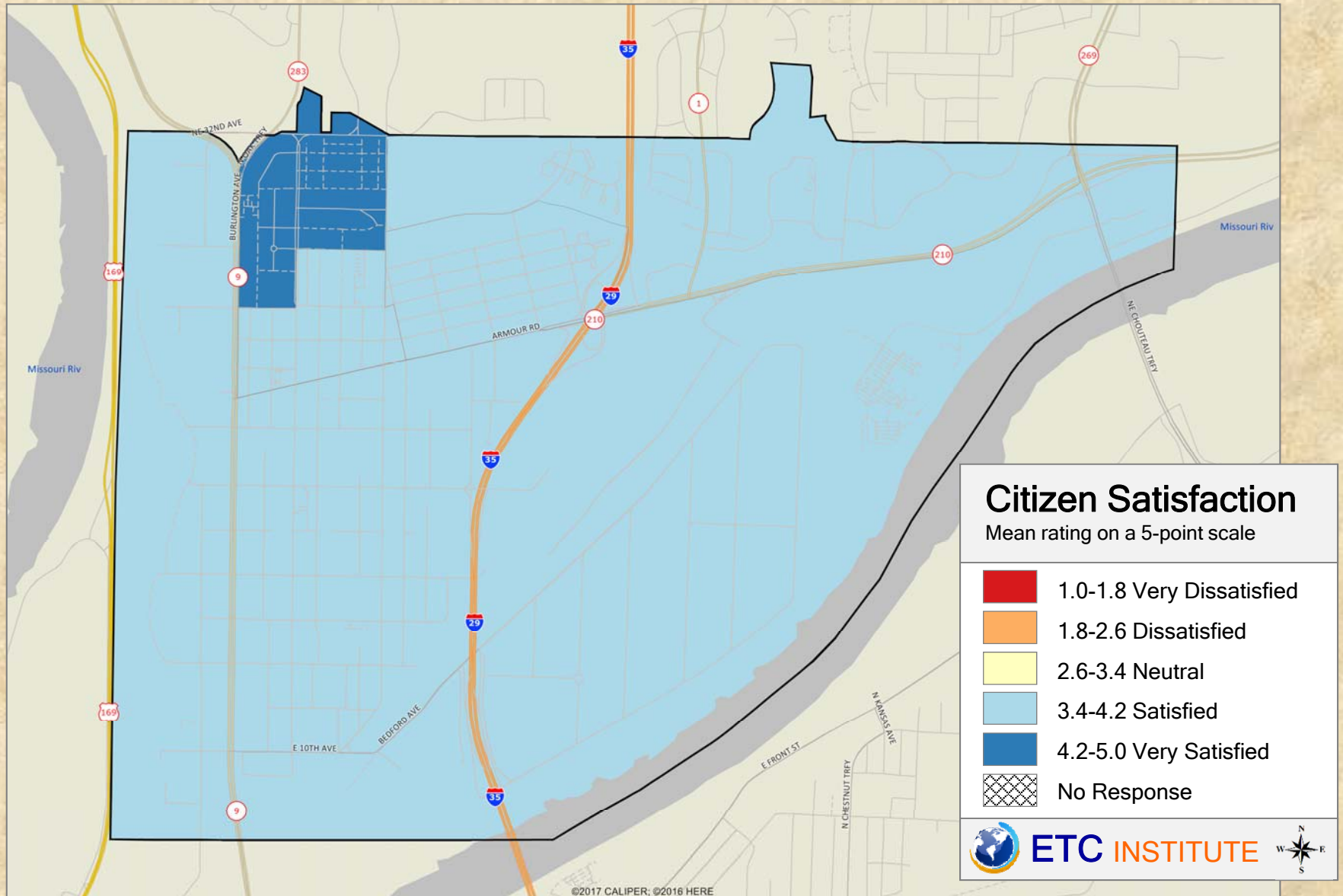
Q7.3 Satisfaction with: Walking and biking trails in the City



2017 North Kansas City Community Survey

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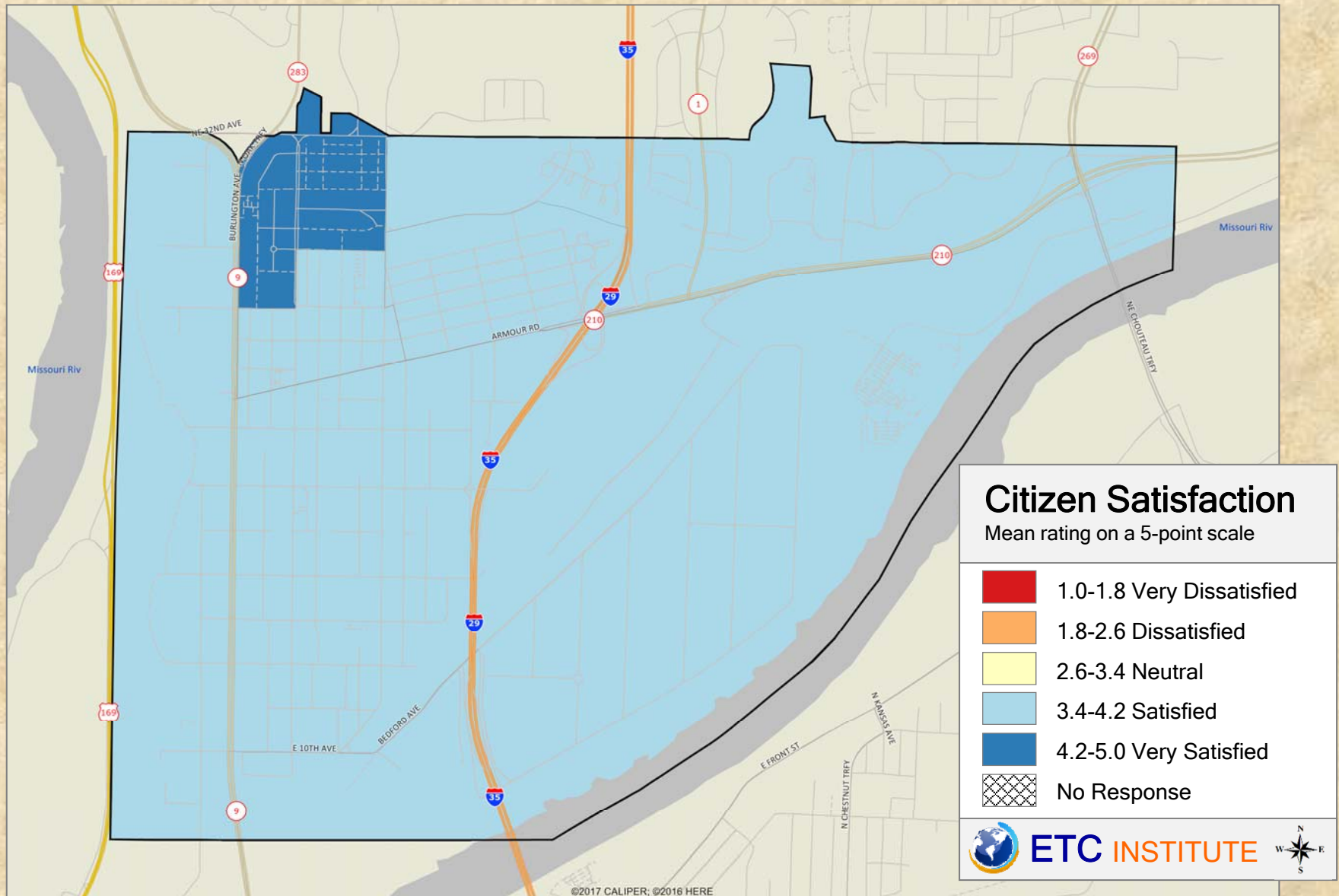
Q7.4 Satisfaction with: Quality of youth recreation programs



2017 North Kansas City Community Survey

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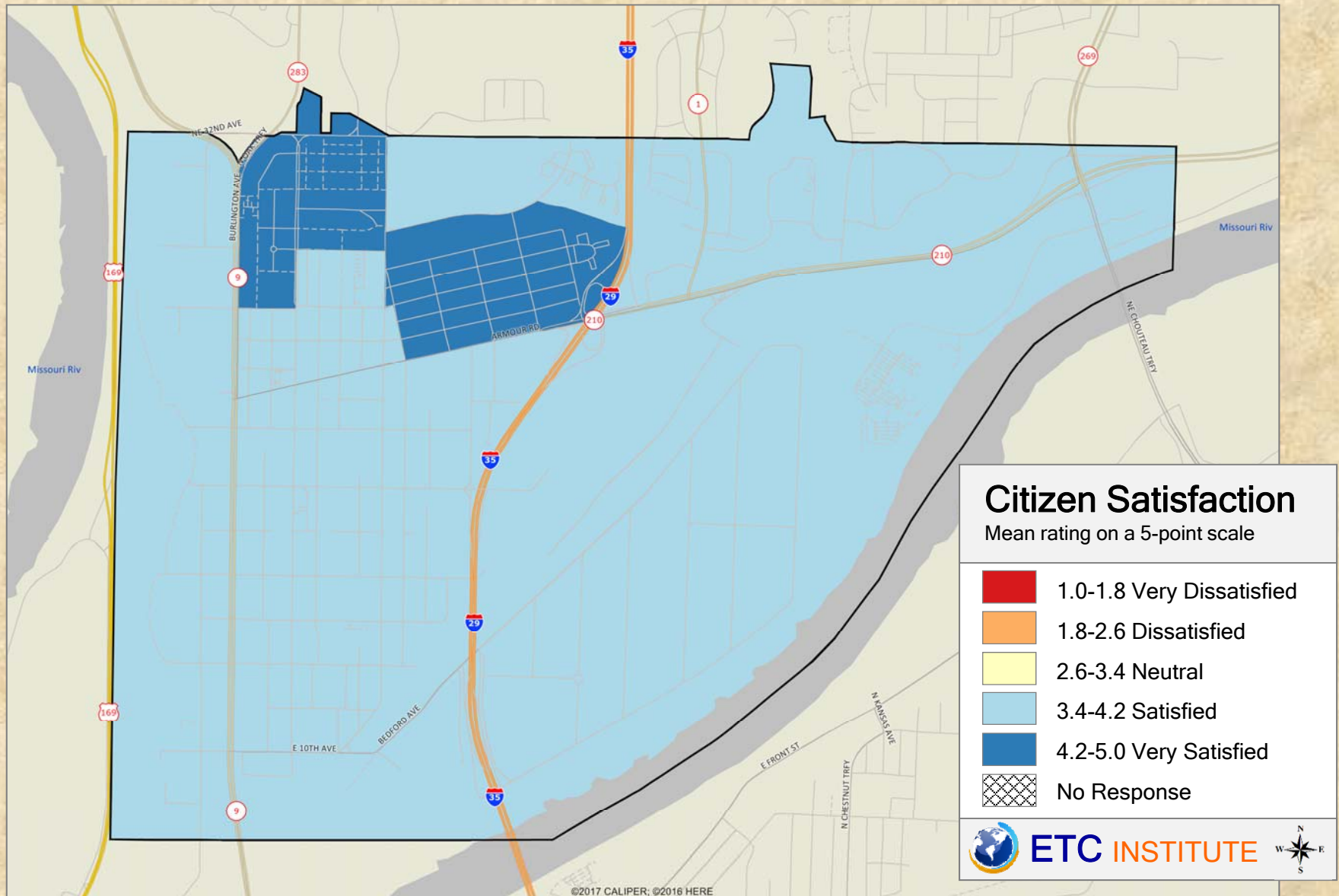
Q7.5 Satisfaction with: Quality of adult recreation programs



2017 North Kansas City Community Survey

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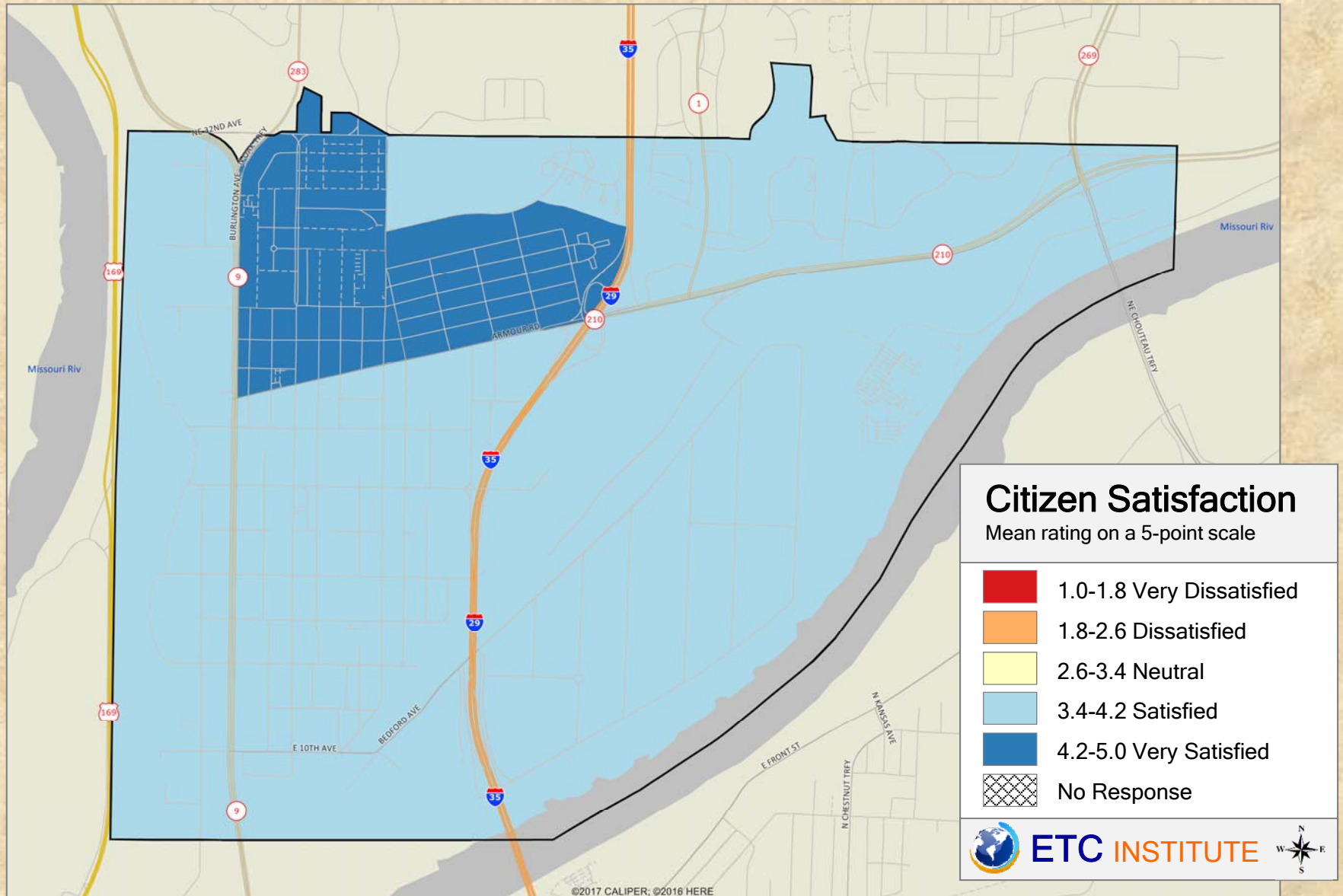
Q7.6 Satisfaction with: Quality of outdoor athletic facilities (e.g., baseball, tennis, soccer, etc.)



2017 North Kansas City Community Survey

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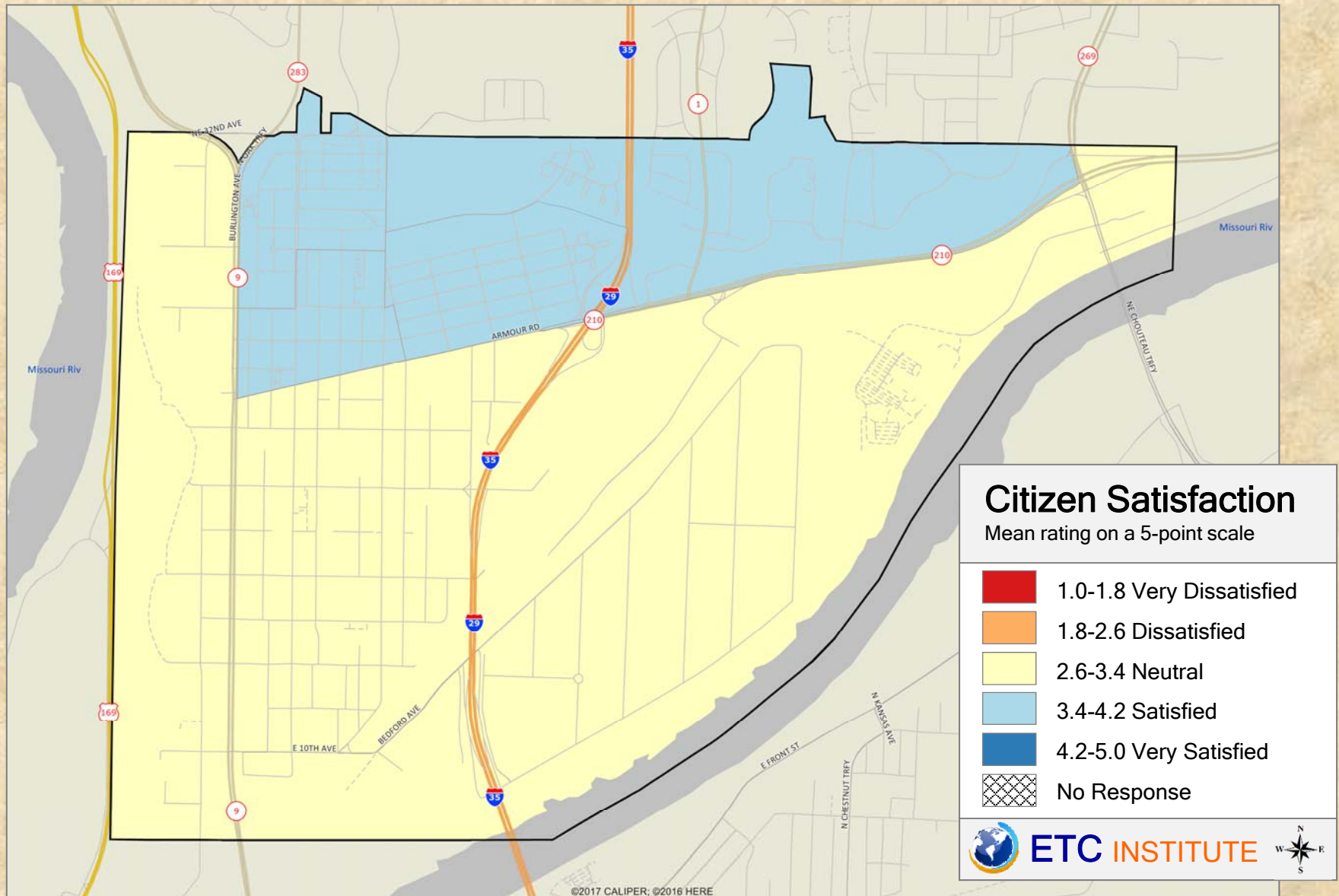
Q7.7 Satisfaction with: Mowing and trimming of public areas



2017 North Kansas City Community Survey

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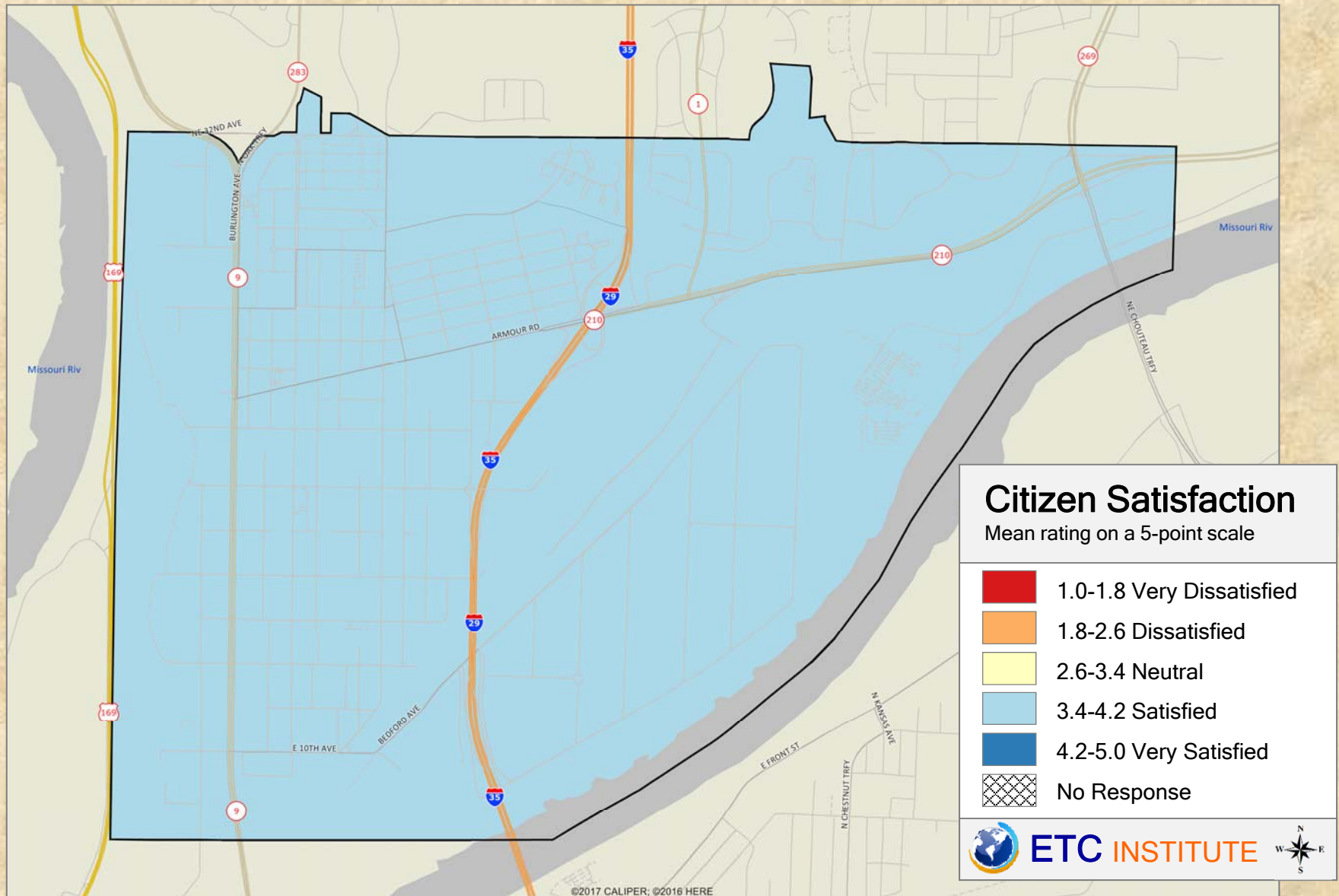
Q9.1 Satisfaction with: Enforcing the clean-up of litter and debris



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

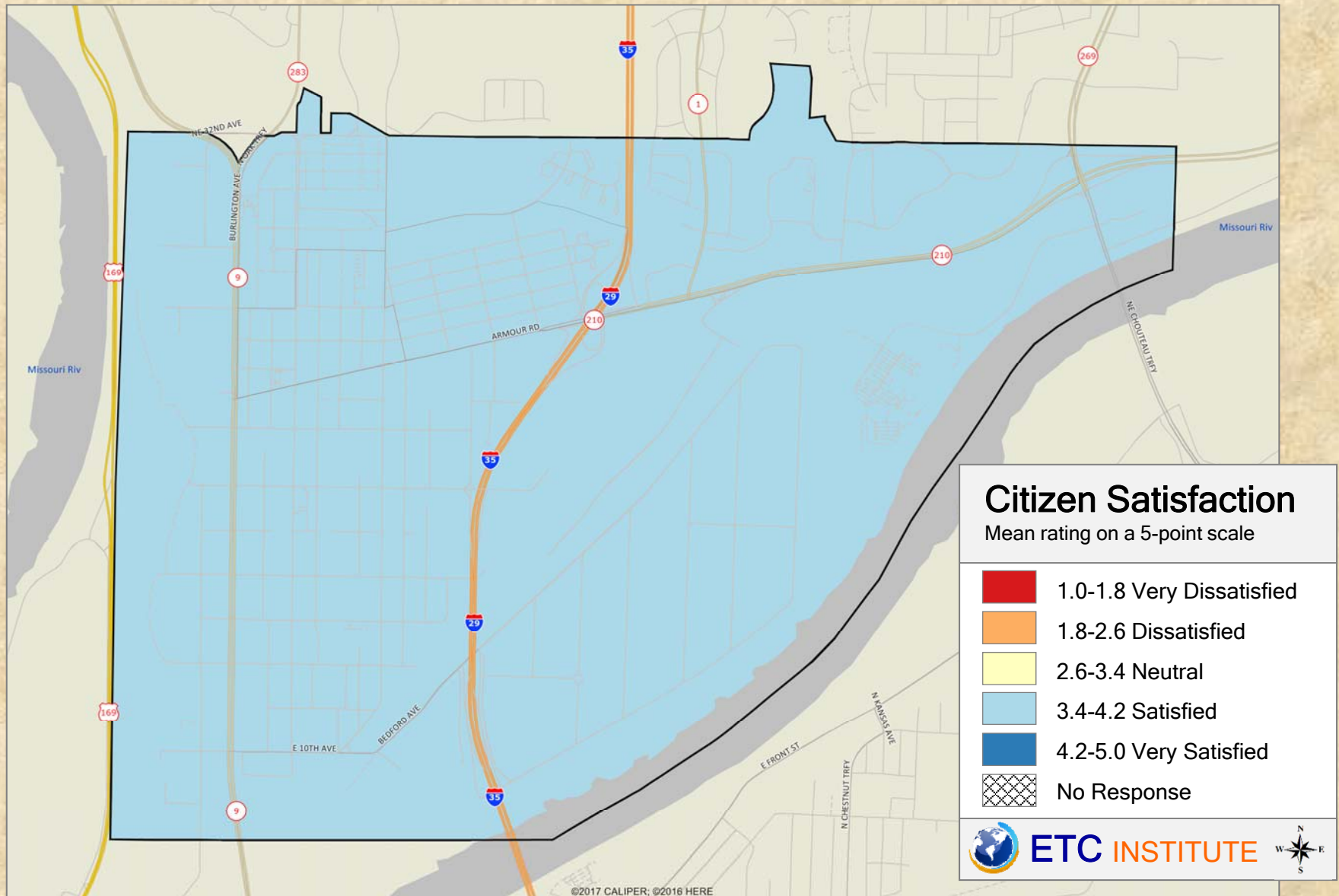
Q9.2 Satisfaction with: Enforcing the mowing of tall grass and weeds on residential property



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

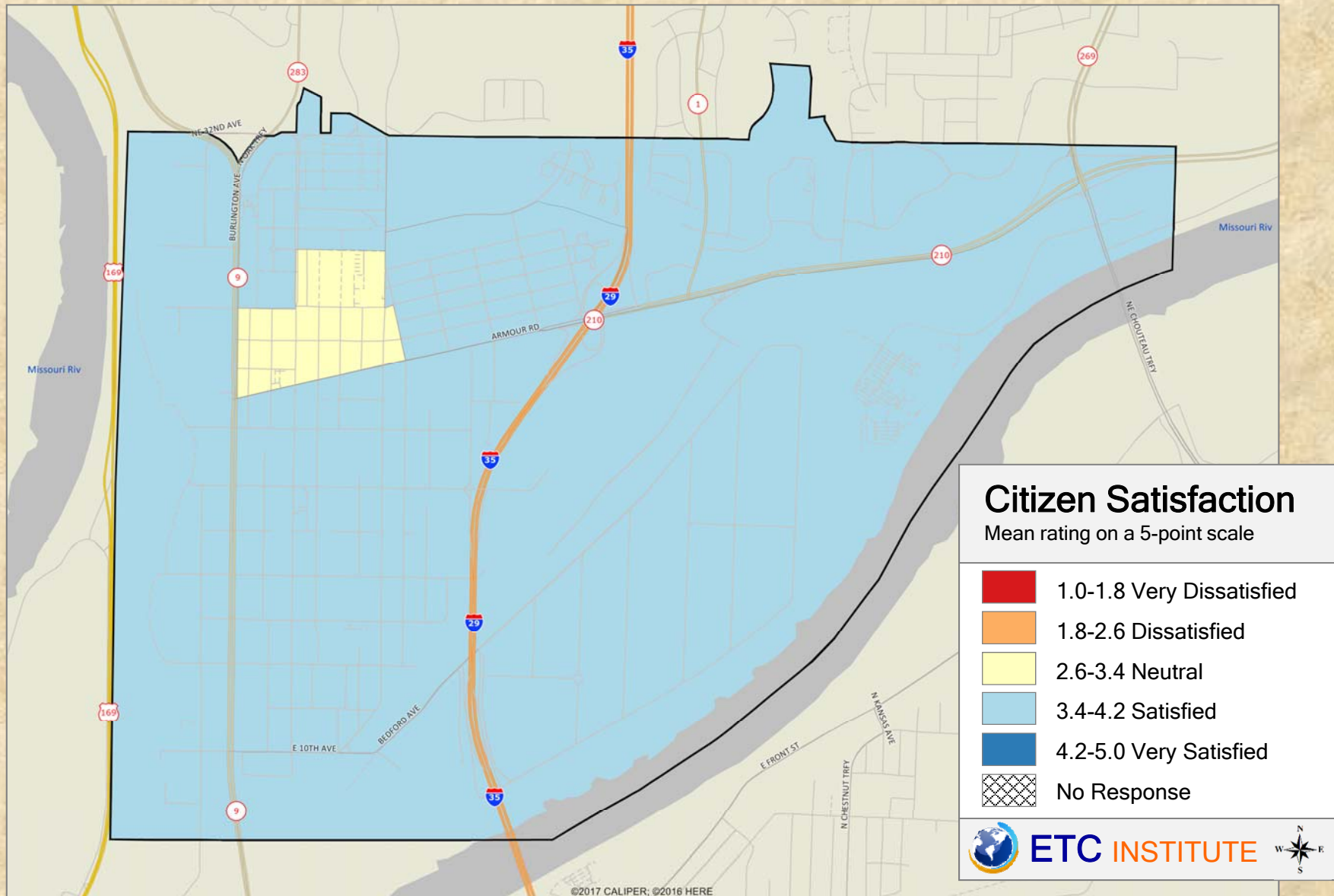
Q9.3 Satisfaction with: Enforcing the mowing of tall grass and weeds on commercial property



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

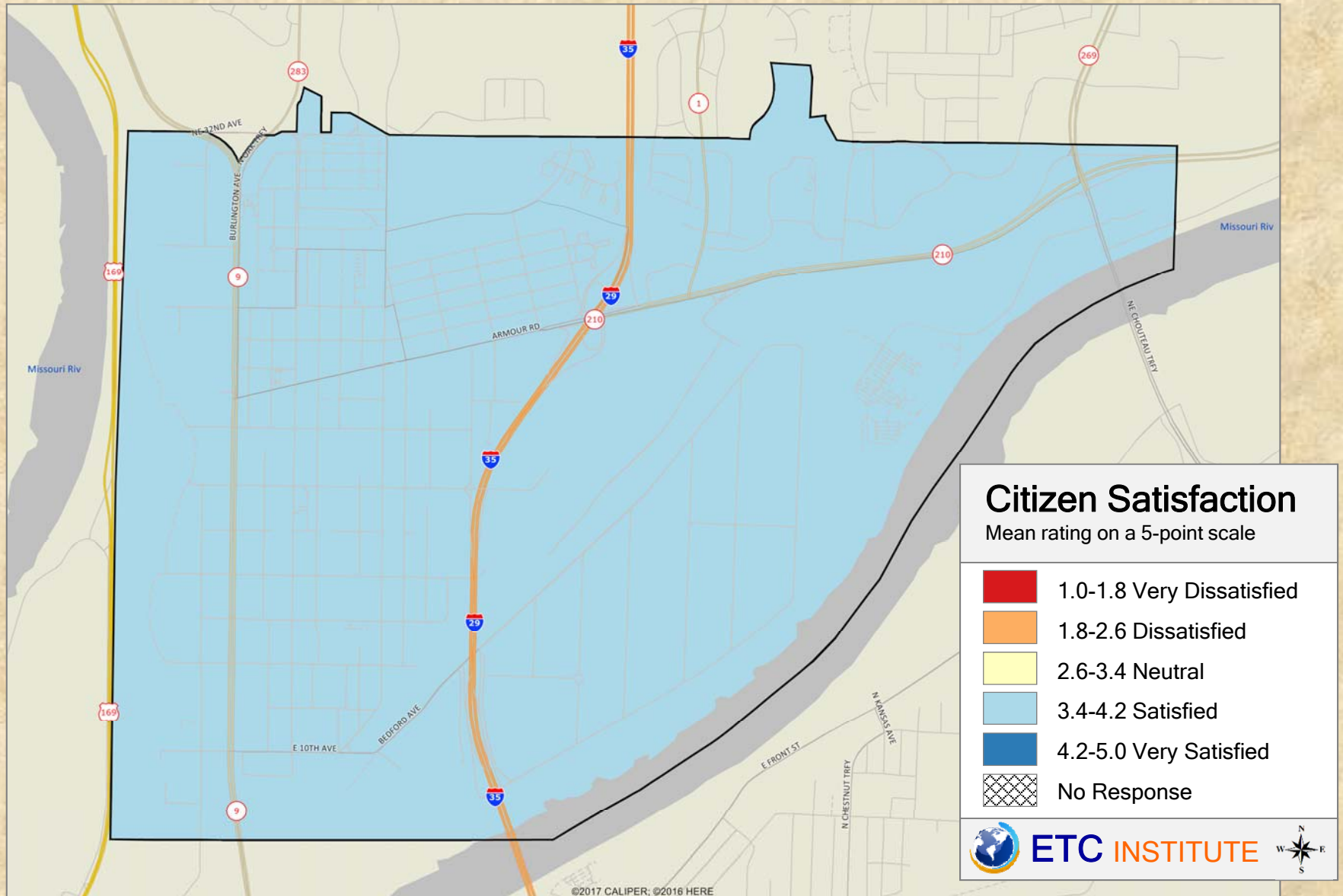
Q9.4 Satisfaction with: Enforcing the maintenance of residential property in your neighborhood



2017 North Kansas City Community Survey

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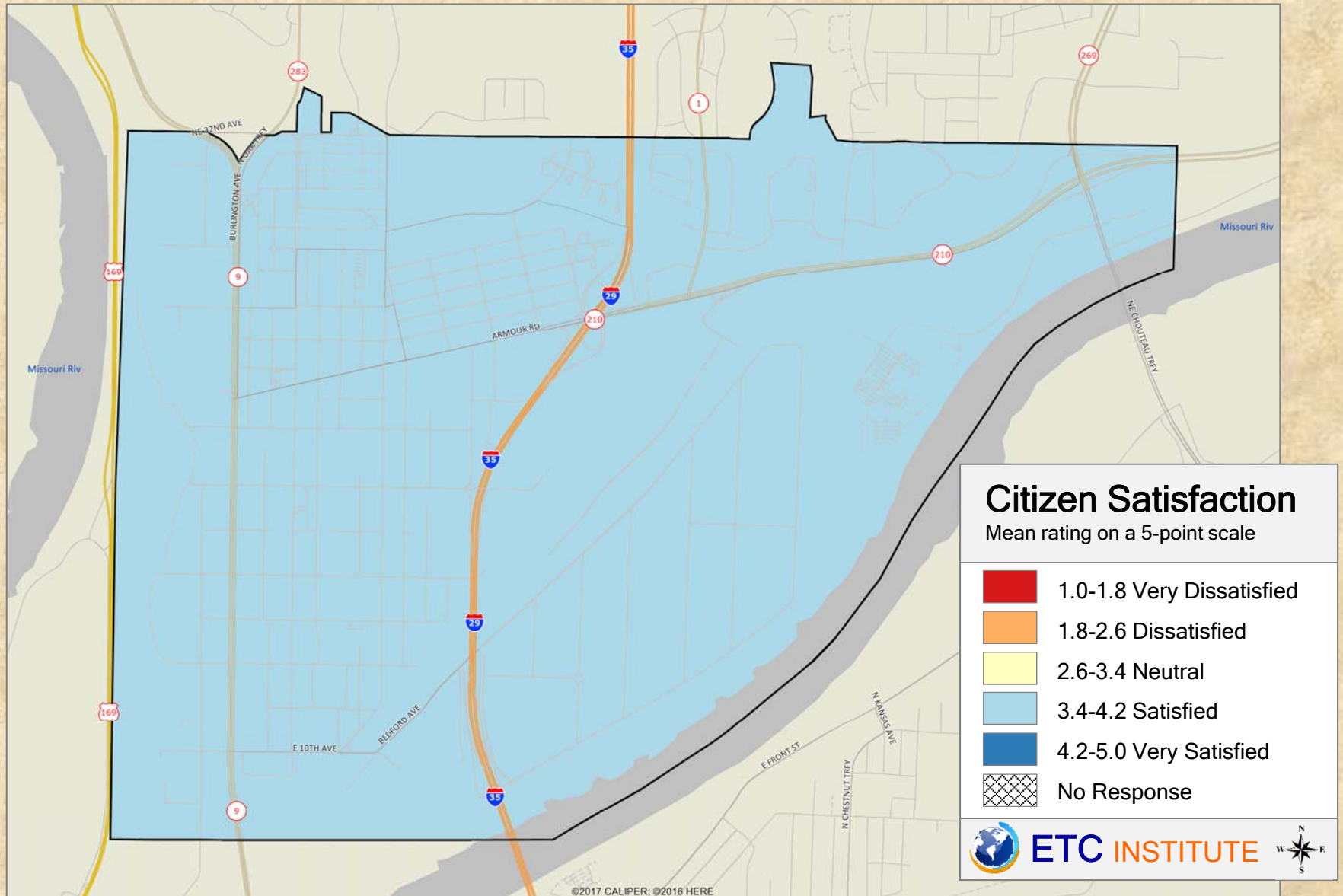
Q9.5 Satisfaction with: Enforcing the maintenance of commercial property



2017 North Kansas City Community Survey

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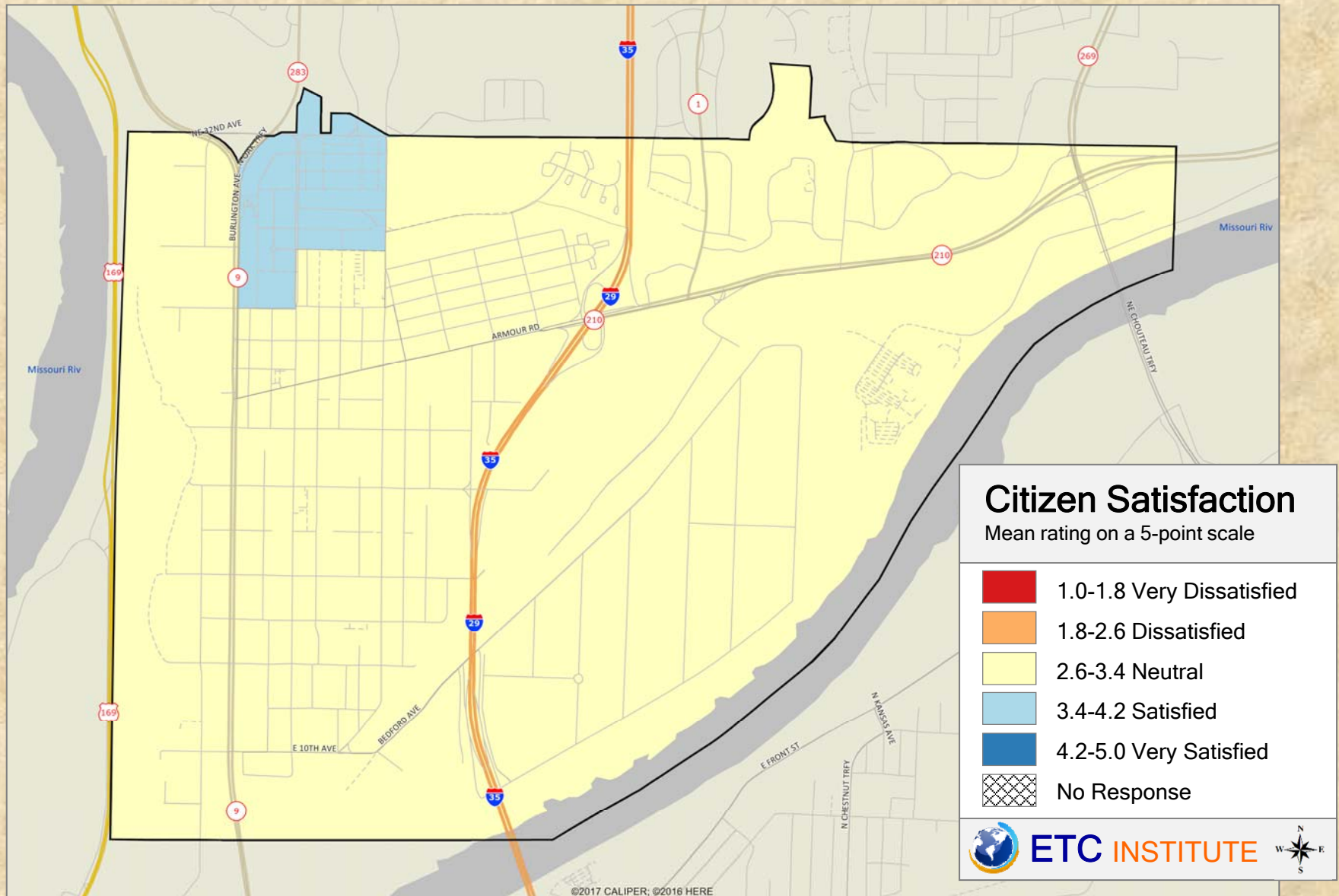
Q9.6 Satisfaction with: Enforcing sign regulations



2017 North Kansas City Community Survey

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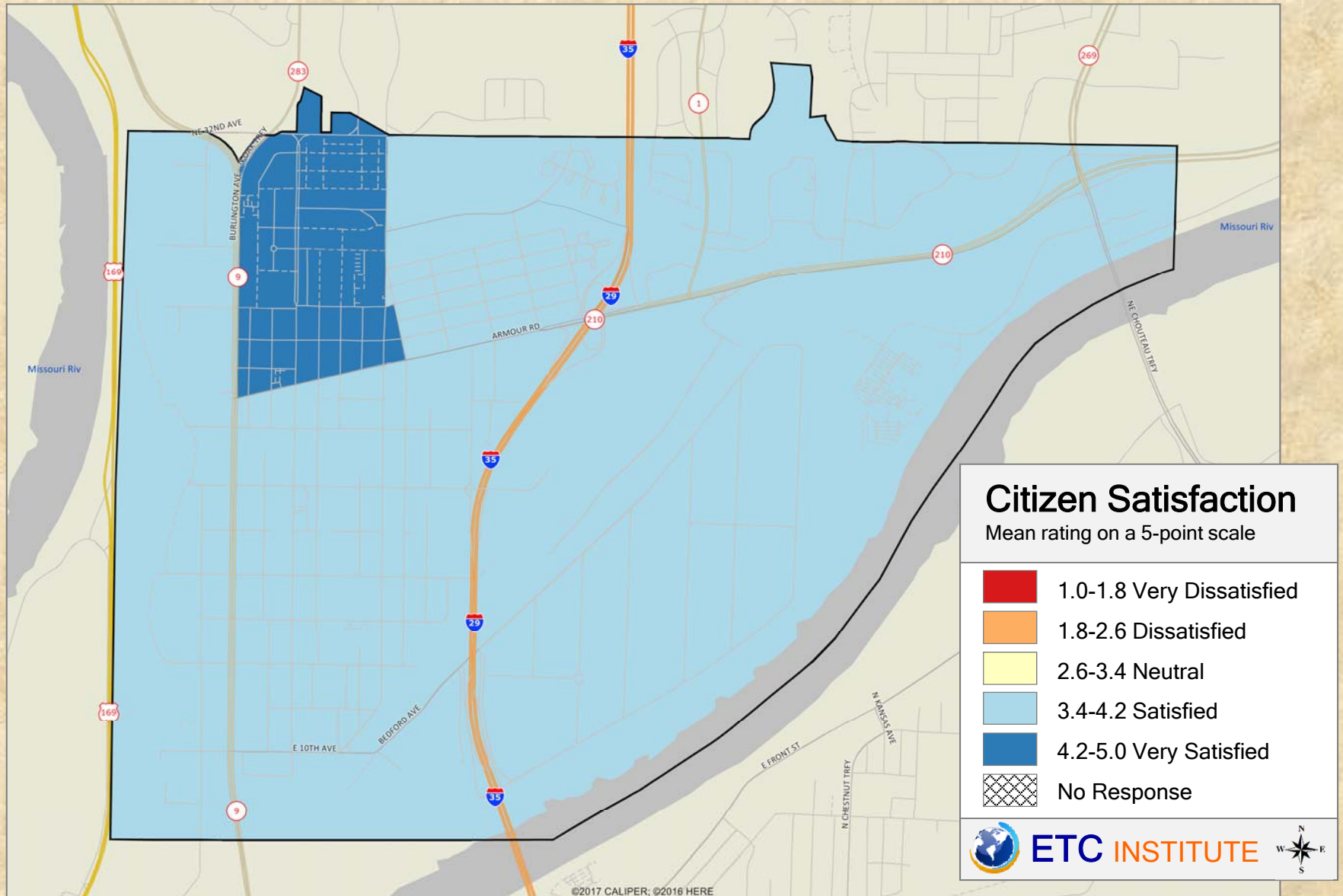
Q9.7 Satisfaction with: Enforcing the maintenance of rental properties in your neighborhood



2017 North Kansas City Community Survey

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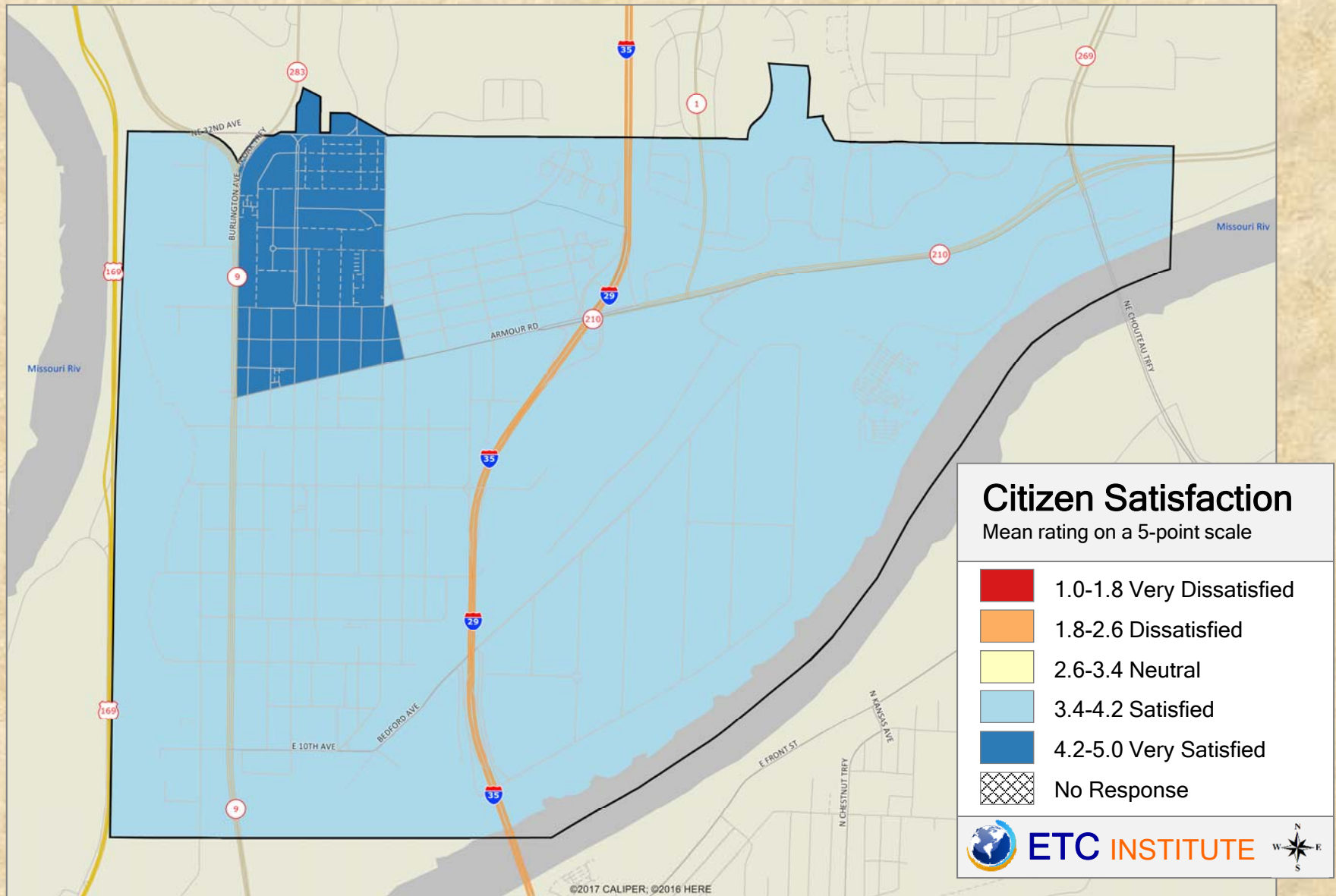
Q11.1 Satisfaction with: Maintenance of major city streets



2017 North Kansas City Community Survey

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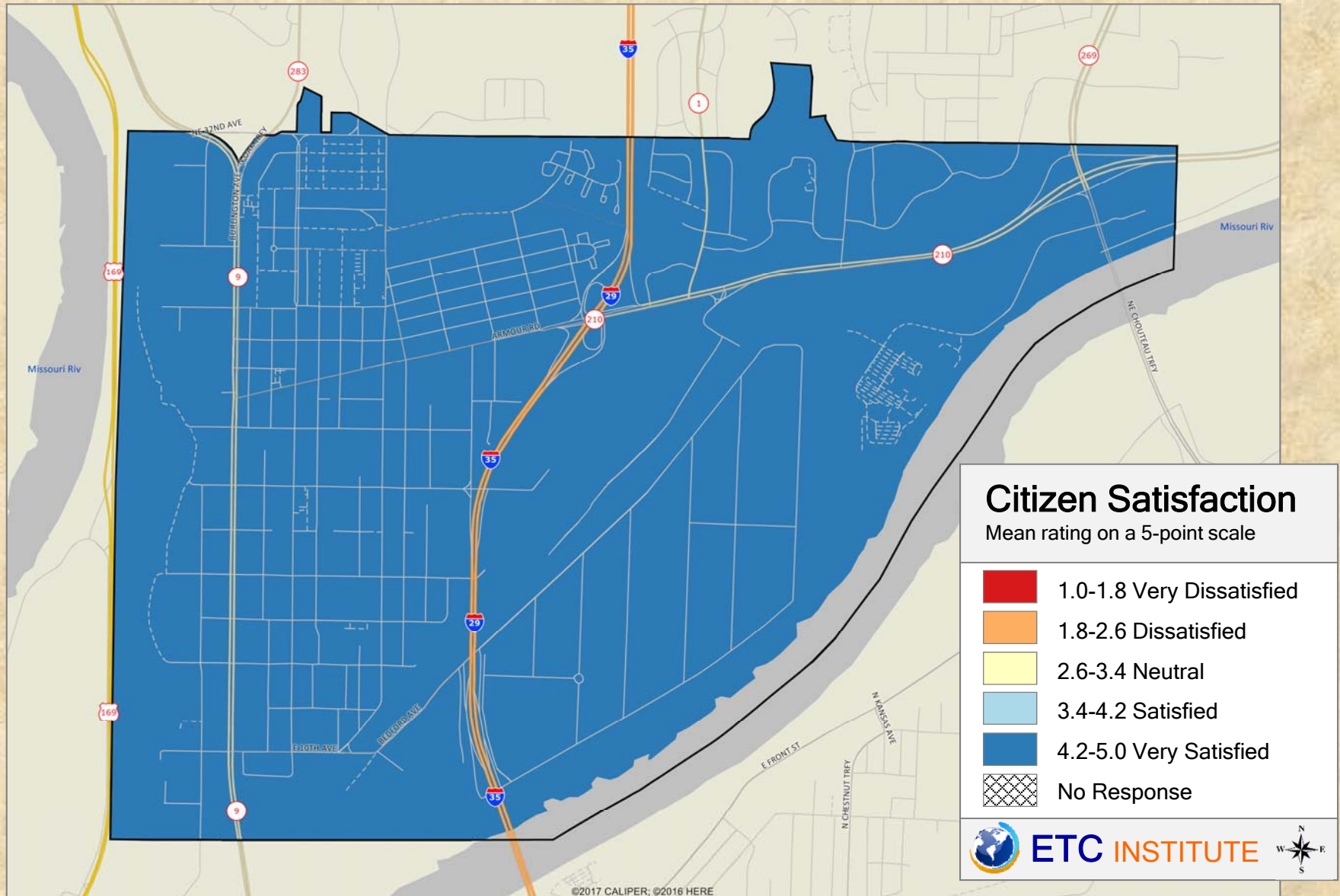
Q11.2 Satisfaction with: Maintenance of streets in your neighborhood



2017 North Kansas City Community Survey

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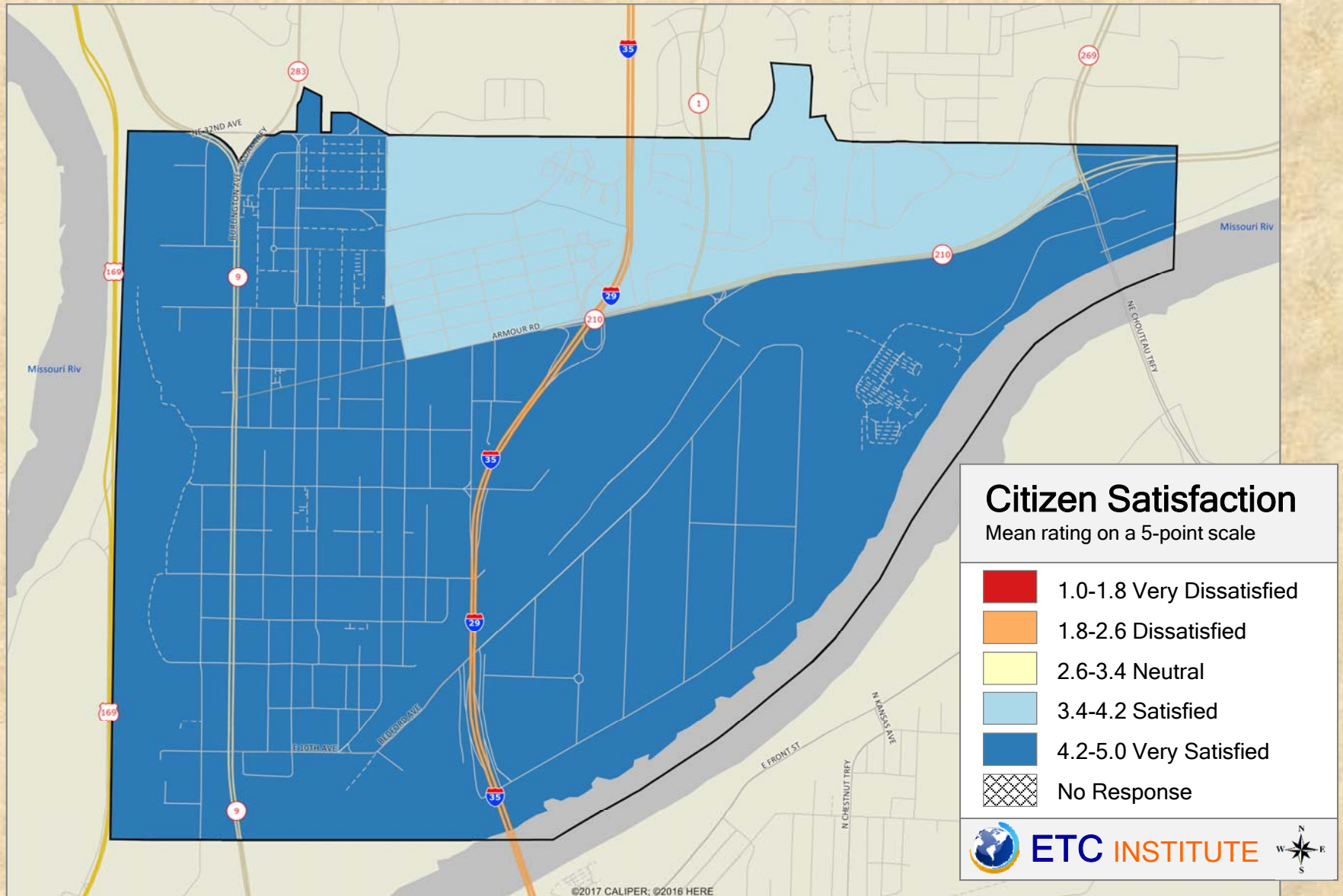
Q11.3 Satisfaction with: Maintenance of city buildings, such as City Hall



2017 North Kansas City Community Survey

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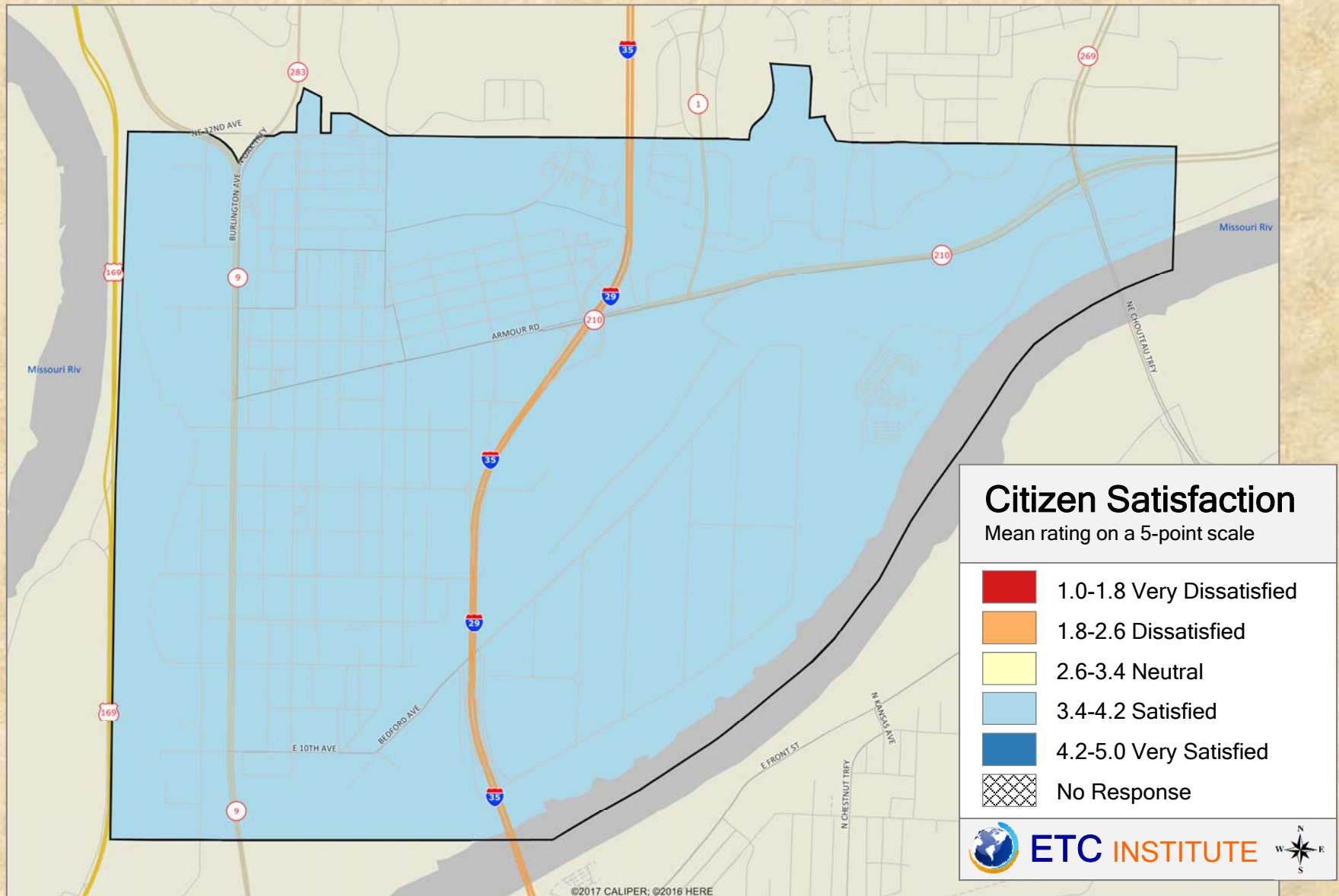
Q11.4 Satisfaction with: Cleanliness of city streets and other public areas



2017 North Kansas City Community Survey

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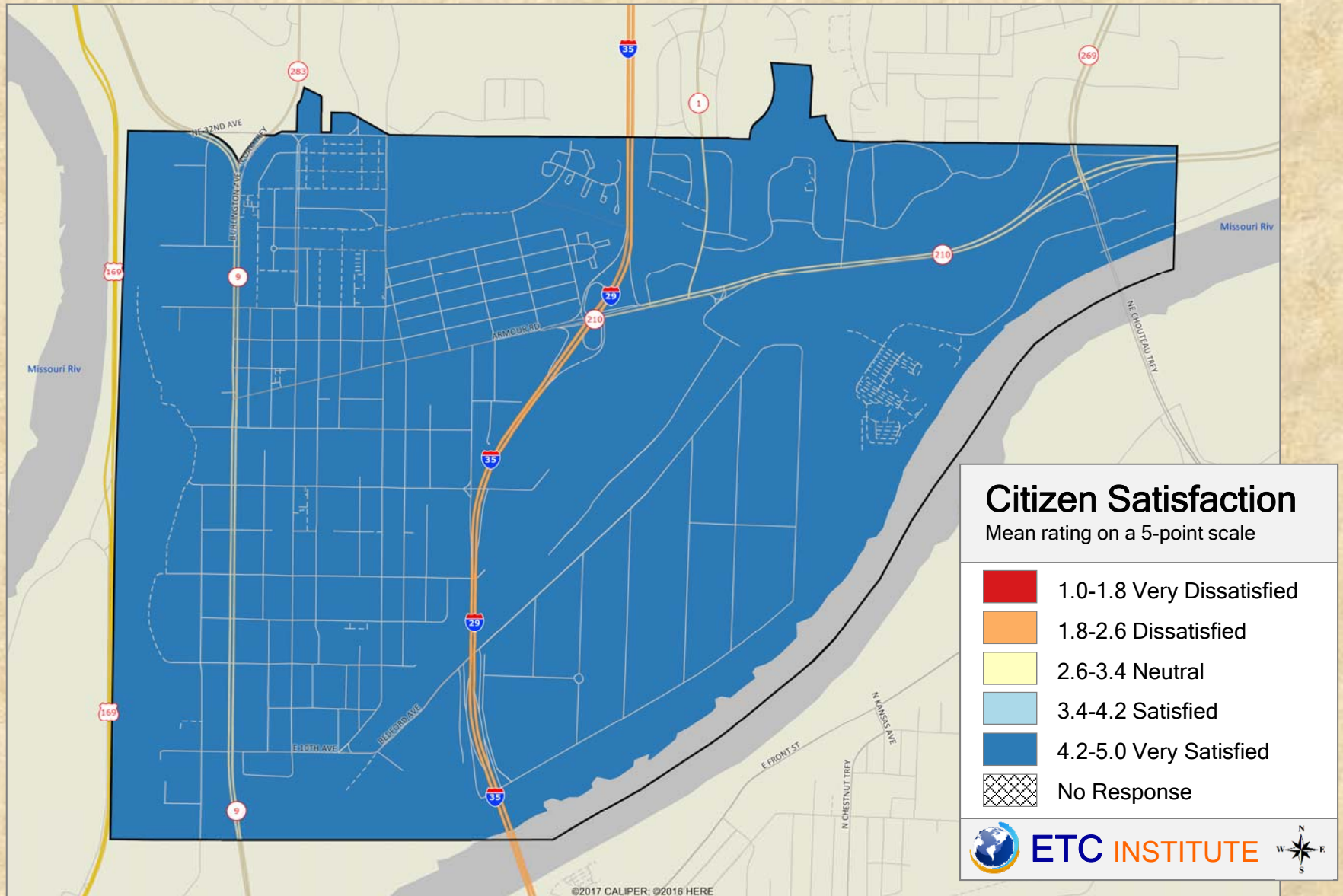
Q11.5 Satisfaction with: Condition of sidewalks in the City



2017 North Kansas City Community Survey

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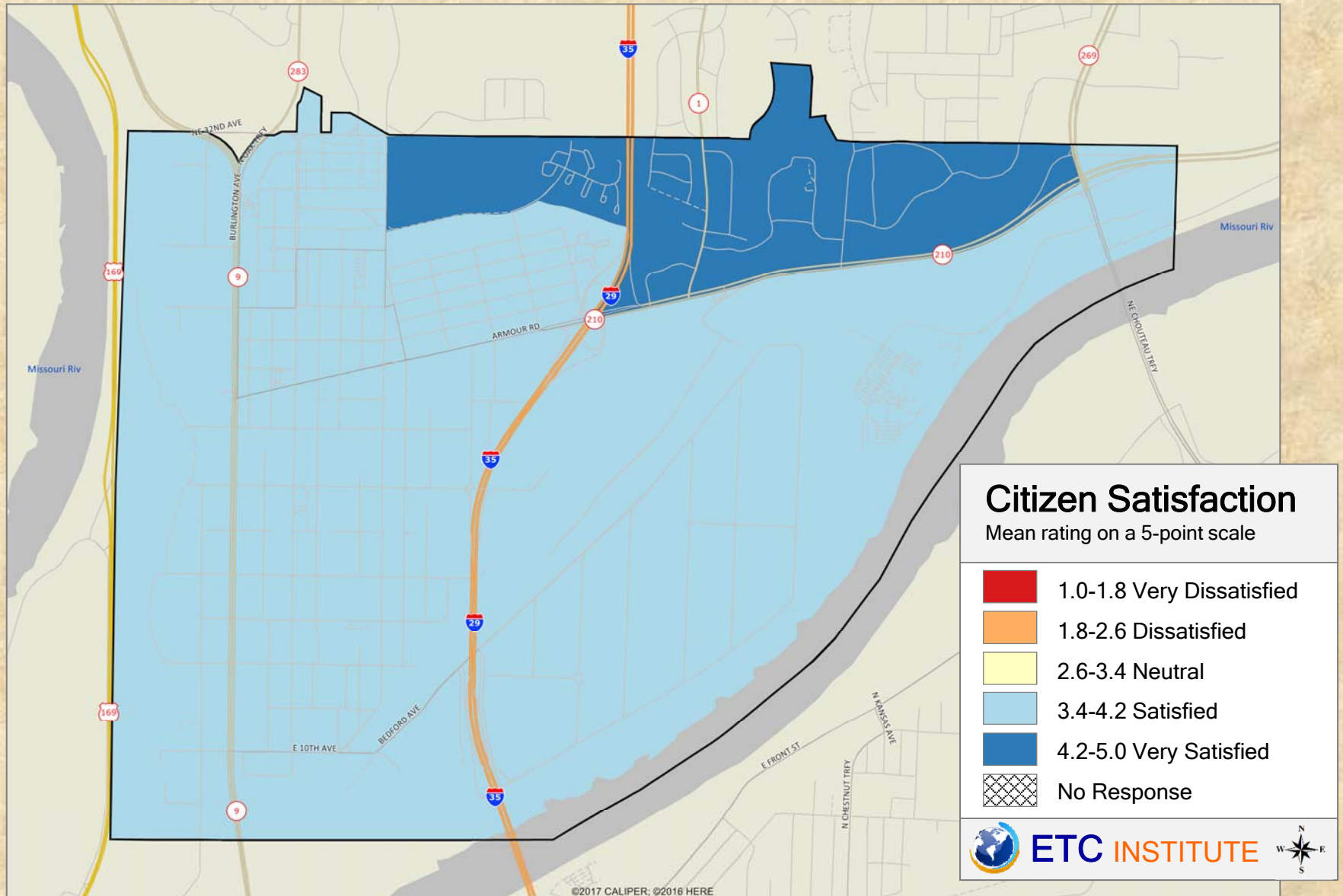
Q11.6 Satisfaction with: Snow removal on major city streets



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

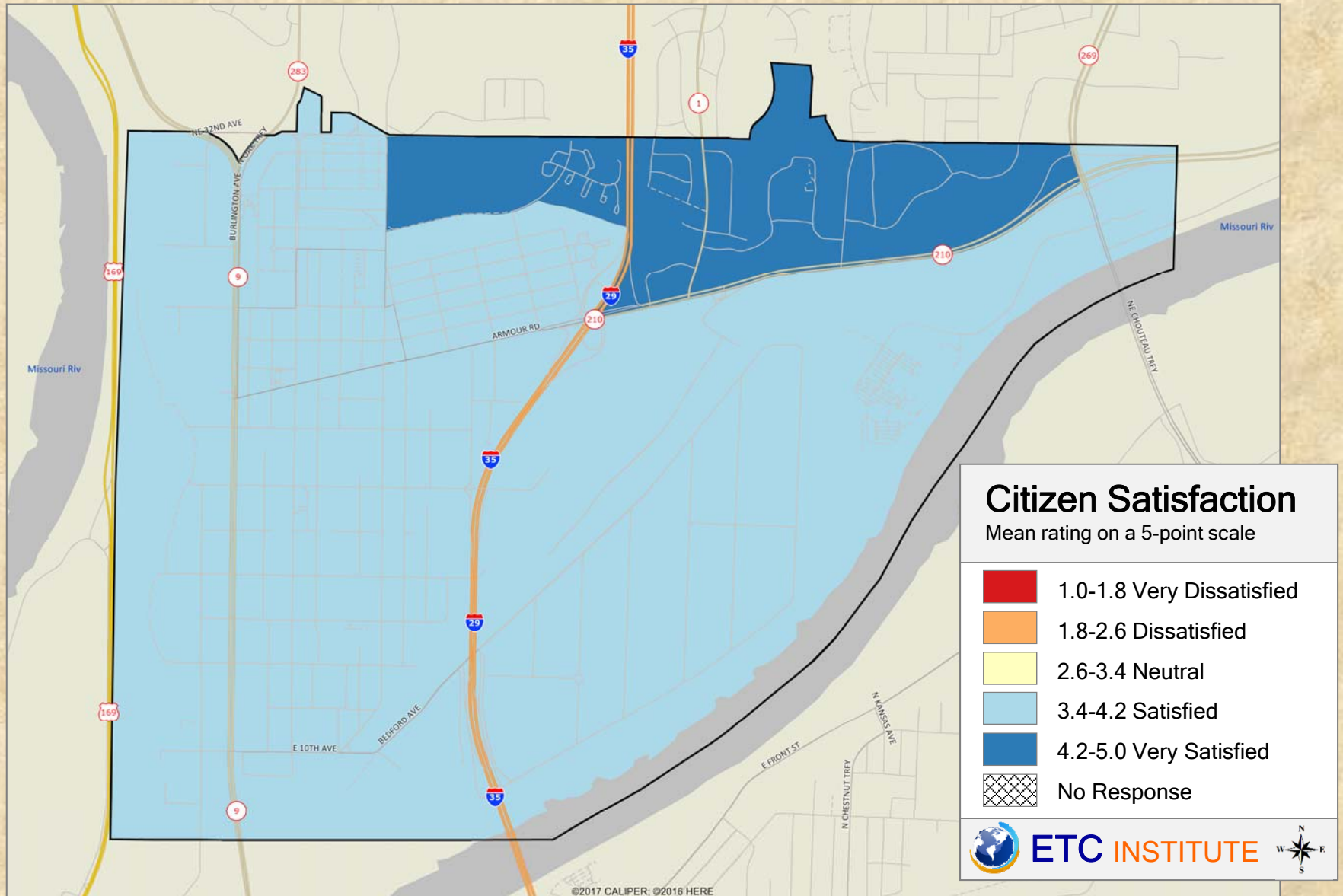
Q11.7 Satisfaction with: Snow removal on neighborhood streets



2017 North Kansas City Community Survey

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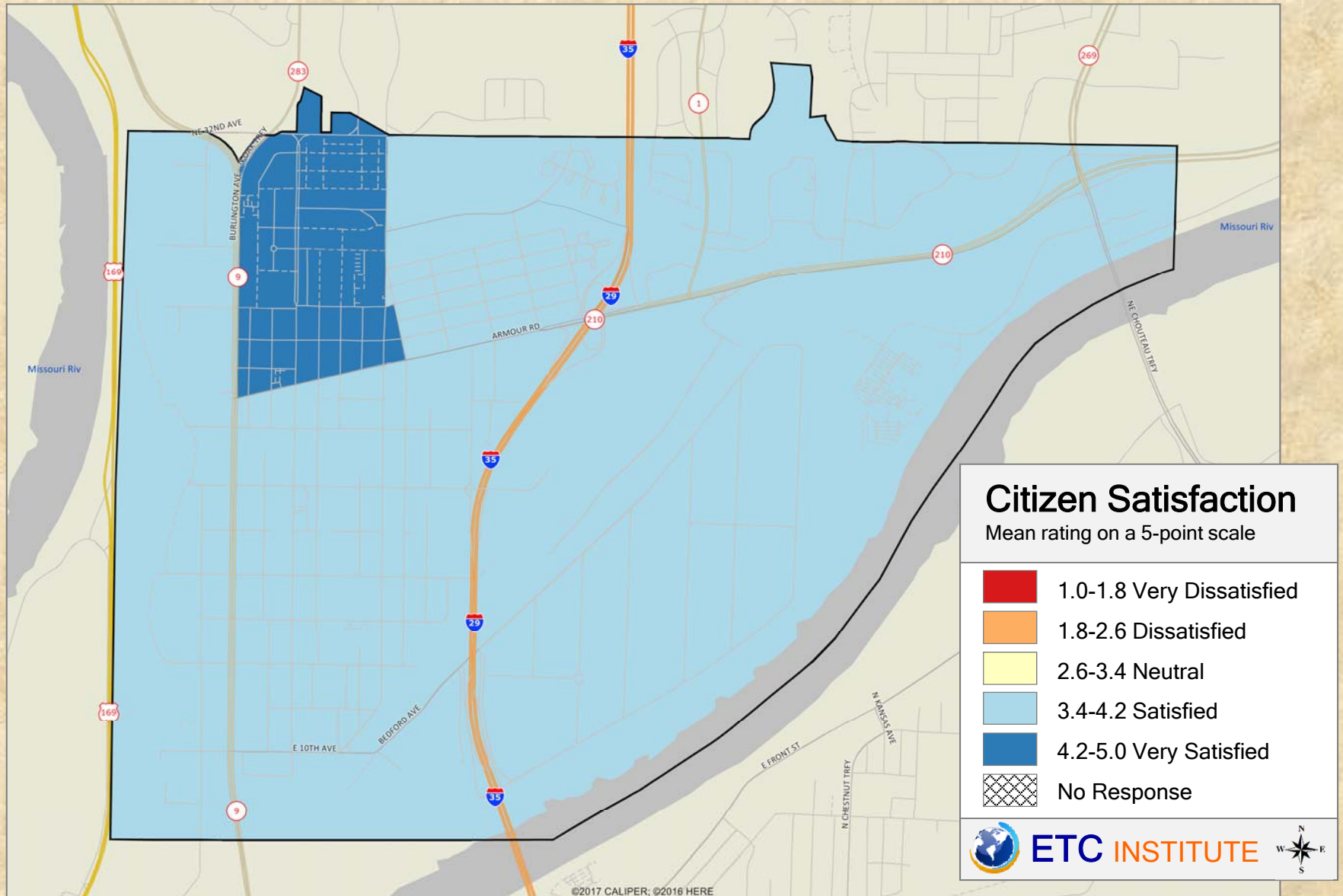
Q11.8 Satisfaction with: Adequacy of city street lighting



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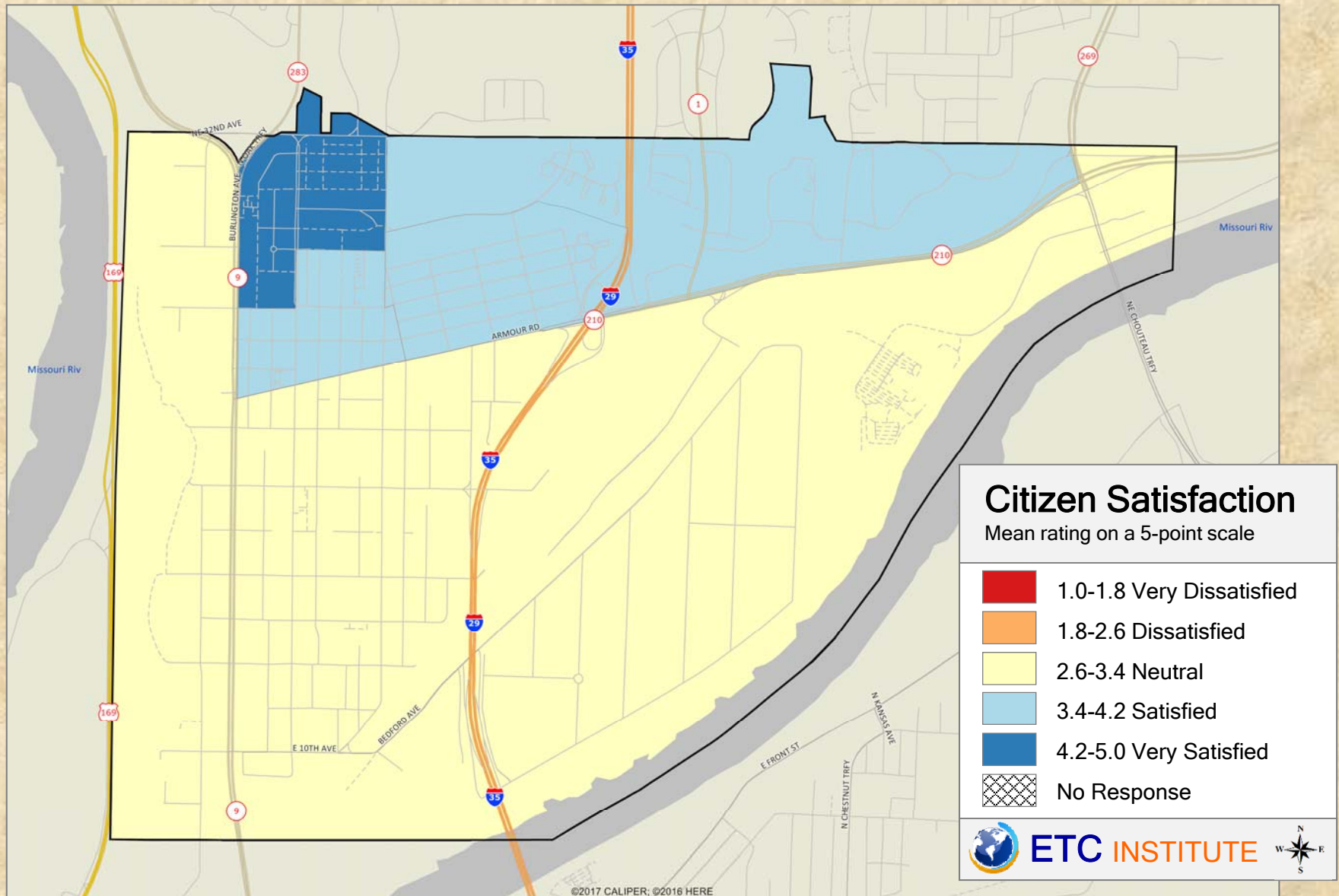
Q13.1 Satisfaction with: Residential trash (garbage) collection



2017 North Kansas City Community Survey

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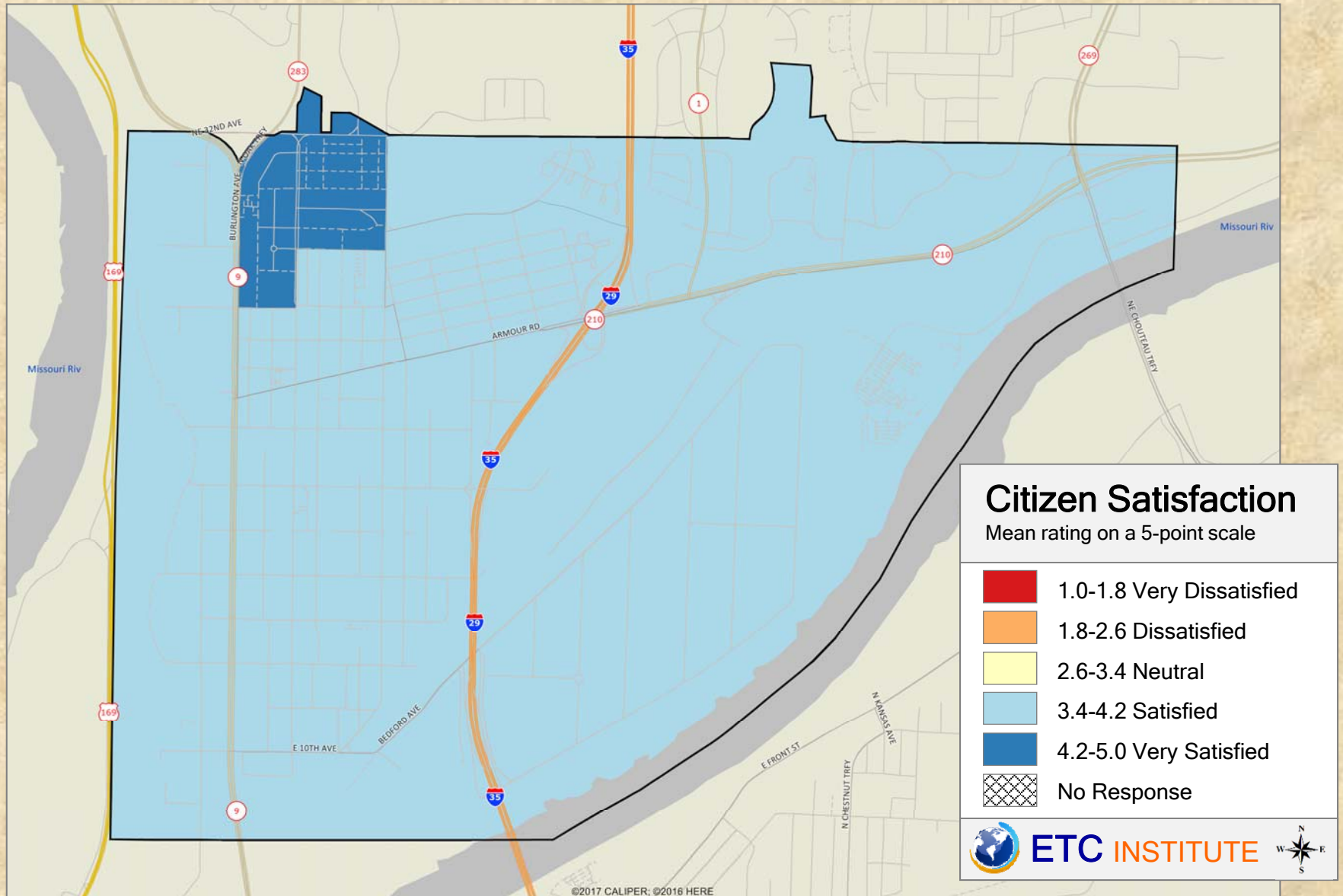
Q13.2 Satisfaction with: Bulky item pickup/removal services (old furniture, appliances, limbs, etc.)



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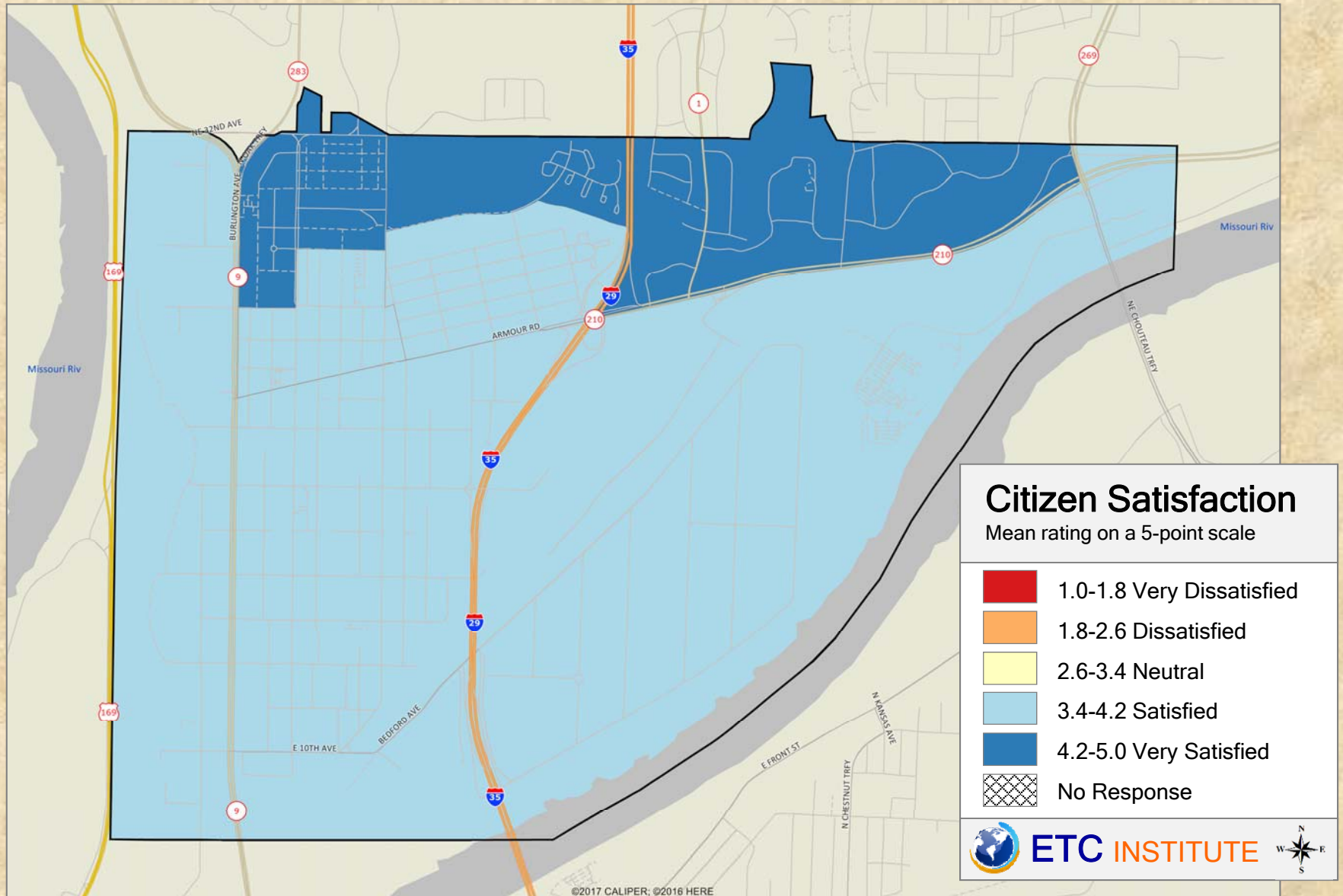
Q13.3 Satisfaction with: Yard waste pick up



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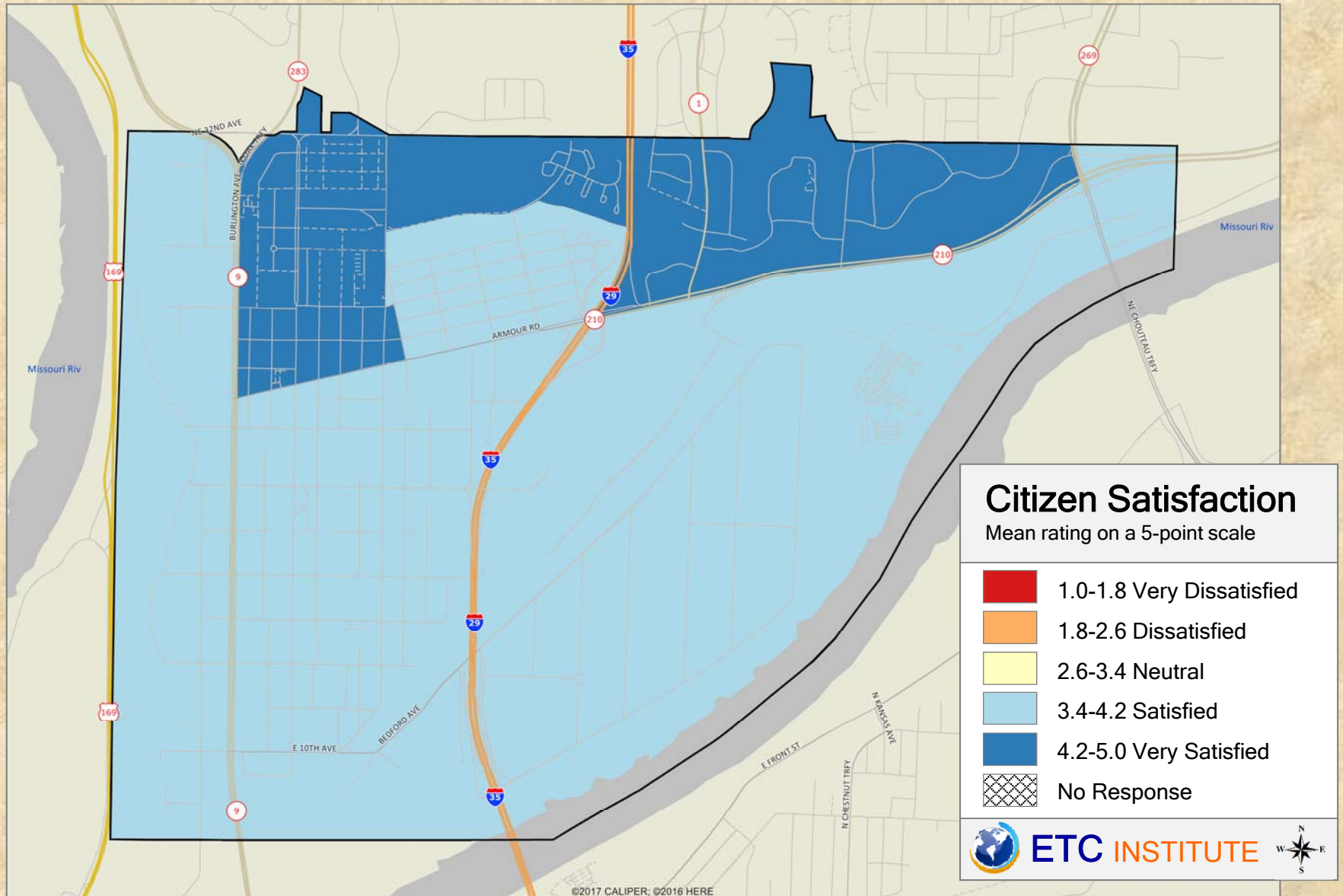
Q13.4 Satisfaction with: Recycling services



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Shading reflects the mean rating for all respondents by CBG (merged as needed)

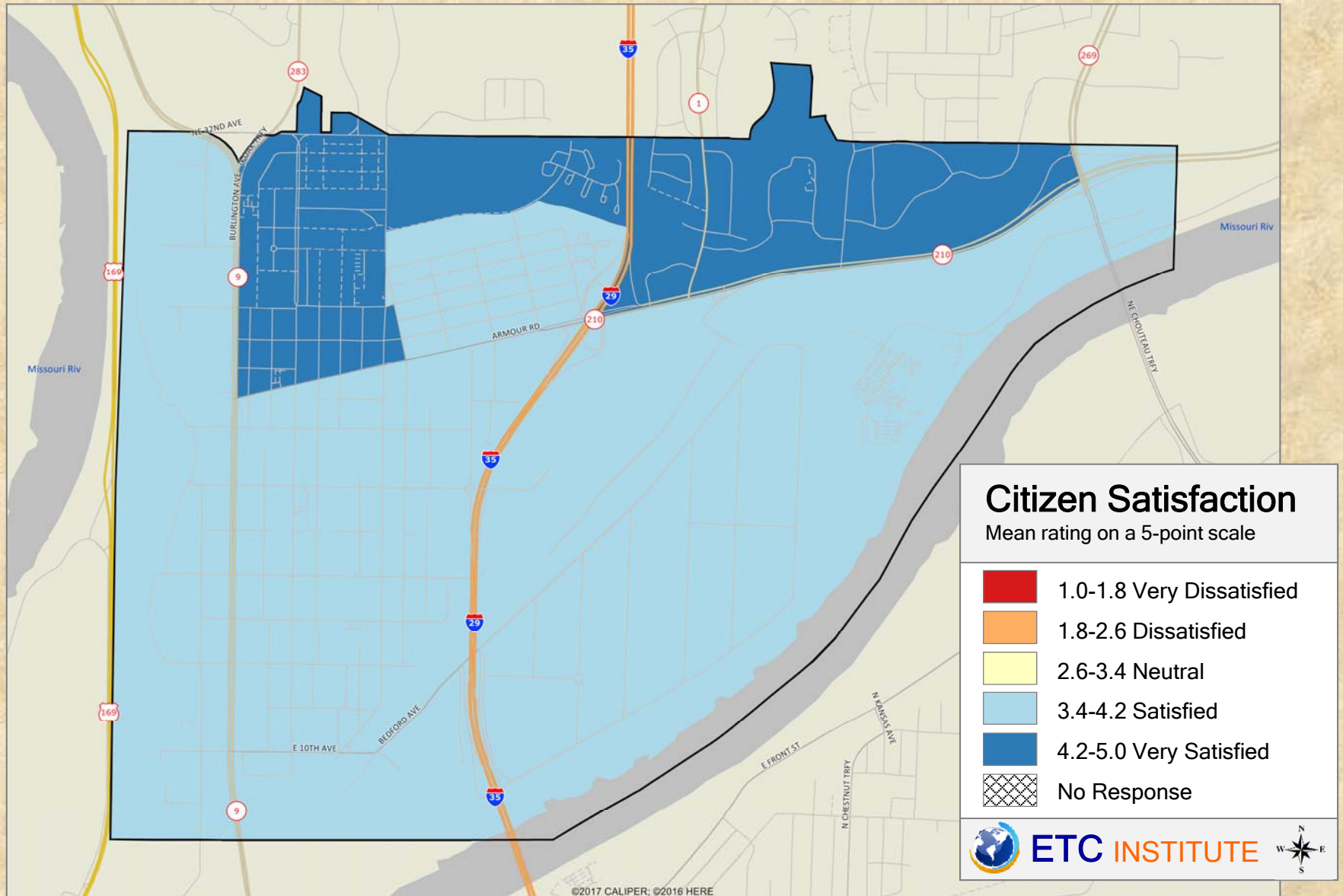
Q13.5 Satisfaction with: Drinking water services



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

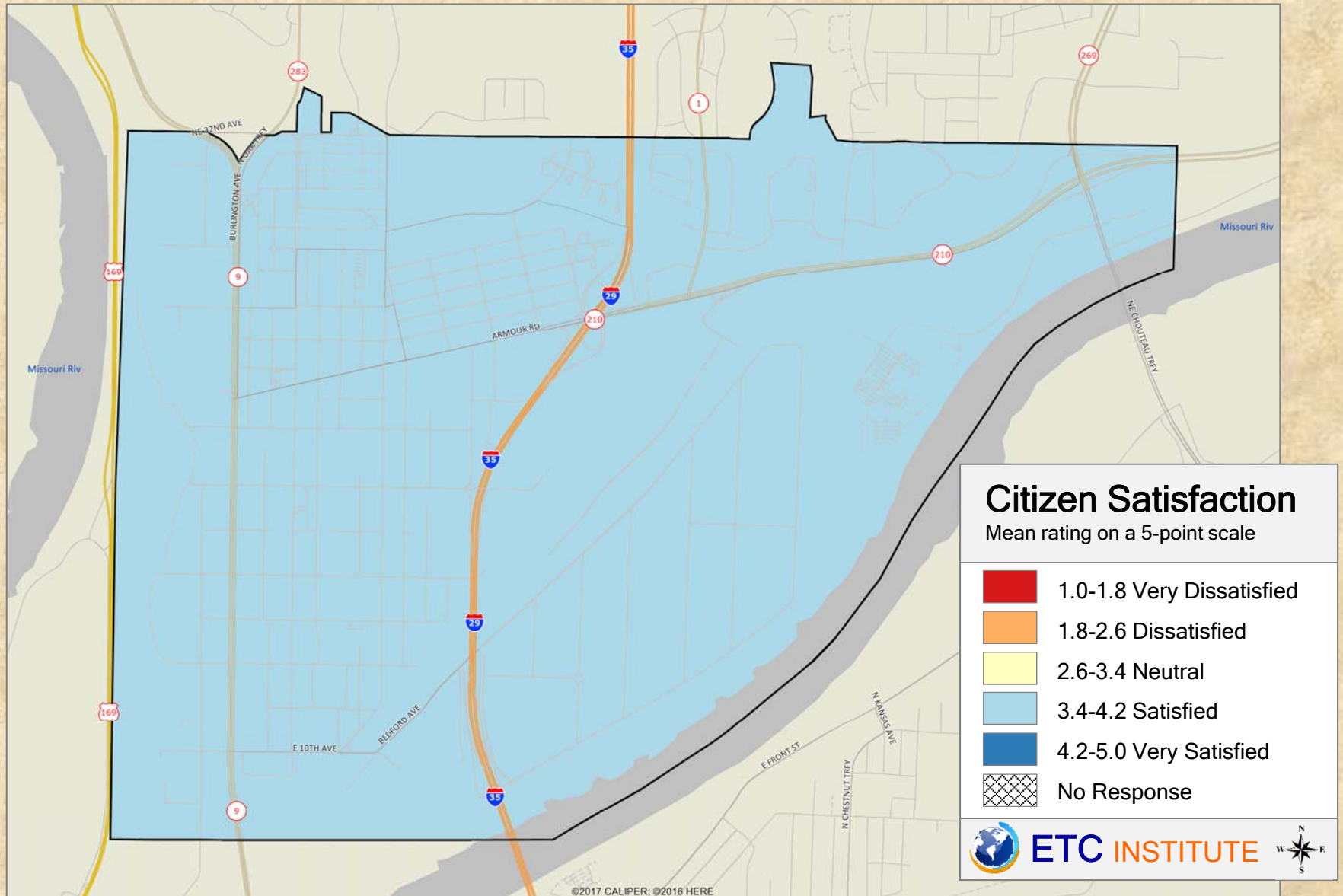
Q13.6 Satisfaction with: Wastewater (sewer) services



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

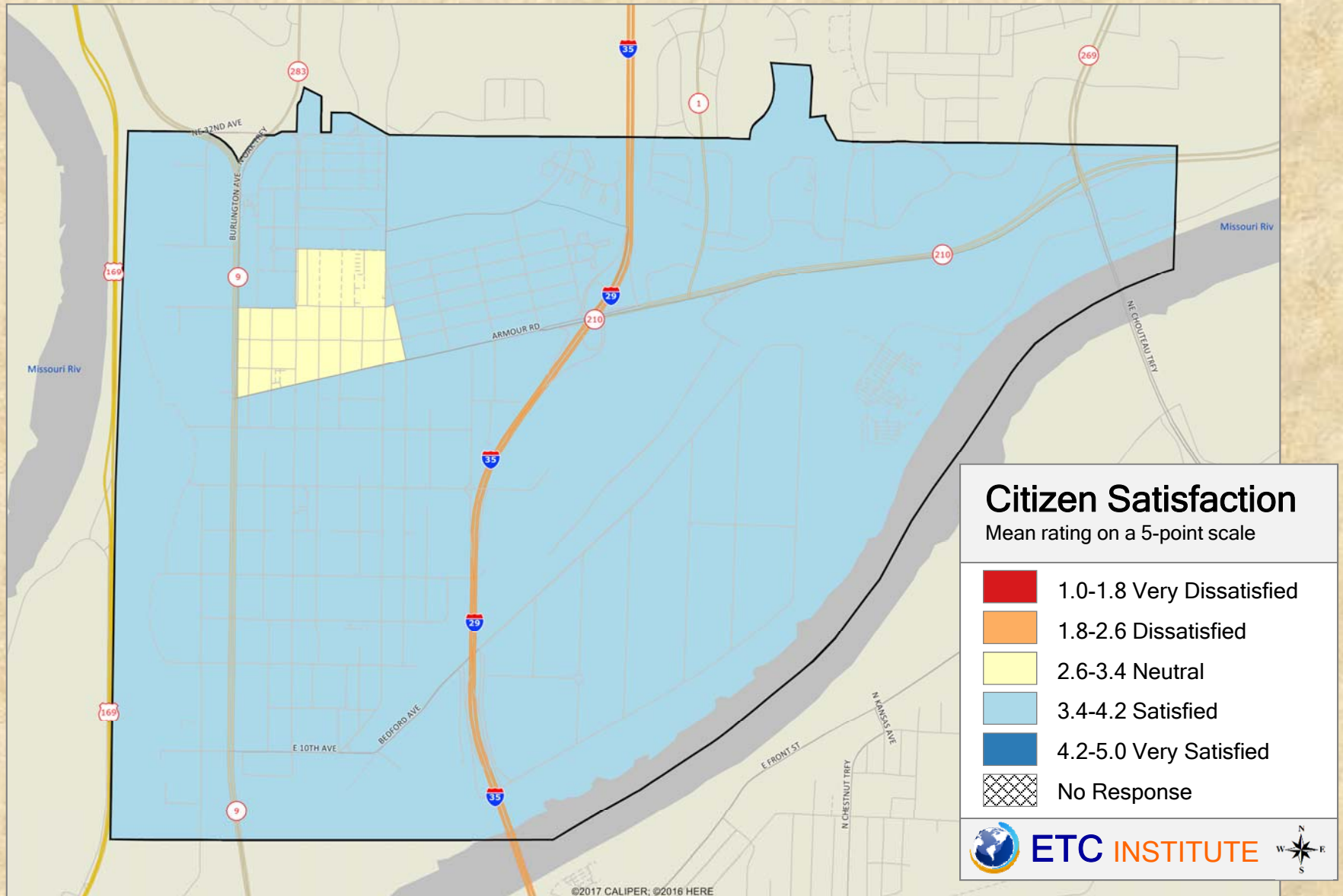
Q13.7 Satisfaction with: Utility billing



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

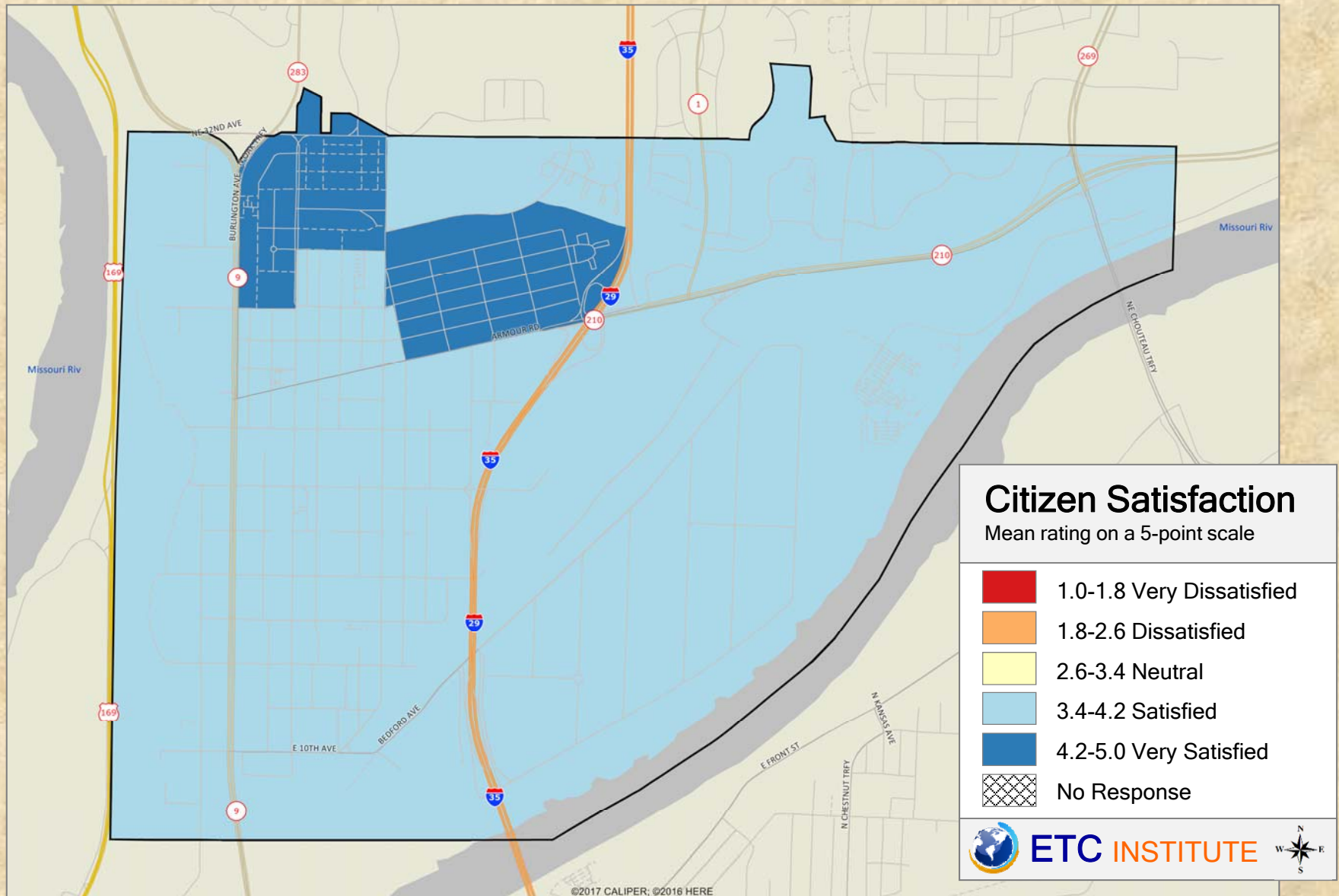
Q15.1 Satisfaction with: The City's website



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

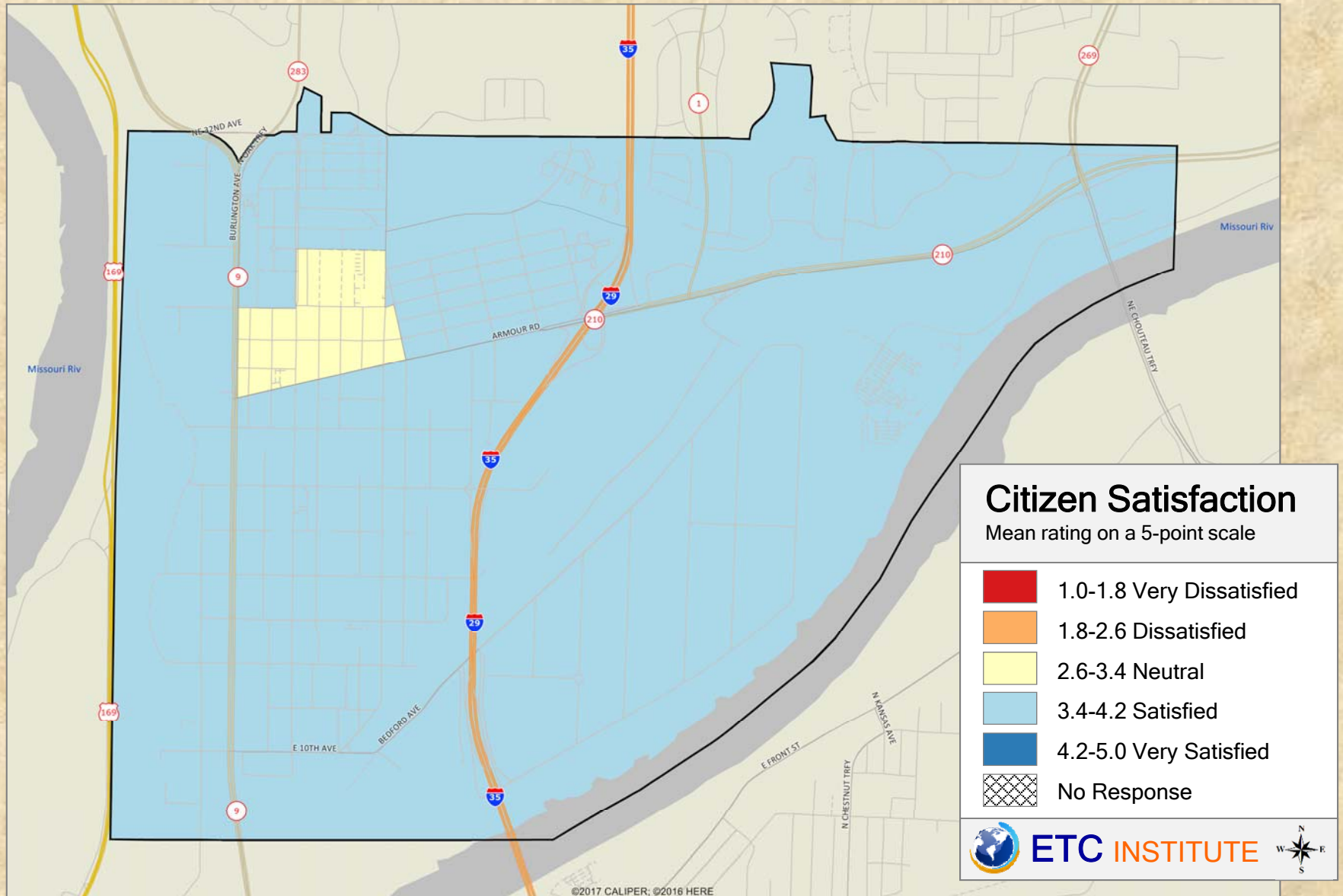
Q15.2 Satisfaction with: The City Newsletter, North Kansas City Connection



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

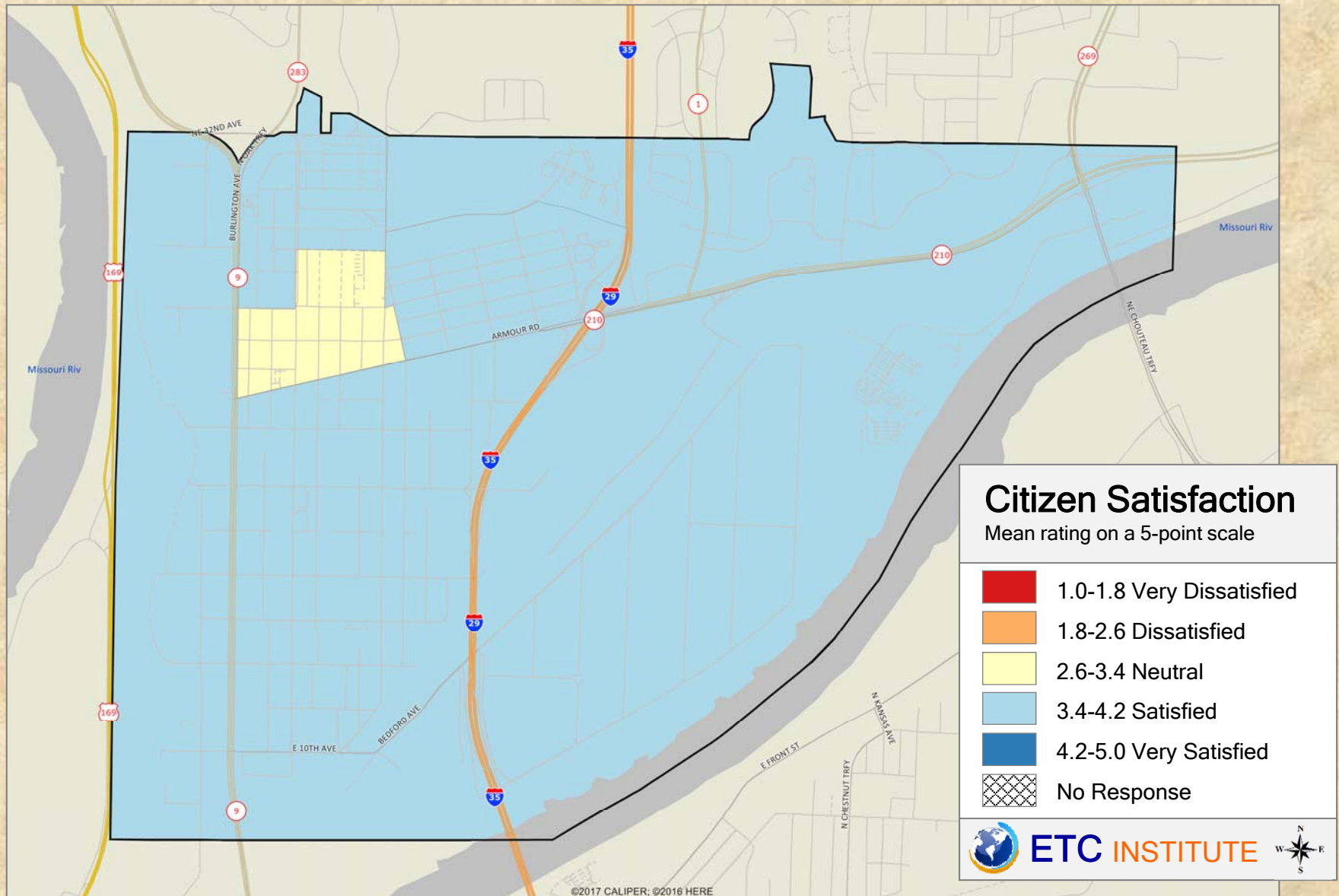
Q15.3 Satisfaction with: The City's Television channel



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

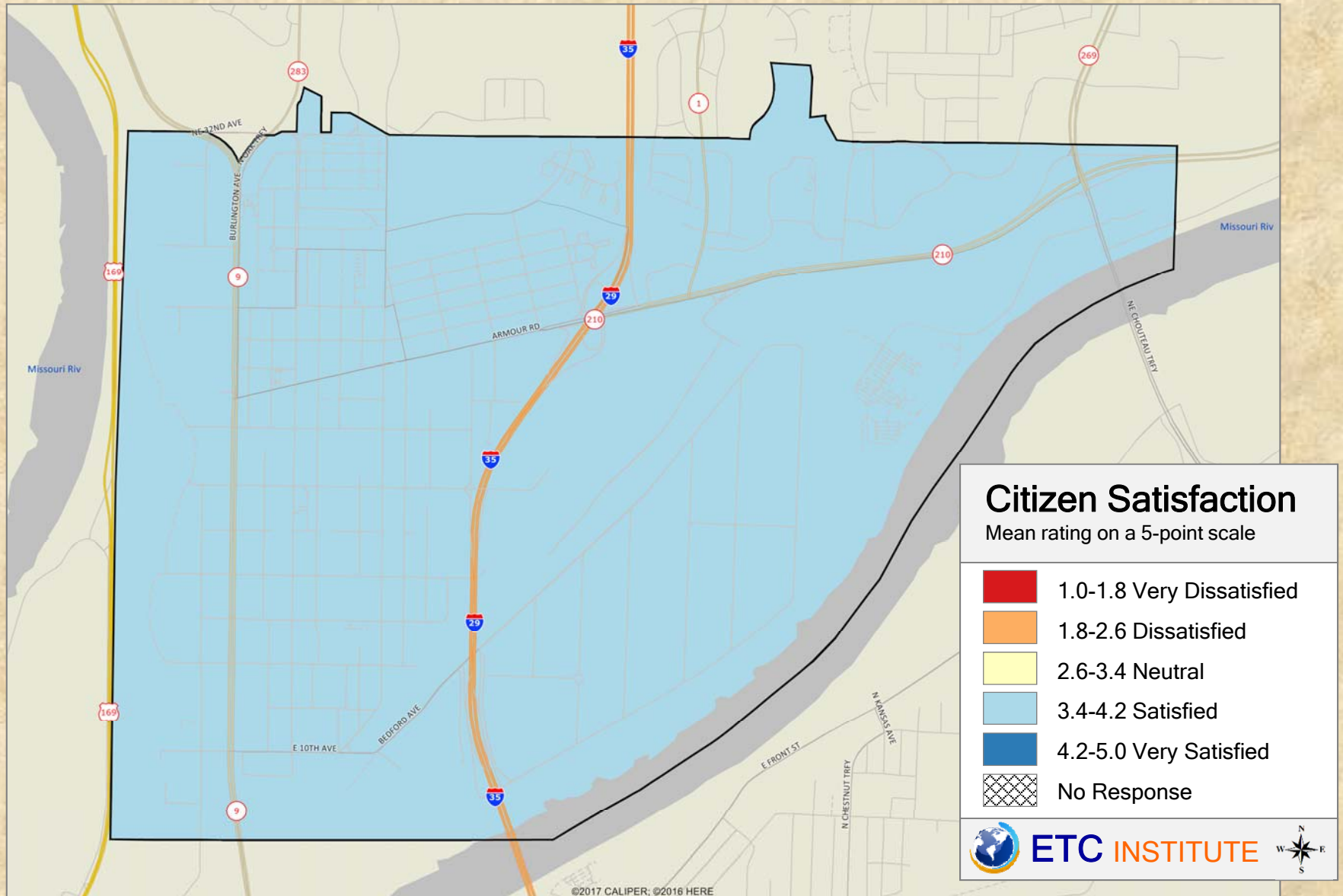
Q15.4 Satisfaction with: Content on the City's social media sites (Facebook, Twitter, YouTube, etc.)



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

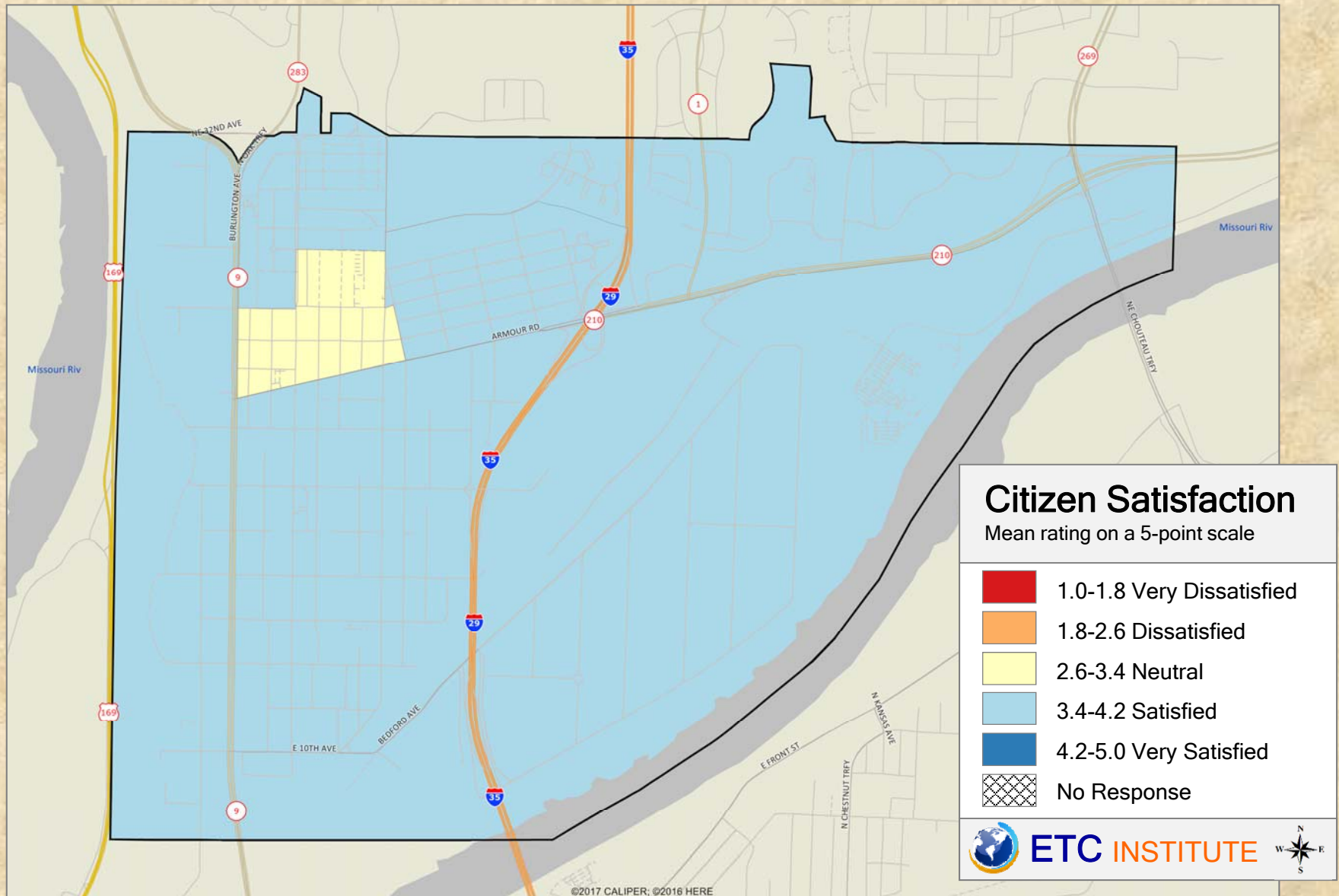
Q15.5 Satisfaction with: City efforts to keep you informed



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

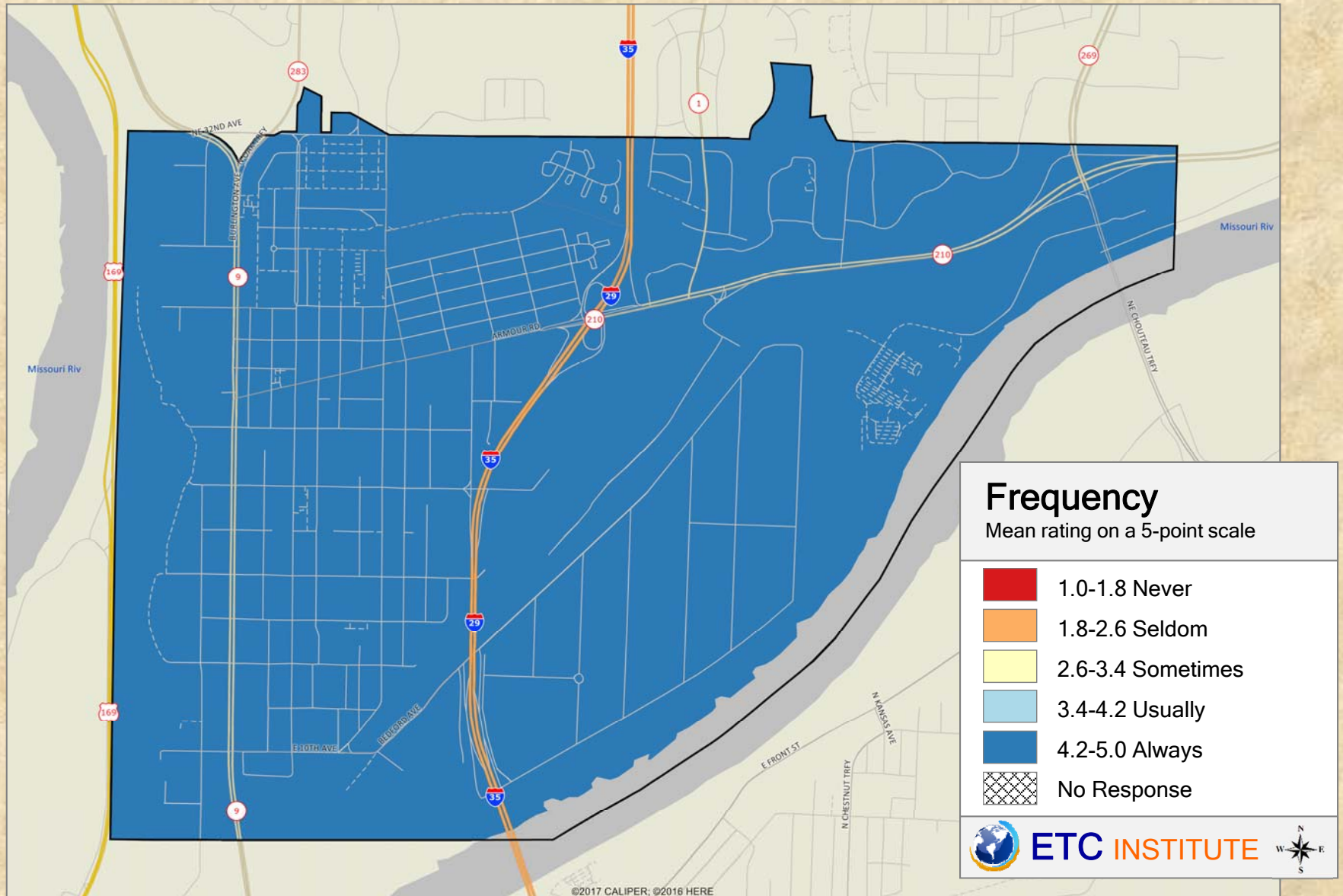
Q15.6 Satisfaction with: City efforts to involve residents in local decisions



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

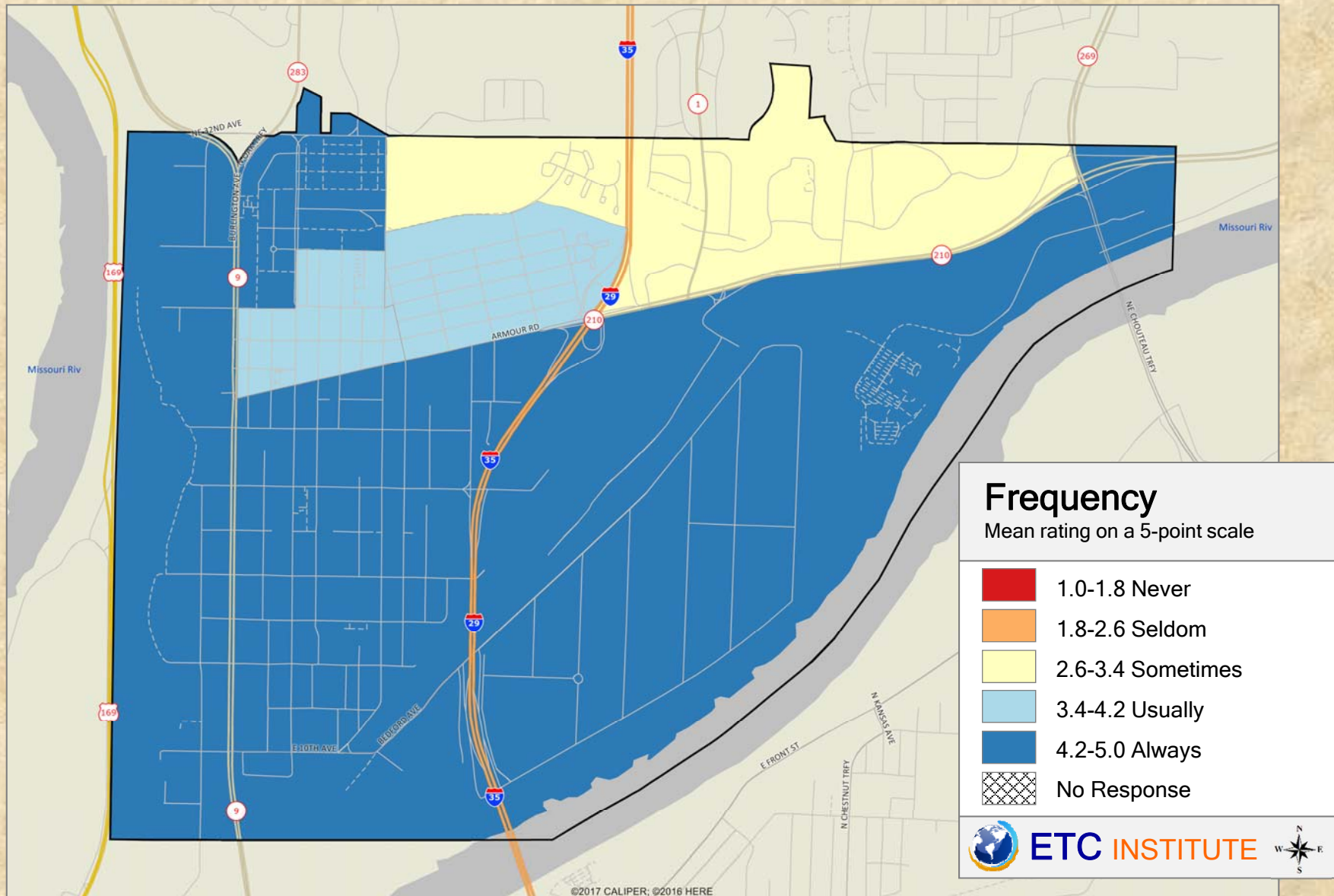
Q17B.1 Frequency of behavior: They were courteous and polite



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

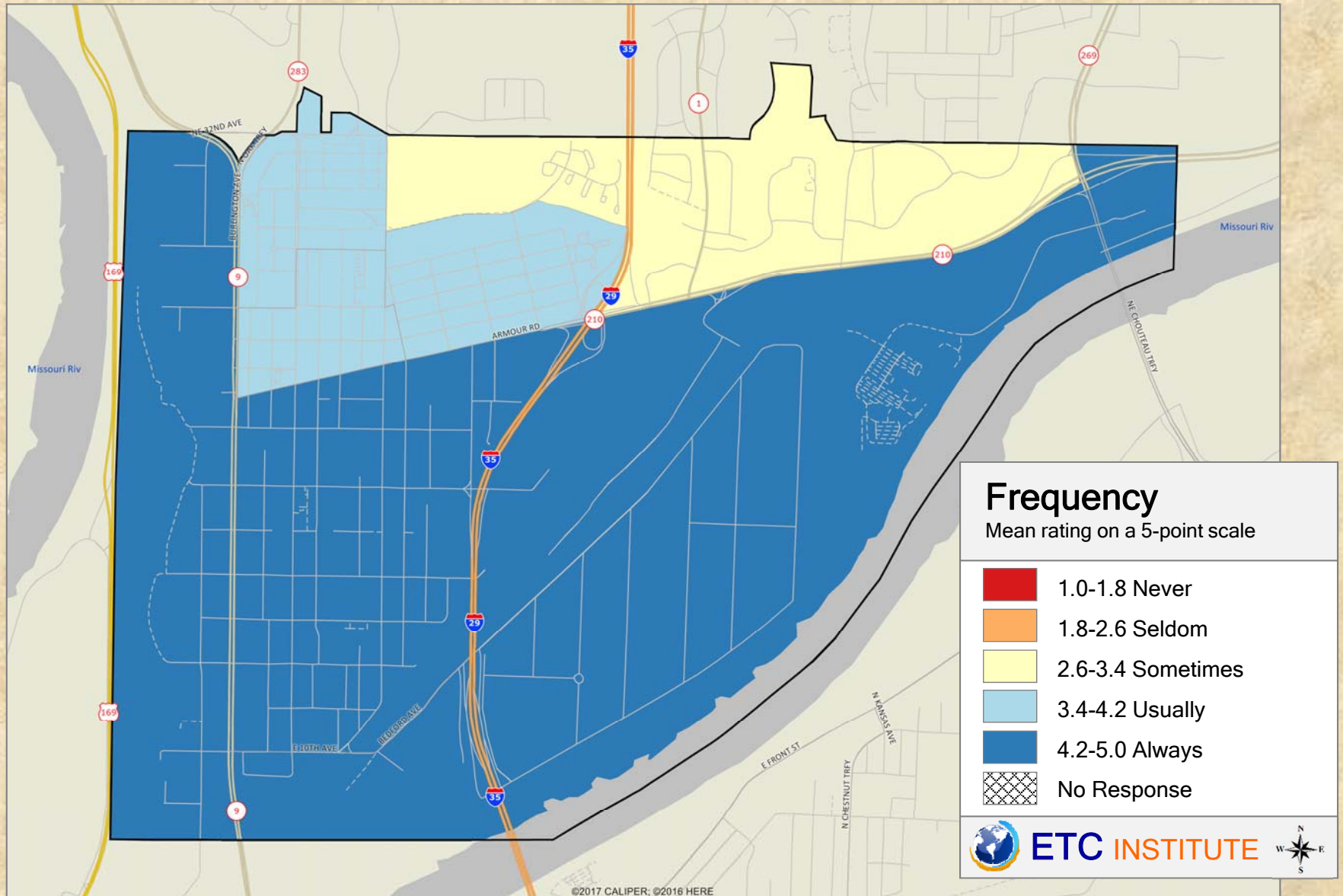
Q17B.2 Frequency of behavior: They gave prompt, accurate, and complete answers to questions



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

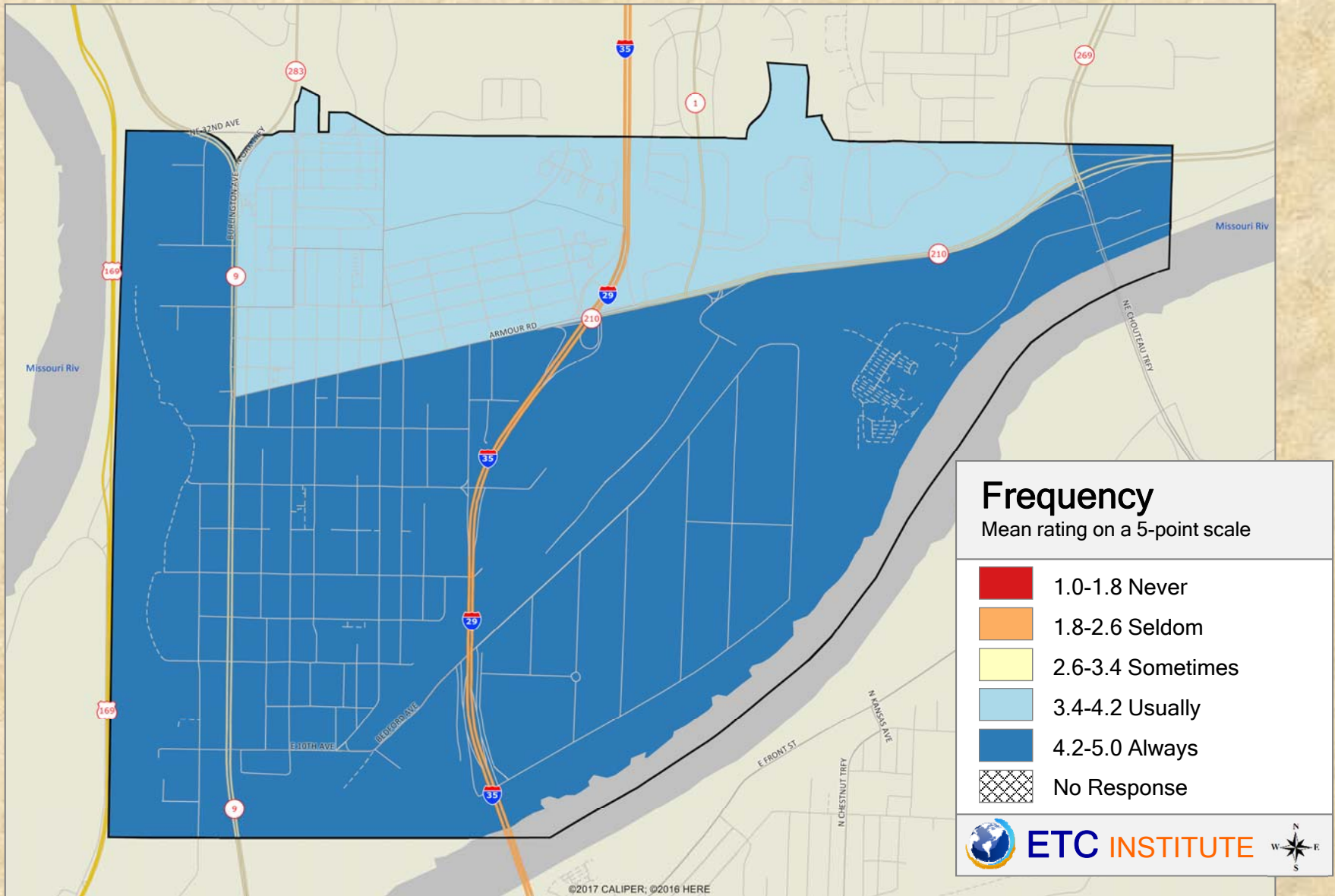
Q17B.3 Frequency of behavior: They did what they said they would do in a timely manner



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q17B.4 Frequency of behavior: They helped you resolve an issue to your satisfaction



2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)